

# 2009 National Conference on Community Preparedness



## The Power of Citizen Corps

## Conference Program

August 9–13, 2009

Hyatt Regency Crystal City Hotel, Arlington, Virginia



**FEMA**

**citizen**  **corps**  
UNITING COMMUNITIES  
PREPARING THE NATION



**FEMA**

**FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.**

**Sponsored by the Federal Emergency Management Agency's  
Community Preparedness Division**



# TABLE OF CONTENTS



Conference Agenda .....	2-3
About Citizen Corps .....	4
Plenary Speakers .....	6-8
DHS Leadership .....	9-10
FEMA Community Preparedness Staff .....	11-12
Regional Networking Events .....	13
State/Territory Citizen Corps POCs .....	14-15
National Citizen Corps Achievement Award Finalists .....	16-17
Breakout Sessions .....	18-27
Specialized Training and Information Workshops .....	28-29
Biographies .....	30-62
Partners and Affiliates .....	63-70
Floor Plan .....	72-73





# AGENDA

## Sunday, August 9th, 2009

Noon - 6:00 PM	Registration	Independence Foyer
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## Monday, August 10th, 2009

7:00 - 8:00 AM	Registration / Networking with Citizen Corps Partners & Affiliates	Independence B
7:45 - 8:00 AM	Military District of Washington Honor Guard Band	Regency Ballroom
8:00 - 9:15AM	Presentation of Colors, Welcome, and Introductions	Regency Ballroom
9:15 - 9:45 AM	Break	
9:45 - 11:15 AM	Breakout Session #1	<i>(See Pages 18-19)</i>
11:15 - 11:30 AM	Break	
11:30 AM - 1:00 PM	Keynote Speaker: Amanda Ripley	Regency Ballroom
1:00 - 2:30 PM	Breakout Session #2	<i>(See Pages 20-21)</i>
2:30 - 3:00 PM	Break	
3:00 - 3:45 PM	Personal Preparedness in America: Findings from the Citizen Corps Surveys	Regency Ballroom
	Presenter: Karen Marsh	
3:45 - 4:00 PM	Break	
4:00 - 4:45 PM	Citizen Corps in Action: Highlights from Across the Nation (Regions I and II)	Regency Ballroom
5:00 - 6:30 PM	Regional Networking Events	<i>(See Page 13)</i>

## Tuesday, August 11th, 2009

7:00 - 8:00 AM	Networking with Citizen Corps Partners & Affiliates	Independence B
8:00 - 9:00 AM	National Citizen Corps Achievement Awards Ceremony	Regency Ballroom
	Presenters: W. Craig Fugate, David Maxwell, and Russ Decker	
9:00 - 9:15 AM	Break	
9:15 - 10:15 AM	Citizen Corps in Action: Highlights from Across the Nation (Regions III, IV, and V)	Regency Ballroom
10:15 - 10:30 AM	Break	
10:30 AM - Noon	Breakout Session #3	<i>(See Pages 22-23)</i>
Noon - 12:15 PM	Break	
12:15 - 1:45 PM	Keynote Speaker: Richard Hatchett	Regency Ballroom
1:45 - 2:15 PM	Networking with Citizen Corps Partners & Affiliates	Independence B
2:15 - 3:45 PM	Breakout Session #4	<i>(See Pages 24-25)</i>
3:45 - 4:00 PM	Break	

4:00 - 5:00 PM	Planning for the Entire Community: A Function-Based Approach	Regency Ballroom
	Presenters: Brian Parsons and Debbie Fulmer	
5:00 - 5:45 PM	Citizen Corps in Action: Highlights from Across the Nation (Regions VI and VII)	Regency Ballroom

## Wednesday, August 12th, 2009

8:30 - 9:30 AM	Citizen Corps in Action: Highlights from Across the Nation (Regions VIII, IX ,and X)		Regency Ballroom
9:30 - 9:45 AM	Break		
9:45 - 11:15 AM	Breakout Session #5		(See Pages 26-27)
11:15 - 11:30 AM	Break		
11:30 AM - 1:00 PM	Keynote Speaker: Bruce Lockwood		Regency Ballroom
1:00 - 1:30 PM	Break		
1:30 - 3:30 PM	National Partners Roundtable <i>(By Invitation Only)</i>		Tidewater 2
1:30 - 5:30 PM	Specialized Training & Information Workshop <i>(Registration Required)</i>		(See Pages 28-29)
	Media Matters: Making the Media Work for You	TCL Performance Objectives: Community Preparedness and Participation	Mitigation Works
	Medical Reserve Corps: Psychological First Aid Training- <i>Part I</i>	Neighborhood Watch Capacity Building- <i>Part I</i>	Engaging the Private Sector in Disaster Response and Recovery- <i>Part I</i>
2:00 - 6:00 PM	Specialized Training & Information Workshop <i>(Registration Required)</i>		(See Pages 28-29)
	Community Emergency Response Team (CERT) Showcase		

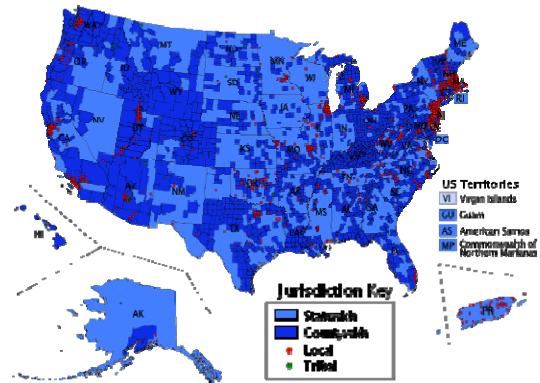
## Thursday, August 13th, 2009

8:30 AM - 12:30 PM	Specialized Training & Information Workshop <i>(Registration Required)</i>		(See Pages 28-29)
	Medical Reserve Corps: Psychological First Aid Training- <i>Part II</i>	Neighborhood Watch Capacity Building- <i>Part II</i>	Engaging the Private Sector in Disaster Response and Recovery- <i>Part II</i>
9:00 AM - Noon	Emergency Managers Roundtable <i>(By Invitation Only)</i>		Tidewater 2
Noon - 1:00 PM	Lunch Break		
1:00 - 5:00 PM	FEMA Community Preparedness Roundtable <i>(By Invitation Only)</i>		Tidewater 2



# ABOUT CITIZEN CORPS

**Citizen Corps** was initiated by a Presidential Executive Order to capture the national spirit of compassion and service in the immediate aftermath of September 11, 2001 and was launched during the State of the Union Address on January 29, 2002. Today, over 2,300 State, tribal, and local Citizen Corps Councils nationwide bring together community and government leaders to involve citizens and organizations in emergency preparedness, planning, mitigation, response and recovery. These Councils enable collaborative planning between government and civic leaders and provide localized support for outreach and educational efforts to the public. Citizen Corps Councils also support training and exercises that effectively integrate emergency responders, volunteers with a response role, and the general public, and promote volunteer programs that augment the full range of emergency response services.



The Citizen Corps grassroots strategy is based on the following tenets:

- Government must collaborate with civic leaders
- Local implementation is essential and builds on successful efforts already in place
- National support must include consistent policy and guidance, tools and resources adaptable for local use, and building awareness through a national voice

Citizen Corps is administered nationally by FEMA's Community Preparedness Division with support from throughout the Agency. The responsibilities of the Division are to:

- Serve as the integrating organizational entity for FEMA tools and resources to support community preparedness
- Work with current national partners and expand our partnerships to enhance the tools and resources available to local communities
- Expand education, training, and exercises for the public and make it more accessible to all, including preparedness education and CERT
- Promote volunteer service opportunities to support community safety and resilience
- Conduct research on individual, business, and community preparedness and analyze/synthesize the research of others

## ***Get Prepared***

- Get an emergency supply kit
- Make a family emergency plan
- Observe home health and safety practices
- Participate in crime prevention and reporting
- Learn about the hazards most likely to affect your community and their appropriate responses
- Find out what your community is doing to prepare
- Learn about and participate in local emergency response plans, drills, and exercises

## ***Get Trained***

- Take classes in emergency preparedness, response capabilities, first aid, CPR, fire suppression, and search and rescue procedures

## ***Volunteer to Protect Your Community***

- Support first responders, disaster relief groups, and community safety organizations

## ***Get Involved in Citizen Corps***

- Subscribe online to the free Citizen Corps news email service
- Find Citizen Corps Councils near you by entering your zip code on our website



## National Preparedness Month | September 2009

Prepare. Plan. Stay Informed



Get A Kit

Make A Plan

Be Informed

Get Involved

## NPM 2009: Are you ready or are you Ready?

National Preparedness Month (NPM) is sponsored by the *Ready* Campaign and Citizen Corps and is held each September. It is designed to encourage Americans to take simple steps to prepare for emergencies in their homes, businesses and communities.

This year, NPM will focus on changing perceptions about emergency preparedness and will help Americans understand what it truly means to be *Ready*. We will illustrate how preparedness goes beyond fire alarms, smoke detectors, dead-bolt locks and extra food in the pantry and help you communicate important preparedness messages to your family, your business and your community with a new series of customizable materials.

In 2008, NPM had a record number of more than 3,200 NPM Coalition Members who worked to create a culture of emergency preparedness in the United States. Coalition Members during NPM share preparedness information with their members, customers, employees and communities. We invite you to read the NPM 2008 Overview to learn about some of the events and activities that took place across the country last year. And don't forget to add your events this year to our NPM 2009 Calendar.

[Ready.gov](http://Ready.gov)

1-800-BE-READY

## United We Serve

[SERVE.GOV](http://SERVE.GOV)

This summer, President Obama is calling on Americans to participate in our nation's recovery and renewal by volunteering in our local communities. To encourage individuals to volunteer and develop their own "do-it-yourself" projects that can help prepare communities for disasters, FEMA has teamed up with the Corporation for National and Community Service to provide a **Community Preparedness Toolkit** and **Citizen Corps volunteer opportunities** on [Serve.gov](http://Serve.gov).

Research conducted by FEMA on disaster preparedness shows that many people who believe themselves "prepared" for disasters often aren't as prepared as they think. Our nation's emergency managers and first responders do an incredible job of keeping us safe, but they can't do it alone. We must all embrace our individual responsibility to be prepared, as well as assist our family and friends.

The new Community Preparedness Toolkit helps citizens create a service project to prepare their family, friends, neighbors, and colleagues for disasters in their local community. Visit [Serve.gov](http://Serve.gov) to find service opportunities in your community, register your service projects, connect with others with similar interests, share your stories, and download the toolkit.

[Serve.gov/toolkits/disaster](http://Serve.gov/toolkits/disaster)



# PLENARY SPEAKERS

## Distinguished Keynote Speakers:



### **William Craig Fugate**

#### **Administrator, Federal Emergency Management Agency**

W. Craig Fugate began serving in the position of Administrator of the Federal Emergency Management Agency (FEMA) in May 2009. Prior to coming to FEMA, Mr. Fugate served as Director of the Florida Division of Emergency Management (FDEM). In that role since 2001, he managed 138 full-time staff and a budget of \$745 million. His agency coordinated disaster response, recovery, preparedness and mitigation efforts with each of the state's 67 counties and local governments.

Mr. Fugate began his emergency management career as a volunteer firefighter, Emergency Paramedic, and finally as a Lieutenant with the Alachua County Fire Rescue. Eventually, he moved from exclusive fire rescue operations to serving as the Emergency Manager for Alachua County in Gainesville, Florida. He spent a decade in that role until May 1997 when he was appointed Bureau Chief for Preparedness and Response for the Florida Division of Emergency Management (FDEM). Within FDEM, Mr. Fugate's role as Chief of the State Emergency Response Team (SERT) kept him busy during 1998. That year, the SERT team was active for more than 200 days as a result of numerous floods, tornadoes, wildfires, and Hurricane Georges.

In September 2003, again under Mr. Fugate's stewardship, the Florida Emergency Management Program became the first statewide emergency management program in the nation to receive full accreditation from the Emergency Management Accreditation Program (EMAP). During his years at FDEM, Mr. Fugate served as the State Coordinating Officer in Florida for 11 Presidentially-declared disasters and the management of \$4.5 billion in federal disaster assistance.

In 2004, Mr. Fugate managed the largest federal disaster response in Florida history as four major hurricanes impacted the state in quick succession (Charlie, Frances, Ivan and Jean). In 2005, Florida was again impacted by major disasters when three more hurricanes made landfall in the state (Dennis, Katrina and Wilma). The impact from Hurricane Katrina was felt more strongly in the Gulf Coast states to the west but under the Emergency Management Assistance Compact or EMAC, Florida launched the largest mutual aid response in its history in support of those states.

In recent years, Florida avoided major hurricane impact although Tropical Storm Fay in 2008 historically made landfall to the state four different times. Mr. Fugate has spent this time focusing FDEM on preparedness and planning for the future.



### **David Maxwell**

#### **Incoming President, National Emergency Management Association**

Mr. David Maxwell was appointed on June 30, 2006 as Director of the Arkansas Department of Emergency Management (ADEM) and State Homeland Security Adviser. He served as ADEM's Deputy Director from March 2002 until this appointment. He has 30 years of service with the agency.

As Director, Maxwell chairs the Arkansas Homeland Security Executive Committee and serves on the Arkansas Terrorism Task Force, Arkansas Governor's Earthquake Advisory Council, Arkansas Fire Protection Board, State Emergency Response Commission, Arkansas Wireless Information Network Steering Committee, Arkansas Tech Emergency Administration and Management Citizens Advisory Council, and Pine Bluff Arsenal Citizen Advisory Commission. In September 2008, David was elected as 2009 Vice President of the National Emergency Managers Association (NEMA) and will go on to serve as President in 2010. After his term as president he will serve as an advisor to the next president. David also serves as Vice Chair on the Board of Directors of the Central United States Earthquake Consortium (CUSEC).

In 1978, he began his career in emergency management working in temporary housing for the State after major





flooding in Little Rock, Arkansas, and was promoted to Planning Specialist in 1980. Later he advanced to ADEM's Plans and Operations Division Manager. In that capacity, he ensured the State Emergency Operations Plan and local jurisdictional plans were maintained and in compliance with state and federal guidelines. Mr. Maxwell led the division in its mission of coordinating state response and recovery operations, collaborating with federal and local governments, and volunteer agencies with disaster response or recovery responsibilities. David Maxwell served as the designated State Coordinating Officer for seven federally declared disasters and one federally declared emergency.

David Maxwell has a Master's Degree in Sociology from Henderson State University in Arkadelphia, Arkansas with a Bachelor's Degree from Arkansas Tech University.



## Russ Decker, MS, CEM

### IAEM-USA President, International Association of Emergency Managers

Russ Decker is Director of the Allen County Office of Homeland Security & Emergency Management. He began as a volunteer with the agency in 1990, and has served as Director since 1998. As Director he oversees the agency's \$4.1M budget, including a regional HAZMAT Team and Bomb Squad. Mr. Decker currently serves as National President for the International Association of Emergency Managers (IAEM), the nation's largest emergency management professional association.

In June of 2007, Mr. Decker was appointed to the 35-member National Advisory Council for FEMA, where he now Chairs the Standing Committee on the National Incident Management System (NIMS). He also was a senior Steering Committee member responsible for the creation of the new National Response Framework that was released in Jan. of 2008.

Mr. Decker has testified before the U. S. Senate and House of Representatives on the topic of community preparedness. He is the co-author of *Homeland Security: Handbook for Citizens and Public Officials* and will have his first full book published later this year, *Breaking News: An Emergency Responder's Guide to the Media*.

Mr. Decker received the prestigious Clayton R. Christopher Award in 2006, recognizing him as the nation's leading local emergency manager. He received the Excellence in Public Service Award from the Ohio Chemistry Technology Council in 2005. He served as President of the Emergency Management Association of Ohio (2002-2003). He is an adjunct professor of criminal justice at Tiffin University and a part-time faculty member at Ohio Northern University where he teaches Environmental Law. Mr. Decker holds a Master of Science degree from Tiffin University, with undergraduate studies from The Ohio State University and the University of Northwestern Ohio. He completed FEMA's Professional Development Series in 2001.

## Keynote Speakers:



## Amanda Ripley

### Author, *The Unthinkable: Who Survives When Disaster Strikes - and Why*

Amanda Ripley is the author of *The Unthinkable*, the first mass-market book to explain how the brain works in disasters. Ms. Ripley's work is unusual and compelling. She doesn't just explain what happens in disasters; she extensively investigates why people do what they do, and how we can do better, combining science with storytelling.

As a longtime contributor at TIME Magazine, Ms. Ripley has traveled the world studying disasters, natural and man made. She chronicled Hurricanes Katrina and Rita from New Orleans, helping TIME win two National Magazine Awards. She covered 9/11 from Manhattan, the sniper attacks in and around Washington, DC, and from Paris, the catastrophic 2003 European heat wave which killed an estimated 50,000 people. Ms. Ripley has received awards from the Society of Professional



# PLENARY SPEAKERS

Journalists, the Newswomen's Club of New York and the Washington Monthly, among others, and she is a two-time Livingston Award finalist.



## **Richard J. Hatchett, M.D.**

### **Director, Medical Preparedness Policy, White House National Security Staff**

Dr. Hatchett is the Director for Medical Preparedness Policy on the White House National Security Staff where he is working on a wide array of issues relating to the 2009-H1N1 response. In 2005-6, he served as Director for Biodefense Policy on the White House Homeland Security Council and was a principal author of the National Strategy for Pandemic Influenza Implementation Plan. In this capacity, he helped set policy and devise strategies to mitigate the consequences of a pandemic and promote pandemic preparedness.

Dr. Hatchett is also Associate Director for Radiation Countermeasures Research and Emergency Preparedness at the National Institute for Allergy and Infectious Disease, overseeing a program that develops drugs and devices to prevent or mitigate the effects of radiation exposure.

Dr. Hatchett previously served as Senior Medical Adviser in the U.S. Department of Health and Human Services (HHS) Office of Public Health Emergency Preparedness, where he worked on a wide range of biodefense issues, including the delivery of mass prophylaxis to urban populations, the development of disease containment strategies, and the role of modeling in the formulation of public health policy.

Dr. Hatchett completed his undergraduate and medical educations at Vanderbilt University, an internship and residency in Internal Medicine at New York Hospital – Cornell Medical Center, and a fellowship in Medical Oncology at the Duke University Medical Center.

Dr. Hatchett will provide an update on the status of the 2009-H1N1 pandemic and the U.S. government's efforts to prepare for what is likely to be a large wave of illness in the Fall that could begin as soon as late August or early September. He will review recent data from both the United States and the Southern Hemisphere, describe the challenges we are likely to face over the next several months, discuss the major pillars of the national response, and focus on ways that civic and volunteer organizations, working in concert with State and local public health and emergency response organizations, can contribute to the mitigation of illness, suffering, and death.



## **Bruce Lockwood, CEM**

### **Member, National Commission on Children and Disasters**

### **President, International Association of Emergency Managers USA Council (IAEM-USA) Region 1**

Bruce Lockwood is a member of the National Commission on Children and Disasters and a Certified Emergency Manager® with 25 of years experience in emergency management, emergency medical services and public safety.

As a result of Mr. Lockwood's extensive expertise in public safety and emergency planning specific to the unique needs of children, he was nominated by Speaker of the House Nancy Pelosi to join the National Commission on Children and Disasters in 2008.

The Commission consists of ten members and is charged with conducting a comprehensive study to examine and assess the needs of children in preparation for, response to, and recovery from all hazards, including major disasters and emergencies.

Mr. Lockwood is currently the public health emergency response coordinator for the Bristol-Burlington Health District in Connecticut, the president of the International Association of Emergency Managers USA Council (IAEM-USA) Region 1, and serves on the IAEM Government Affairs Committee. He has held many key positions, such as: Canton Schools All Hazard Planning Chair (1999-2007); member of the Governor's Prevention Partnership School Safety Portal Committee; member of the Child Safety and Crisis Response, State of Connecticut, Daycare and Child Care Subcommittee; member of the State of Connecticut Public Health Emergency Preparedness Advisory Committee; and founder and president of the Connecticut Emergency Management Association.



### **Janet Napolitano, J.D.**

#### **Secretary, U.S. Department of Homeland Security**

Janet Napolitano was sworn in on January 21, 2009 as the third Secretary of the Department of Homeland Security. Prior to joining the Obama Administration, Napolitano was mid-way through her second term as governor of the state of Arizona. While governor, Napolitano became the first woman to chair the National Governors Association, where she was instrumental in creating the Public Safety Task Force and the Homeland Security Advisors Council. She also chaired the Western Governors Association. Napolitano previously served as the Attorney General of Arizona and the U.S. Attorney for the District of Arizona.

Napolitano's homeland security background is extensive. As U.S. Attorney, she helped lead the domestic terrorism investigation into the Oklahoma City Bombing. As Arizona Attorney General, she helped write the law to break up human smuggling rings. As governor, she implemented one of the first state homeland security strategies in the nation, opened the first state counter-terrorism center and spearheaded efforts to transform immigration enforcement. She's also been a pioneer in coordinating federal, state, local and bi-national homeland security efforts, and presided over large scale disaster relief efforts and readiness exercises to ensure well-crafted and functional emergency plans.

Napolitano graduated from Santa Clara University in 1979, where she won a Truman Scholarship, and received her Juris Doctor (J.D.) in 1983 from the University of Virginia School of Law. After law school she served as a law clerk for Judge Mary M. Schroeder of the U.S. Court of Appeals for the Ninth Circuit before joining the law firm of Lewis and Roca.



### **Jane Holl Lute, Ph.D., J.D.**

#### **Deputy Secretary, U.S. Department of Homeland Security**

Deputy Secretary Jane Holl Lute has over thirty years of military and senior executive experience in the United States government and at the heart of efforts to prevent and resolve international crises.

Ms. Lute served as Assistant Secretary-General of the United Nations, responsible for support to peacekeeping operations. In this capacity, Ms. Lute managed operational support for the second-largest deployed military presence in the world. At the United Nations, Ms. Lute led rapid-response support to a wide variety of operations and crises in some of the most remote, austere, and dangerous environments in the world. She also effectively directed the growth of United Nations Peacekeeping support from a \$1.8 billion to nearly \$8 billion operation. Most recently, Ms. Lute led the United Nations initiative designed to coordinate efforts to build sustainable peace in countries emerging from violent conflict.

Prior to joining the United Nations, Ms. Lute served on the National Security Council staff under both President George H.W. Bush and President William Jefferson Clinton.

Ms. Lute was Executive Vice-President and Chief Operating Officer of the United Nations Foundation and the Better World Fund, the entities established to administer Ted Turner's \$1 billion contribution to support the goals of the United Nations. She also headed the Carnegie Commission on Preventing Deadly Conflict and was a senior public policy fellow at the Woodrow Wilson International Center for Scholars.

Ms. Lute had a distinguished career in the United States Army, including service in the Gulf during Operation Desert Storm. Ms. Lute has a Ph.D. in political science from Stanford University, and a J.D. from Georgetown University.



## **Tim Manning**

**Deputy Administrator, Federal Emergency Management Agency,  
National Preparedness Directorate**

Tim Manning is the Deputy Administrator of the National Preparedness Directorate (NPD) at the Federal Emergency Management Agency (FEMA). The Directorate has six business units with more than 300 personnel who are charged with providing guidance, programs, activities and services to prepare the Nation to prevent, protect from, respond to and recover from all hazards.

Prior to this assignment, he served as the Secretary of the New Mexico Department of Homeland Security and Emergency Management, and Homeland Security Advisor to the Governor. He was named the Department's first Director by the Governor in April 2007, having previously been appointed to the Cabinet as Director of the Governor's Office of Homeland Security in 2005 and before that served as the State Director of Emergency Management. In addition to the State's intelligence and anti-terrorism programs, Deputy Administrator Manning also oversaw the daily administration of the State's disaster and emergency preparedness, mitigation, response, and recovery efforts.

Deputy Administrator Manning has previously served as a Deputy Cabinet Secretary of the New Mexico Department of Public Safety. He has a diverse background in emergency services, working in a number of positions in the State's emergency management agency from entering as the hazardous materials response program coordinator up through to the Chief of the Emergency Operations Bureau, and eventually the agency's Director. Prior to his service with New Mexico, Deputy Administrator Manning served as a firefighter, EMT, rescue mountaineer and hazardous materials specialist.

Deputy Administrator Manning received a Bachelors of Science in Geology from Eastern Illinois University, and is a graduate of the Executive Program at the Center for Homeland Defense and Security of the Naval Postgraduate School.



## FEMA HQ Community Preparedness Division:

### **Karen Marsh, MBA**

Director, Community Preparedness Division

### **Penny Burke**

National Partnership Coordinator

### **Rachel Jacky**

Director, National CERT Program

### **Jenelle Gabriele, MS**

Regional Outreach and Medical Preparedness Coordinator

### **Ralph Swisher, Ph.D.**

Emergency Preparedness Demonstration Program Manager

### **Michael Morgan, MPA**

Children and Cultural Liaison

### **Jackie Snelling**

NETGuard and Policy Issues Program Manager

### **Jeff Simon, MS**

Citizen Corps Program Specialist

### **Kerry Hoerth, MS, ABCP**

Communications and Outreach Specialist

### **Thomas Crane, MS**

Law Enforcement and Community Engagement Liaison

### **Angela Palombaro**

Fire Corps and CERT Coordinator



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Download a web banner: [www.citizencorps.gov/councils/banners.shtm](http://www.citizencorps.gov/councils/banners.shtm)



# FEMA COMMUNITY PREPAREDNESS STAFF

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## FEMA Regional Community Preparedness Staff:

### **Region I**

Federal Preparedness Coordinator: Russ Webster

Community Preparedness Representatives: Timothy Looby and Robert Grimley

### **Region II**

Federal Preparedness Coordinator: Mike Moriarty (Acting)

Community Preparedness Representative: Warren DeTemple

Contract Support: David Fortino

### **Region III**

Federal Preparedness Coordinator: Patrick Twiss

Community Preparedness Representative: Catherine Pomerantz (Acting)

### **Region IV**

Federal Preparedness Coordinator: David Vaughan

Community Preparedness Representative: Candace Burrell

### **Region V**

Federal Preparedness Coordinator: James Duncan

Community Preparedness Representative: James Opoka

### **Region VI**

Federal Preparedness Coordinator: Bob Hendrix

Community Preparedness Representatives: Shari Brand and David McCoy

### **Region VII**

Federal Preparedness Coordinator: Phil Kirk

Community Preparedness Representative: Chuck Gregg

### **Region VIII**

Federal Preparedness Coordinator: Tim Deal

Community Preparedness Representative: Stephanie Poore

### **Region IX**

Federal Preparedness Coordinator: Farley Howell

Community Preparedness Representatives: Thomas Ridgeway and Tessa Badua-Larsen

Contract Support: Alec Tune

### **Region X**

Federal Preparedness Coordinator: Pat Massey

Community Preparedness Representative: Fred Bretsch

# REGIONAL NETWORKING EVENTS



FEMA Regions will be hosting networking events on the evening of August 10th to increase communication among attendees from their regions.

<b>Region I</b>	<b>Potomac 3</b>	<b>Region VI</b>	<b>Regency B</b>
<b>Region II</b>	<b>Potomac 4</b>	<b>Region VII</b>	<b>Potomac 5</b>
<b>Region III</b>	<b>Regency Ballroom</b>	<b>Region VIII</b>	<b>Potomac 6</b>
<b>Region IV</b>	<b>Regency A</b>	<b>Region IX</b>	<b>Potomac 1/2</b>
<b>Region V</b>	<b>Conference Theater</b>	<b>Region X</b>	<b>Washington B</b>



## **Region I**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

## **Region II**

New Jersey, New York, Puerto Rico, and the Virgin Islands

## **Region III**

Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia

## **Region IV**

Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee

## **Region V**

Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin

## **Region VI**

Arkansas, Louisiana, New Mexico, Oklahoma, and Texas

## **Region VII**

Iowa, Kansas, Missouri, and Nebraska

## **Region VIII**

Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming

## **Region IX**

American Samoa, Arizona, California, Guam, Hawaii, Nevada, the Commonwealth of the Northern Mariana Islands, the Republic of the Marshall Islands, and the Federated States of Micronesia.

## **Region X**

Alaska, Idaho, Oregon, and Washington



# STATE/TERRITORY CITIZEN CORPS POCs

**Alabama**- Sydney Hoffman  
Email: Sydney.Hoffman@servealabama.gov

**Alaska**- Wanice Cowles  
Email: Wanice.Cowles@alaska.gov

**American Samoa**- Vaea Ainuu  
Email: Vaeaainuu@hotmail.com

**Arizona**- Cheryl Bowen  
Email: Cbowen@azdohs.gov

**Arkansas**- Andrew (Drew) Pannell  
Email: Andrew.Pannell@adem.arkansas.gov

**California**- Sharron Leao  
Email: Citizencorps@CaliforniaVolunteers.ca.gov

**Colorado**- Deanna Erstad  
Email: Deanna.Erstad@state.co.us

**Connecticut**- Sharon Mazzochi  
Email: Sharon.Mazzochi@po.state.ct.us

**Delaware**- Bob George  
Email: Rj.George@comcast.net

**District of Columbia**- Regina Moran  
Email: Regina.Moran@dc.gov

**Florida**- Donna Ray  
Email: Donna.Ray@em.myflorida.com

**Georgia**- Jami Leverett  
Email: Jjami.Leverett@gema.ga.gov

**Guam**- Edilyn Terlaje  
Email: Edilyn.Terlaje@ghs.guam.gov

**Hawaii**- Marsha Tamura  
Email: Mtamura@scd.hawaii.gov

**Idaho**- Robert Feeley  
Email: Citizen.corps@bhs.idaho.gov

**Illinois**- Michelle Hanneken  
Email: Citizen.corps@illinois.gov

**Indiana**- Alan Scott  
Email: Ascott@dhs.in.gov

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# NATIONAL CITIZEN CORPS ACHIEVEMENT AWARDS

The National Citizen Corps Achievement Awards recognize innovative practices and achievements of Citizen Corps Councils across the nation that are making our communities safer, stronger, and better prepared to manage any emergency situation. The finalists exemplify excellence in community emergency planning, foster successful public-private partnerships, prioritize collaboration, demonstrate creative and innovative local problem solving, and implement sound programs that can be modeled for use by other communities.

FEMA Administrator W. Craig Fugate, National Emergency Management Association Incoming President David Maxwell, and International Association of Emergency Managers President Russ Decker will announce the final award winners in each category at a ceremony during the conference on Tuesday, August 11th, 2009.

We want to thank all the jurisdictions who submitted award applications. It was a challenging process to narrow down the field as all the submissions we received demonstrated impressive success in working towards community resilience.

## 2009 FINALISTS

### Outstanding State/Territory Citizen Corps Initiatives Award

- Arizona State Citizen Corps Council
- Illinois Citizen Corps Council
- New Jersey State Citizen Corps Council
- Ohio Citizen Corps Council

### Outstanding Tribal Citizen Corps Council Award

- United Tribes Technical College Citizen Corps Council (ND)

### Outstanding Citizen Corps Council Award (Under 1.5 million)

- Denton County Citizen Corps Council (TX)
- Fresno Citizen Corps Council (CA)
- Citizen Corps Monterey County (CA)
- San Ramon Valley Emergency Preparedness Citizen Corps Council (CA)

### Outstanding Citizen Corps Council Award (Over 1.5 million)

- Arizona Central Region Citizen Corps Council (AZ)
- New York City Citizen Corps Council (NY)
- Sacramento Region Citizen Corps Council (CA)
- Southeast Florida Regional Citizen Corps Task Force (FL) [Broward County Citizen Corps Council, Miami-Dade Citizen Corps Council, Monroe County Citizen Corps Council, Palm Beach County Citizen Corps Council]



## **Collaborative Preparedness Planning Award**

- Contra Costa County Citizen Corps (CA)
- Cottonwood Heights Citizen Corps (UT)
- Douglas County Citizen Corps Council (KS)
- San Francisco Citizen Corps Council (CA)

## **Preparing the Public Award**

- Bradford County Citizen Corps Council (PA)
- Escambia County Citizen Corps Council (FL)
- Farmington Hills / Farmington Citizen Corps Council (MI)
- Nassau County Citizen Corps Council (NY)

## **Preparing Community Organizations Award**

- Adams County Citizen Corps Council (IL)
- Independence / Eastern Jackson County Citizen Corps (MO)
- Duval County / Jacksonville Citizen Corps (FL)
- Detroit / Wayne County Citizen Corps (MI)

## **Volunteer Integration Award**

- Cuyahoga County Citizen Corps (OH)
- Harris County Citizen Corps Council (TX)
- Northwest Fire's Citizen Corps Council (AZ)
- Rowlett Citizen Corps Council (TX)





# BREAKOUT SESSIONS

## Session 1

Session 1-1: Federal Resources Supporting Community Preparedness		Conference Theater
<p><b>FEMA’s National Exercise Division Resources</b></p> <p>Speaker: John Aucott</p> <p>Description: Participants will learn about policy, guidance, and support offered by FEMA’s National Exercise Division, including the National Level Exercises, Exercise Evaluation Guides, and the Regional Exercise Support Program.</p>	<p><b>Citizen Corps Volunteer Liability Guide (CCVLG)</b></p> <p>Speaker: Claire Reiss</p> <p>Description: Emergency Volunteer Liability, Workers’ Compensation and Licensing Issues can create a barrier to volunteer involvement in emergency services. This presentation will discuss the CCVLG in development by FEMA and suggest approaches to address liability concerns.</p>	

Session 1-2: Emergency Preparedness in Schools			Potomac 5/6
<p><b>Emergency Management for Schools- Lessons Learned &amp; Best Practices</b></p> <p>Speaker: Jade Anthony</p> <p>Description: This presentation will provide an overview of the state of emergency preparedness and schools, the resources available to help prepare schools for disaster, and an introduction to the National Incident Management System and how it relates to schools.</p>	<p><b>Get Ready with Freddie Disaster Preparedness Program</b></p> <p>Speaker: Angela Mickalide</p> <p>Description: This presentation will describe the mission of the Home Safety Council and its Expert Network, explain the components and evaluation of the Kids Prepare America Contest, and show participants how to access free copies of the <i>Get Ready with Freddie</i> Program.</p>	<p><b>Orange County Command School</b></p> <p>Speaker: Joseph Mastandrea</p> <p>Description: This presentation will describe the needs assessment that led to the creation of the Command School, its goals and objectives, and how it works.</p>	

Session 1-3: Cross-Cultural Preparedness and Community Emergency Response Teams		Regency B
<p><b>Cross-Cultural Preparedness and Community Emergency Response Teams</b></p> <p>Speakers: Kevin Sweeney, Abdul Latif Sawah, and Miriam Parel</p> <p>Description: This session will include presentations on preparedness outreach efforts in Arab/Chaldean communities in Michigan and a Community Emergency Response Team training initiative in the United Arab Emirates (UAE). The panel will include members of the instructional team that traveled to the UAE, a representative of the Emirates Foundation that sponsored the training, and the coordinator of the training for the Foundation.</p>		

Session 1-4: Using Social Media to Support a Culture of Preparedness		Washington B
<p><b>The Preparedness Movement - How Social Media Supports a Culture of Preparedness</b></p> <p>Speakers: Robert Dudgeon, Sarah Layton Wallace, and Kristin Hogan</p> <p>Description: This presentation will share insights on how social media can create a viral, self-sustaining community preparedness movement. It will also exhibit preparedness metrics that can be captured via social media and provide examples of how social media is being used to promote a culture of preparedness in San Francisco.</p>	<p><b>“My Space Generation” - Using Information Sharing Technology to Engage &amp; Educate Your Community</b></p> <p>Speaker: Lisa Orloff</p> <p>Description: Participants will learn how to bridge the gap in communication and collaboration between spontaneous volunteers, affiliated volunteers, and emergency managers. The presentation will also outline the tools and templates provided in the Ready Responders Network that can be used to increase the effectiveness of spontaneous volunteers during emergencies.</p>	

## Session 1

Session 1-5: Planning and Preparing for Mass Evacuations		Potomac 1/2
<p><b>Planning and Preparing for Mass Evacuations &amp; Reentry</b></p> <p>Speakers: Kimberly Goins and Laurel Radow</p> <p>Description: This presentation will allow participants to better integrate evacuation planning into their overall emergency preparedness efforts. Participants will also have the opportunity to share lessons learned from recent emergencies and learn to identify Federal programs and technical assistance resources that can enhance local preparedness and evacuation planning activities.</p>	<p><b>Surge Air Ambulance Special Population Evacuation</b></p> <p>Speaker: Edward Boyer</p> <p>Description: Participants will learn about the complexities of large scale transport of stretcher patients who need medical monitoring or care en-route and how to gain access to civilian aviation disaster response capabilities. Participants will also learn how mass casualty victims can be moved over long distances when local medical capabilities are taxed beyond their capacity.</p>	

Session 1-6: Integrating Volunteers in Disaster Response			Regency A
<p><b>Harnessing the Power of National Service for Your Citizen Corps Efforts</b></p> <p>Speaker: Colleen Clay</p> <p>Description: This presentation will introduce the benefits of national service programs and showcase best practices of using these programs to enhance Citizen Corps activities.</p>	<p><b>A Model for Integrating Volunteers into a State's Emergency Management System</b></p> <p>Speakers: Karen Baker and Sharron Leaon</p> <p>Description: This presentation will introduce California's trained army of volunteers, Disaster Corps, and provide insights into how it could serve as a national model. Participants will also learn about the successes and challenges encountered during the development and implementation of the program.</p>	<p><b>Managing Unaffiliated Volunteers in Disasters- Lessons Learned from Hurricanes Ike and Katrina</b></p> <p>Speaker: Kevin Rolfe</p> <p>Description: Participants will learn how to assimilate unaffiliated, local volunteers into disaster operations; perform windshield damage surveys; and seek out and resolve unmet needs in the aftermath of a major disaster using door-to-door grid searches and geo-coded work orders. The presentation will also feature an introduction to the Pathfinder Task Force concept.</p>	

Session 1-7: Medical Reserve Corps		Potomac 3/4
<p><b>Growing Your Medical Reserve Corps Program</b></p> <p>Speaker: Monica Tipton</p> <p>Description: This presentation helps participants identify best practices and lessons learned for increasing MRC volunteer recruitment and retention. Participants will gain information on the recruitment process, how to plan a successful recruitment campaign, developing a recruitment message, effective strategies for marketing their MRC unit and tips for increasing volunteer retention. Participants will also learn how to develop a Standard Operating Procedure for managing volunteers.</p>	<p><b>Medical Reserve Corps: The Basics of Collaborating for Community Resiliency</b></p> <p>Speakers: Brad Austin, Samuel Schaffzin, and Elizabeth Fitch</p> <p>Description: This presentation will outline the mission, goals, and status of the Medical Reserve Corps. Participants will learn about ways that communities can establish and sustain an MRC unit, partner with community stakeholders, and leverage resources.</p>	



# BREAKOUT SESSIONS

## Session 2

Session 2-1: Building Relationships through Collaborative Planning			Potomac 1/2
<p><b>NORAD and NORTHCOM’s Private Sector Engagement Program</b></p> <p>Speaker: Joseph Catalino</p> <p>Description: This presentation will provide an overview of NORAD’s program, share highlights from disasters and National Level Exercises, promote information sharing and best practices, and identify areas for collaboration with other disaster response agencies.</p>	<p><b>2009 Presidential Inauguration- Emergency Planning and Public Messaging</b></p> <p>Speakers: C.J. Couch, Sajeed Popat, and Merni Fitzgerald</p> <p>Description: This presentation will highlight the unique emergency management planning efforts for the 2009 Presidential Inauguration and present lessons learned. Speakers will discuss communications, coordination, and exercises.</p>	<p><b>You’re Partnering With Who? --- Why?</b></p> <p>Speaker: Sandra Schiess</p> <p>Description: The City of Independence/Eastern Jackson County discuss their multi-sector collaboration efforts to reach targeted populations. Topics include a safe church initiative, local EOP Citizens Responsibility Annex and 36 partner programs.</p>	
Session 2-2: Community-Based Sheltering, Mass Care, and Emergency Services			Regency A
<p><b>Mass Care and Emergency Services</b></p> <p>Speaker: Mark Tinsman</p> <p>Description: Hurricane Katrina showed us that meeting the needs of people displaced by disasters has grown beyond the traditional role of mass care. This segment will provide an overview of the broader Mass Care and Emergency Services activities and the support available for local communities.</p>	<p><b>Initial Intake and Assessment Tool</b></p> <p>Speaker: Moira Shea</p> <p>Description: Participants will learn how this tool was developed, how to use it effectively during emergencies, and how to identify functional needs and behavioral health issues during the screening process.</p>	<p><b>Engaging Non-profits to Combine Efforts</b></p> <p>Speaker: Dauci Wilson</p> <p>Description: This presentation will focus on the power of Citizen Corps and how to engage faith based and nonprofit organizations to combine efforts that support disaster response in coordination with Citizen Corps Councils.</p>	
Session 2-3: Engaging Elected Leaders			Washington B
<p><b>How Proactive Elected Leadership Can Help Build Stronger Emergency Management Programs</b></p> <p>Speaker: Richard Hildreth</p> <p>Description: This presentation will show how elected officials can bring additional strength to Citizen Corps programs and how citizens can build that elected commitment and buy-in.</p>	<p><b>Congressional Outreach and Advocacy</b></p> <p>Speaker: Sean Carroll</p> <p>Description: This presentation will help participants improve interaction with congressional leaders and provide information on how to educate leaders on state and local initiatives, activities, and events.</p>	<p><b>Emergency Management and Citizen Corps- Working with Local Elected Officials</b></p> <p>Speaker: Mark Sloan</p> <p>Description: This presentation will focus on how strong relationships with elected officials has proven successful pre- and post-disaster in Harris County, TX.</p>	
Session 2-4: Building Partnerships with Law Enforcement			Regency B
<p><b>Working with Law Enforcement to Structure a Community-Oriented Emergency Response</b></p> <p>Speakers: Sandra Webb, Frank Straub, and Scott Phelps</p> <p>Description: This presentation will explain the need for community-oriented preparedness and response and provide guidance on improving dialogue among law enforcement, emergency managers, and community groups.</p>	<p><b>Improving Suspicious Activity Reporting by Citizens</b></p> <p>Speaker: David Lewis</p> <p>Description: This presentation will help participants understand the purpose and processes of suspicious activity reporting, and how data from reports are stored, processed, and shared while protecting an individual’s privacy.</p>		

## Session 2

Session 2-5: Supporting the Fire Service through Fire Corps		Conference Theater
<p><b>Fire Corps- Supporting the Community, Supporting the Fire Service</b></p> <p>Speaker: Lori Moon</p> <p>Description: This segment will explain how Fire Corps can help fire departments balance increasing service demands and expand non-emergency capacity. Participants will be shown how to work with fire departments to establish a Fire Corps program and be introduced to a variety of free tools and resources.</p>	<p><b>Fire Corps- Supporting the Community, Supporting the Fire Service: A Local Perspective</b></p> <p>Speaker: Dwayne Thompson</p> <p>Description: This presentation will focus on the local perspective concerning working with the fire service. The speaker will discuss experiences at the state and local level and elaborate on successful initiatives and best practices.</p>	<p><b>Fire Corps and CERT</b></p> <p>Speaker: Tim O'Dowd</p> <p>Description: This presentation will demonstrate partnership building between Fire Corps and CERT programs. The presenter will discuss lessons learned and best practices from his perspective as a representative from the U.S. Fire Administration.</p>
Session 2-6: A Focus on Children and Disasters		Potomac 5/6
<p><b>Save the Children's Recommendations for Addressing Children's Unique Needs during Disasters</b></p> <p>Speaker: Jeanne-Aimee De Marrais</p> <p>Description: Participants will learn about Save the Children's recommendations to ensure the unique physical, psychological, and cognitive disaster needs of children are met, including partnering with schools, after schools programs and mental health organizations and providing safe space kits for shelters and care centers.</p>	<p><b>Holding Children Safe in Disasters</b></p> <p>Speakers: Paige Ellison-Smith, Stephanie Grimes, and James Stroud</p> <p>Description: This presentation will review lessons learned about the unmet needs of children in the aftermath of Hurricane Katrina and other disasters, and will introduce Project K.I.D.'s typology of disaster childcare and its alignment with key target capabilities. The presentation will also introduce the PlayCare model for developing these key capabilities, and explain how it can be adapted to many communities.</p>	
Session 2-7: Community Preparedness for Diverse Populations		Potomac 3/4
<p><b>Improving Disaster Preparedness in Disadvantaged and Immigrant Communities</b></p> <p>Speakers: Dave Salvesen and Mai Nguyen</p> <p>Description: This presentation is designed to raise awareness about the need to involve disadvantaged and immigrant populations in disaster planning. Speakers will describe the key success factors for working in disadvantaged and immigrant communities, and share results and lessons learned from their emergency preparedness demonstration project.</p>	<p><b>Realizing the Potential of Volunteer Agencies to Prepare Diverse Communities</b></p> <p>Speaker: Jonathan Purtle</p> <p>Description: This presentation will describe promising strategies for volunteer agencies to integrate diverse communities into emergency preparedness plans and activities. Participants will learn about opportunities for inter-organizational collaboration to engage culturally diverse communities and tools to evaluate cultural/ linguistic needs and assets. The presentation will also demonstrate the value of an online resource center.</p>	



# BREAKOUT SESSIONS

## Session 3

<b>Session 3-1: National Citizen Corps Achievement Awards Winners Showcase</b>			<b>Potomac 3/4</b>
<b>National Citizen Corps Achievement Awards Winners Showcase</b>			
Description: The National Citizen Corps Achievement Awards recognize innovative practices and achievements of Citizen Corps Councils across the nation that are making our communities safer, stronger, and better prepared to manage any emergency situation. The winning Councils exemplify excellence in community emergency planning, foster successful public-private partnerships, prioritize collaboration, demonstrate creative and innovative local problem solving, and implement sound programs that can be modeled for use by other communities. Meet this year's award winners and discuss best practices and lessons learned with them.			
<b>Session 3-2: Addressing Functional Needs in Community Preparedness</b>			<b>Potomac 1/2</b>
<b>Addressing Functional Needs in Community Preparedness</b>			
Speakers: Laurel Radow, Daniel Dodgen, Cheryl King, Patrick Cokley			
Description: Members of the Federal Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities will provide an overview of the work being done to enhance the safety and security of individuals with disabilities in emergencies. This session will include presentations by representatives of the Federal Communications Commission and the U.S. Departments of Health and Human Services, Transportation, and Labor. Participants will receive resources and information about each agency's work in the area of emergency management and individuals with disabilities, highlighting the applicability of this work to emergency managers and community responders.			
<b>Session 3-3: CERT in Action</b>			<b>Washington B</b>
<b>CERT at the Olympic Trials</b>	<b>The Community Disaster Network-Utilizing CERTs to their Full Potential</b>	<b>CERT- A Mechanism for Regional Animal Response Capacity Building</b>	
Speaker: Geoffrey Simmons	Speaker: Alec Glucksman	Speaker: Arnold Goldman	
Description: The presentation will cover one CERT team's experiences at the 2008 Olympic Trials in Eugene, OR. Participants will learn how to help first responders and volunteers over a several day national event, how CERT teams can be most effective during these events, and how to showcase this work.	Description: Participants will learn about the Community Disaster Network, how it can strengthen ties within the community and prepare and educate residents, and how it's been used by the New York City CERTs.	Description: This presentation will explain the value of creating an animal response capability with CERT. Participants will learn how a veterinary medical association can provide leadership, and how to use the resources of animal organizations.	
<b>Session 3-4: Collaborating with Faith-Based Organizations</b>			<b>Regency A</b>
<b>Mobilizing Churches to Respond to Disasters</b>	<b>Building Blocks for Faith-Based Coalitions</b>	<b>Best Practices for Building Inter-religious Partnerships and Training Faith Leaders</b>	
Speaker: Michael Finney	Speaker: Reed Correll	Speaker: Peter Gudaitis	
Description: This presentation will describe the roles churches can play in disaster response and how they can develop a disaster services program for local communities.	Description: Participants will learn how to develop relationships with the faith-based community, identify strengths and weaknesses in the use of a coalition, develop faith-based continuity of operations plans, and include the faith-based community in response plans, drills, and training.	Description: Participants will learn about proven models for building operational disaster interfaith organizations, and training courses & technology tools for equipping faith leaders for all-hazards preparedness, asset mapping, & risk communication.	



## Session 3

Session 3-5: Surviving Nuclear and Radiological Events			Potomac 5/6
<p><b>Improvised Nuclear Devices (IND) Risk Communication and Preparedness</b></p> <p>Speaker: Robert Davis</p> <p>Description: This presentation will discuss how the nature of the nuclear threat to the U.S. has changed over the years and its implications on IND risk communication and preparedness. Participants will learn about National Planning Scenario #1- the detonation of a 10-kiloton IND, how to improve modeling and assessments, and how to prepare and plan for an IND event.</p>	<p><b>Developing Decontamination Teams for Hospitals</b></p> <p>Speaker: Kenneth Shaw</p> <p>Description: This presentation will describe the structure and objectives of a hospital decontamination team, how to meet OSHA and Joint Commission requirements, and detail the challenges of setting up and maintaining a decontamination team.</p>	<p><b>Community Preparedness for Radiation Emergencies- How Can the Medical Reserve Corps Help?</b></p> <p>Speaker: Amin Ansari, Elizabeth Fitch, and Ruth McBurney</p> <p>Description: The purpose of this presentation is to foster an understanding of the public health response to radiation emergencies and the need for radiation protection expertise for local level response. Participants will learn how MRCs can work with radiation experts in their communities.</p>	
Session 3-6: Partnering with Universities			Conference Theater
<p><b>The Community College and Community Preparedness</b></p> <p>Speaker: Bill Hudson</p> <p>Description: Participants will learn about the natural partnership between emergency management and community colleges, which serve as community centers and are meeting the nation's need for first responders.</p>	<p><b>Benefits of Partnering with College Campuses</b></p> <p>Speaker: James Overton</p> <p>Description: Participants will learn about the benefits of partnerships with colleges, and how Citizen Corps councils can develop similar relationships with local schools.</p>	<p><b>University and Local Emergency Response Planning</b></p> <p>Speaker: Gerred Pogge</p> <p>Description: This presentation will describe the benefits of cooperation between local emergency responders and universities, and explain how this can improve community safety, including emergency planning. The speaker will discuss how this has been implemented in response efforts at Florida State University.</p>	
Session 3-7: A Collaborative Approach to Community Preparedness			Regency B
<p><b>Heritage Eagle Bend- A Local Community's Success</b></p> <p>Speaker: Deanne Criswell</p> <p>Description: Participants will learn about the experiences of a preparedness group established within Heritage Eagle Bend and how to use community resources to create a public/community partnership that will enhance public safety, preparedness, and response.</p>	<p><b>Lessons Learned in Establishing a Collaborative Emergency Management Organization</b></p> <p>Speaker: Laura Hernandez</p> <p>Description: This presentation will describe why current emergency management organizations are outdated, discuss the value of change management as a process, share lessons learned in managing a collaborative process of key stakeholders, and provide participants with take-ways that be used in their organizations.</p>	<p><b>From Alarm to Awareness, Pandemic Planning to All Hazard Preparedness</b></p> <p>Speakers: Karen Dye and Lynn Perez-Hewitt</p> <p>Description: This presentation will outline a framework for local community collaboration among public agencies, businesses, and private individuals, provide preparedness resources, share lessons learned, and recommend approaches and first steps.</p>	



# BREAKOUT SESSIONS

## Session 4

Session 4-1: Implementing Citizen Corps at the Regional Level		Washington B
<p><b>Working Together to Achieve More</b></p> <p>Speakers: Kimberly Spill, Alexander Baird, and Freddy Zelaya, Jr.</p> <p>Description: Participants will learn how to create a regional Council that can share resources and achieve common goals. The presentation will include best practices, project ideas, and guidance for securing funding that will benefit the entire region.</p>	<p><b>Maximizing the Impact of Citizen Corps Resources through Regional Collaboration</b></p> <p>Speaker: Dennis Carson</p> <p>Description: Participants will learn how to standardize training in order to ensure consistency of operations across a region, develop a common organizational structure to improve interoperability, and create an integrated and coordinated operational plan to optimize citizen preparedness.</p>	
Session 4-2: Disaster Communications		Conference Theater
<p><b>NET Guard In Action</b></p> <p>Speaker: Hui-Shan Walker</p> <p>Description: This presentation will highlight the efforts of one NET Guard Program in VA. Participants will learn how volunteers can assist in incidents that cause damage or destruction to information systems and communications through the use of local teams.</p>	<p><b>Assuring Communications During an Emergency</b></p> <p>Speaker: Dan Currie</p> <p>Description: Participants will learn how voice communications systems operate during an emergency and how the use of Priority Telecommunication Services, such as GETS &amp; WPS, can assist their community.</p>	<p><b>PSAP/9-1-1 Call Centers</b></p> <p>Speaker: Greg L. Rohde</p> <p>Description: The E9-1-1 Institute promotes public education on E9-1-1 and emergency communications. Participants will learn about E-9-1-1 and the importance of educating lawmakers and citizens about citizen-activated emergency response systems.</p>
Session 4-3: Preparedness for Older Americans		Potomac 1/2
<p><b>Survivors not Statistics: Implications for First Responders and Shelter Operations in the Care of the Older Adult</b></p> <p>Speaker: Sylvia Baack</p> <p>Description: Participants will learn about the implications of caring for older adults during triage and under stress, and considerations for older adults during shelter operations.</p>	<p><b>Older People and their Perceptions of Disaster Preparedness</b></p> <p>Speaker: Catherine Vitale</p> <p>Description: This presentation explores the feelings, concerns, and beliefs that older persons hold about disaster preparedness, which are important to consider in the development of tools and support for persons over 60 engaged in preparedness activities.</p>	<p><b>Meals on Wheels Delivers More Than Just Meals</b></p> <p>Speaker: Linda Netterville</p> <p>Description: This presentation will highlight some of the exciting steps that have been taken to advance preparedness for Meals On Wheels Programs and future plans for preparing Meals on Wheels clients.</p>
Session 4-4: Enhancing Readiness through Exercises		Potomac 5/6
<p><b>Northern Illinois SNS Exercise</b></p> <p>Speaker: Christopher Shields</p> <p>Description: Participants will learn about the need for regionalization and the importance of volunteer and staff management, and learn how to apply lessons learned from a large community clinic application.</p>	<p><b>Catch the Spirit of the Isles Style</b></p> <p>Speaker: Paul Hersey</p> <p>Description: Participants will learn about the major operational requirements for conducting a successful large Emergency Training Exercise, and how to work with multiple agencies in this capacity.</p>	<p><b>Usage of Affiliate Volunteers in an Influenza Pandemic</b></p> <p>Speakers: Teresa Gardner-Williams, Marty Flemion, and Calvin Hawkins</p> <p>Description: This presentation will explain how affiliate volunteers can assist during emergencies, how to tap the potential of your Council, and how to incorporate technology in exercises.</p>

## Session 4

Session 4-5: Private Sector Preparedness		Regency A
<p><b>Business Continuity is an Integral Part of Community Preparedness and Resilience</b></p> <p>Speaker: Marvine Hamner</p> <p>Description: The purpose of this presentation is to raise awareness of the association between community preparedness and business continuity/continuity of operations and to foster the public/private sector collaboration that is crucial to preparedness. The presentation will demonstrate the impact of business continuity on community resilience.</p>	<p><b>National Disaster Help Desk: Businesses, Nonprofits, and Government Working Together</b></p> <p>Speaker: Inés Pearce</p> <p>Description: Participants will learn how the Help Desk can be an important resource in the aftermath of disaster, fostering and supporting partnerships vital to disaster recovery and community resiliency. The presentation will share how government officials and non-profits can better engage with businesses in short and long-term disaster recovery.</p>	<p><b>Critical Infrastructure Protection</b></p> <p>Speaker: R. James Caverly</p> <p>Description: Approximately 85% of critical infrastructure in America is privately owned. In this presentation, the DHS Office of Infrastructure Protection will provide information on collaborating with the Private Sector, the National Infrastructure Protection Plan, sector-based risk management, and the Critical Infrastructure / Key Resources Support Annex of the National Response Framework.</p>
Session 4-6: In the Balance - BioAttack		Regency B
<p><b>In the Balance: BioAttack- Use of Enduring Media and the Socratic Method for Planning and Dynamic Tabletop Exercises</b></p> <p>Speaker: Michael Schmidt</p> <p>Description: On the front lines of the war on terrorism there are no second chances. One of the most dreaded weapons in the terrorist arsenal can be a bioattack delivered in a paper envelope. Join Dr. Michael Schmidt as he walks you through how to utilize the Fred Friendly Seminar, <i>In The Balance: BioAttack</i> in your community to talk about disaster planning, terrorism, and public health emergencies. Dr. Schmidt will provide you with resources and tips to help moderate your own information sessions and create exercises in order to educate your local public health officials, emergency managers, elected leaders, and citizens on the importance of disaster planning and preparedness.</p>		
Session 4-7: Preparing for Animal Response in Disasters		Potomac 3/4
<p><b>Veterinary Emergency Response- Leading the Teams in Action and Emergency Operations Planning</b></p> <p>Speakers: John Madigan and Tracey Stevens-Martin</p> <p>Description: Participants will learn how to create their own Pet Emergency Preparedness (PEP) teams, Community Animal Response Teams (CART), and Veterinary Emergency Response Teams (VERT). Participants will also learn how animal safety fits into all stages of the disaster cycle, and about the importance of incorporating animals into emergency operations planning.</p>	<p><b>Minnesota Animal Disaster Coalition: Volunteers and Professionals Serving a Special Community Population</b></p> <p>Speakers: Jill Fritz and Charlie O'Brien</p> <p>Description: Participants will learn about all-hazards preparedness for animals, and the importance of public-private partnerships, Citizen Corps, and CERT involvement in this area. The presentation will also explain how the Coalition came about and how it has developed over time, and describe the tools and resources that participants can use in their own communities to serve animals and their owners.</p>	



# BREAKOUT SESSIONS

## Session 5

Session 5-1: Implementing Citizen Corps - A State and Local Perspective		Washington B
<p><b>Leadership Tools for Building Citizen Corps Councils and Developing Metrics for Measuring Success</b></p> <p>Speaker: Wendy Walsh</p> <p>Description: This presentation will teach participants how to inspire others to grow and strengthen Citizen Corps Councils, provide take away tools for Councils, and describe how to create metrics to measure the success of preparedness and resiliency efforts.</p>	<p><b>Transforming Approaches to Citizen Preparedness</b></p> <p>Speakers: Sydney Hoffman and Jim Walker</p> <p>Description: This presentation will share how faith-based organizations and government agencies can work together and provide best practices for instituting a statewide preparedness initiative, highlighting the Ready Alabama Campaign.</p>	
Session 5-2: Funding Community Preparedness during Economic Hard Times		Potomac 3/4
<p><b>Promoting Preparedness When the Economy Sucks</b></p> <p>Speaker: Rocky Lopes</p> <p>Description: Participants will learn about no cost actions that can be done now to prepare for any disaster, how to incorporate preparedness activities into every-day life, and procedures to encourage "home-grown" preparedness when the economy stinks.</p>	<p><b>Finding Your Local Army, with Little to No Funding</b></p> <p>Speaker: Carolyn Bluhm</p> <p>Description: This presentation will provide an overview of the Amateur Radio Emergency Service (ARES) and how it can help local CERT programs.</p>	<p><b>Delivering Cost-Effective Volunteer Training and Service Opportunities through Community Partnerships</b></p> <p>Speaker: Carla Glazebrook</p> <p>Description: This presentation will provide examples of low or no cost training and community projects, and illustrate how establishing relationships with key stakeholders and partners add value for little cost.</p>
Session 5-3: Emergency Management Considerations for People with Disabilities		Potomac 1/2
<p><b>Effective Emergency Management: Making Improvements for Communities and People with Disabilities</b></p> <p>Speaker: Pat Pound</p> <p>Description: This presentation will describe the nature and types of community-based programs and practices in use by communities for people with disabilities, and explain how emergency preparedness activities can be improved to better meet the needs of this population.</p>	<p><b>Emergency Management under Title II of the ADA</b></p> <p>Speakers: Jeanine Worden and Dov Lutzker</p> <p>Description: Participants will learn how the ADA applies to emergency management and about some of the problems faced by people with disabilities in accessing emergency and disaster related services, programs, activities, and facilities. Participants will also learn about the steps state and local governments can take to increase accessibility.</p>	
Session 5-4: Building Resilient Neighborhoods		Regency A
<p><b>Current Trends and Resources for Watch Groups</b></p> <p>Speaker: Robbi Woodson</p> <p>Description: This presentation will provide an overview of current trends in Neighborhood Watch at the local and national level. Participants will be provided with information and resources that can help them organize and maintain programs and manage volunteers.</p>	<p><b>Map Your Neighborhood (MYN)- Building Disaster Readiness among Neighbors</b></p> <p>Speaker: Christine Badger</p> <p>Description: Participants will learn how to implement MYN and to use the 9-Step Response Plan, a skill/equipment inventory, and a guide for creating a map with the locations of gas meters and neighbors with specific needs.</p>	<p><b>Neighborhood Corps</b></p> <p>Speakers: Amy Ward and Jeannie Moran</p> <p>Description: This presentation will focus on Neighborhood Corps, a DC Citizen Corps program that provides a structure for trained emergency volunteers to mobilize and respond to emergencies at the neighborhood level.</p>

## Session 5

Session 5-5: Volunteers in Police Service		Regency B
<p><b>Volunteers in Police Service Program: Volunteers and Disaster Response</b></p> <p>Speakers: Sarah Godshall and Cheena Singh</p> <p>Description: This presentation will introduce VIPS and its goals and objectives; describe the benefits, depth, and scope of law enforcement volunteer activities; and outline ways law enforcement can be incorporated into an agency's disaster plans.</p>	<p><b>Increasing Capacity: Incorporating Volunteers and Volunteer Management into Law Enforcement Agencies</b></p> <p>Speaker: Donna Cayson</p> <p>Description: Participants will learn about the benefits of incorporating civilian volunteers into law enforcement and how to do so more effectively and efficiently. They will also learn about the crucial roles of volunteer leadership and agency leadership and the collaboration between them necessary to sustain a successful volunteer program.</p>	

Session 5-6: Federal Resources for Outreach and Information Sharing		Conference Theater
<p><b>Ready or Not? Is Your Community Ready for Emergencies that May Come?</b></p> <p>Speakers: Rebecca Marquis and Jackie Miller</p> <p>Description: This presentation will provide case studies for Federal, State, and local public awareness campaigns geared towards educating Americans about disasters, highlight opportunities for communities to participate in an existing Federal campaign, and provide ideas for how to implement a Ready.gov or other campaign locally.</p>	<p><b>Lessons Learned Information Sharing</b></p> <p>Speaker: Amanda Rhyne</p> <p>Description: This presentation will provide an overview of LLIS.gov, the national, online network of lessons learned, best practices, and innovative ideas for the emergency response and homeland security communities. Participants will learn unique LLIS.gov features, including an extensive library of original best practices, lessons learned, after-action reports, State and local plans, and Federal guidelines.</p>	<p><b>An Introduction to the Homeland Security Information Network (HSIN)</b></p> <p>Speaker: Chet Lunner</p> <p>Description: Participants will learn about the latest in situational awareness and information sharing within the emergency management environment via HSIN.</p>

Session 5-7: Preparedness in Less Populated Areas		Potomac 5/6
<p><b>Leveraging Rural America in the War on Terror</b></p> <p>Speaker: Bill Eller</p> <p>Description: This presentation will explain the importance of rural America in the Global War on Terror and describe how it can help in that effort. Participants will learn what local governments can do to improve outreach to rural America.</p>	<p><b>Animal Care Emergency Programs-Developing Our Capabilities</b></p> <p>Speaker: Jeanie Lin</p> <p>Description: Participants will learn about the Animal Care Emergency Programs that protect the safety and well-being of owners and their animals by ensuring there are good options and planning that benefit both.</p>	<p><b>Reducing the Impact of Disasters through Research-Based Education: The Extension Disaster Education Network</b></p> <p>Speaker: David Filson</p> <p>Description: The Extension Disaster Education Network (EDEN) has nearly 250 professionals in science-based disaster education from 67 universities across the nation and a national web-based network. Learn how to connect and utilize this public resource.</p>



# SPECIALIZED TRAINING & INFORMATION WORKSHOPS

Wed. 12 Aug 1:30-5:30 PM	<b>Media Matters: Making the Media Work for You</b> <p>This interactive workshop will help participants understand how the media currently report on disaster preparedness activities, develop a comprehensive approach to media outreach, and more effectively connect and work with local media sources to inform their community on preparedness. The Citizen Corps Media Toolkit will be presented, which provides many of the essential materials needed to begin communicating with a variety of different audiences about disaster preparedness and community resiliency.</p>	Potomac 6
Wed. 12 Aug 1:30-5:30 PM	<b>TCL Performance Objectives: Community Preparedness and Participation</b> <p>This workshop will review the newly revised target capabilities for Community Preparedness and Participation. Specific areas of discussion include national targets and metrics for developing local structures for collaborative planning, integrating nongovernmental resources into emergency operations plans and exercises, providing education and training to the public in all mission areas, providing volunteer opportunities, and incident response.</p>	Potomac 3
Wed. 12 Aug 1:30-5:30 PM	<b>Mitigation Works</b> <p>The Mitigation phase of Emergency Management focuses on breaking the cycle of disaster damage, reconstruction, and repeated damage. In this 4-hour workshop, FEMA's mitigation directorate will cover mitigation practices that provide value to the American people by creating safer communities and reducing loss of life and property. FEMA will provide an overview of mitigation resources designed to reduce future losses to homes, businesses, schools, public buildings, and critical facilities from natural disasters to include: risk analysis, mitigation planning, the National Flood Insurance Program and the Community Rating System, the Best Practices Portfolio, and public outreach materials.</p>	Potomac 4
Wed. 12 Aug 1:30-5:30 PM	<b>Planning for Children in Disasters</b> <p>FEMA's Emergency Management Institute (EMI) will conduct a 4-hour training workshop to help participants plan for the special needs of children in disaster response and recovery. Topics include safety, preparedness needs, sheltering, how to help children who are separated from their parents, and more. EMI has developed this program with IAEM, Save the Children, and the American Red Cross.</p>	Potomac 5
Wed. 12 Aug 2:00-6:00 PM	<b>Community Emergency Response Team (CERT) Showcase</b> <p>This workshop will showcase successful CERT operations, initiatives, and recent perspectives on CERT training from around the country. In this 4-hour workshop you will learn about innovative ways to address common challenges to help your CERT program flourish. Presentations include:</p> <ul style="list-style-type: none"><li>▪ CERT Mutual Aid Response to the Orange County Wildfires 2007-08<ul style="list-style-type: none"><li>▪ Speakers: Matt Brisbois and Todd DeVoe</li></ul></li><li>▪ Merging the Message: A Path to Disaster Resiliency<ul style="list-style-type: none"><li>▪ Speaker: Beatrice Adler</li></ul></li><li>▪ Teen CERT: The National Perspective and What We've Learned<ul style="list-style-type: none"><li>▪ Speaker: Gerald "Skip" Lawver</li></ul></li><li>▪ Emergency Communications: Integrating ARES into CERT<ul style="list-style-type: none"><li>▪ Speakers: Danielle Bell and Herbert Cole</li></ul></li></ul>	Regency Ballroom



<p>Wed. 12 Aug 1:30-5:30 PM &amp; Thurs. 13 Aug 8:30 AM-12:30 PM</p>	<p><b>Medical Reserve Corps: Psychological First Aid Training</b></p> <p><i>Psychological First Aid</i> is an evidence-informed approach to help children, adolescents, adults, and families in the immediate aftermath of disaster and terrorism. Psychological First Aid is designed to reduce initial distress caused by disasters and to foster short- and long-term adaptive functioning and coping. This 8-hour course, underwritten by the Medical Reserve Corps and developed by the National Child Traumatic Stress Network, trains disaster response professionals in 8 core actions: Contact and Engagement, Safety and Comfort, Stabilization, Information Gathering, Practical Assistance, Connection with Social Supports, Information on Coping, and Linkage with Collaborative Services, as well as practical strategies to assist survivors in meeting their disaster related needs.</p>	<p>Regency A</p>
<p>Wed. 12 Aug 1:30-5:30 PM &amp; Thurs. 13 Aug 8:30 AM-12:30 PM</p>	<p><b>Neighborhood Watch Capacity Building</b></p> <p>This training is designed to build the capacity of law enforcement officers assigned to work with community groups by providing specific instruction on the Neighborhood Watch Toolkit. The course will increase participants' skill levels by teaching them the proper utilization of the tools and the most effective methods of maximizing the Toolkit's value for their citizens and communities. The training is intended to be interactive and applicable to participants with all levels of Neighborhood Watch experience.</p>	<p>Washington B</p>
<p>Wed. 12 Aug 1:30-5:30 PM &amp; Thurs. 13 Aug 8:30 AM-12:30 PM</p>	<p><b>Engaging the Private Sector in Disaster Response and Recovery</b></p> <p>FEMA's Private Sector Office will conduct a training workshop for participants to learn about the Private Sector function in the Joint Field Office during disasters and how FEMA's private sector field team is a resource during the response/recovery to disasters. Topics include how to build relationships with and communicate with the private sector, real world examples of private sector participation in response, and available tools and resources.</p>	<p>Potomac 1/2</p>

**Please note: Pre-registration is required for all workshops.  
Stop by the registration desk for more information.**



# BIOGRAPHIES

## **Beatrice Adler**

### **Matanuska-Susitna Borough, AK**

Beatrice Adler considers her primary role to be that of a community organizer. She came to her current position in emergency management in February 2002 when she sought a career change after 27 years in the non-profit field as both a teacher and museum director. Her present focus is on developing and delivering emergency preparedness education to the residents of the Matanuska-Susitna Borough, Alaska. Equivalent to a county, the Mat-Su is larger than several states and has a population of 82,000. In her position as Emergency Management Programs Coordinator, she utilizes several complimentary programs as vehicles for messages that empower individuals in the face of natural and man-made hazards. Since 1999 she has been an Adjunct Professor in the Community Development Department of the University of Alaska where she teaches grant writing and program development. Ms. Adler graduated from Queens College, City University of New York with a B.A. in Art and French.

## **Armin Ansari, Ph.D., CHP**

### **U.S. Department of Health and Human Services, Centers for Disease Control and Prevention**

Armin Ansari is a health physicist at the Centers for Disease Control and Prevention. His primary role is to support the agency's radiological emergency preparedness and response capabilities. He received both his undergraduate and graduate degrees in radiation biophysics from the University of Kansas.

## **Jade S. Anthony**

### **U.S. Department of Education, Office of Safe and Drug-Free Schools**

Jade Anthony is a current Presidential Management Fellow with the Department of Education Office of Safe and Drug-Free Schools, in the Center for School Preparedness. A graduate of the Monterey Institute of International Studies, Ms. Anthony has experience in the public, non-profit, and federal education sectors as a grant manager, and federal project officer for the Readiness and Emergency Management for Schools grant program.

## **John Aucott**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

John Aucott coordinates a broad array of programs, including exercises, training programs, crisis management planning, grants, and emergency response. Throughout his prestigious career, Mr. Aucott has held various positions in the field of emergency management at the federal, state and local levels. He is an active participant in the work of the National Governors' Association and the National Emergency Management Association on terrorism and emergency management activities. As a recognized expert in Incident Command System (ICS), Mr. Aucott provides training to federal, state and local agencies and assists organizations with incorporating ICS into their emergency response plans. He has authored several courses for first responders and has also lectured on terrorism and incident command at the U.S. Naval War College, Harvard School of Public Health and the Defense Institute of International Legal Studies. Mr. Aucott attained a Bachelor of Science degree from the University of Rhode Island and is a graduate of FEMA's Professional Development Series.

## **CAPT Brad Austin, MPH, FACHE**

### **Office of the U.S. Surgeon General, Medical Reserve Corps**

Captain Austin serves as a Senior Program Officer in Medical Reserve Corps in the Office of the U.S. Surgeon General. He is responsible for providing oversight for programmatic and operational activities in support of MRC units nationwide. CAPT Austin previously served in the HHS Office of the Assistant Secretary for Preparedness and Response (ASPR) as a Senior Program Management Officer. In this role, he trained and deployed to the HHS Secretary's Operation Center as a member of the HHS Emergency Management Group for Hurricanes Dean, Katrina, Rita, and Ernesto; the St Louis Power Outage; and the Lebanon Repatriation. Prior to this assignment, CAPT Austin served as the first Project Officer to the National Bioterrorism Hospital Preparedness Program. First commissioned in 1990, CAPT Austin started his Federal career in the Health Resources and Services Administration working with the Ryan White CARE Act. He then served in the Substance Abuse and Mental Health Services Administration. He had the privilege of serving in The White House, providing technical expertise and coordination



among substance abuse treatment, mental health, and HIV prevention. CAPT Austin received his bachelor's from the University of California at Berkeley and his master's in public health in health services administration from San Diego State University. He is Board Certified in Healthcare Administration and a Fellow in the American College of Healthcare Executives.

## **Sylvia Baack, MSN, Ph.D. Candidate**

### **Central Texas Veterans Health Care System**

Sylvia Baack is the Geriatrics and Extended Care Nurse Educator for the Central Texas Veterans Health Care System. She has over 10 years of experience as an educator, and 15 years as a registered nurse. Her master's degree is in Geriatrics and Education. Presently she is working towards her Ph.D. in Global Health at the University of Texas at Tyler, with an emphasis on Disaster planning and preparedness among older adults. She has served in the United States Public Health Service as an officer in Gallup, New Mexico.

## **Christine Badger**

### **City of Arlington, WA Emergency Management**

Christine Badger is the Community of Arlington Emergency Management Coordinator, working for the City of Arlington, Cascade Hospital and Arlington School District to create a fully integrated emergency management program. Christine began her emergency management career with the American Red Cross in 1996 and joined Snohomish County Emergency Management in June of 1999 in time to work through Y2K. During her tenure with the County she worked from Training and Program Manager to becoming the Deputy Director/ PIO in 2006. She has worked many EOC activations, 6 presidentially declared disasters and multiple exercises. In addition to her current EM duties she also serves as the City of Arlington Fire Department PIO.

## **Alexander Baird**

### **Hallandale Beach Fire-Rescue, FL**

Alexander R. Baird is the Division Chief of Emergency Medical Services for the City of Hallandale Beach Department of Fire-Rescue responsible for all emergency medical services provided to the citizens of Hallandale Beach. His responsibilities also include disaster preparedness, emergency management planning and coordination of services along with public education. Mr. Baird has been actively involved in emergency medical services for over twenty years. He has served with Hallandale Beach Fire-Rescue since 1989 as a firefighter-paramedic. He moved up through the ranks to his current position as Division Chief of Emergency Medical Services. During his tenure with Hallandale Beach, he has been assigned the task of emergency management planning and coordination and coordinates the City's CERT program. Mr. Baird has participated in a number of natural disasters that have impacted Broward County and the City of Hallandale Beach, most recently Hurricane Wilma. In 2005, Mr. Baird was elected to the Florida CERT Association's Board of Directors representing Region 7 (Monroe, Miami-Dade, Broward, and Palm Beach Counties). In 2006, Mr. Baird began to organize the Broward Area Municipal CERT Coordinators in an effort to network, share ideas and resources, and to make the CERT program more consistent throughout Broward County. In February of 2008, the Broward Area CERT Coordinators became a committee within the Fire Chiefs' Association of Broward County. They are currently planning the 2009 Southeast Florida Citizen Corps/CERT Conference later 2009. Mr. Baird holds a Bachelor's and Master's degree in public administration from Barry University. He is also a certified firefighter and paramedic.

## **Karen Baker**

### **CaliforniaVolunteers**

Karen Baker is a leader in California with a rich history in the faith-based and nonprofit world. She served as a full-time volunteer with Jesuit Volunteer Corps, managed a Los Angeles nonprofit that connected homeless individuals with jobs and worked in Washington D.C. at the Corporation for National and Community service. Her leadership and exuberance led Governor Schwarzenegger to appoint her the nation's first Secretary of Service and Volunteering.



# BIOGRAPHIES

## **Jacob Baldwin**

### **Project K.I.D., Inc.**

Jacob Baldwin is Chairman of Project K.I.D.'s Youth Advisory Board. After volunteering with Project K.I.D. during Operation Golden Phoenix (California) in 2007 and 2008, Baldwin launched the development of PlayCare in Central Indiana, earning his Eagle Scout award for his work. Baldwin is a freshman at Park Tudor High School.

## **Danielle Bell**

### **San Ramon Valley, CA Fire Protection District**

Danielle Bell began her career in local government providing programs and services for youth and adults. Her 15 years in working with volunteers has been a perfect match to manage the CERT program at San Ramon Valley Fire Protection District. Currently employed as the Emergency Coordinator Danielle enjoys working on various projects including; volunteer management, public relations, EOC planning, grant writing, training, presentational and leadership skills. Mrs. Bell has been at the San Ramon Valley Fire District for 8 years in various jobs. She loves bringing people together to embrace what they build. University and a Masters of Public Administration from the Daniel J. Evans School of Public Affairs at the University of Washington.

## **Phillip Berke, Ph.D.**

### **University of North Carolina- Chapel Hill**

Phil Berke is a professor of land use and environmental planning in the Department of City and Regional Planning at the University of North Carolina-Chapel Hill and Deputy Director of the Institute for the Environment at UNC. His research focuses on the dynamic relationships among urban settlements, natural systems, and needs and aspirations of increasingly diverse human populations.

## **Carolyn Bluhm**

### **City and County of Denver, Mayor's Office of Emergency Management and Homeland Security**

Carolyn participated in the Democratic National Convention Public Affairs subcommittee and Joint Information Center, in collaboration and coordination of local, state and federal resources located in the Denver Emergency Operation Center. She has presented over 300 presentations and trained over 4000 people in disaster preparedness, recovery and related topics.

## **Edward Boyer, P.E.**

### **Mercy Medical Airlift**

Mr. Boyer is a retired Federal emergency manager from the Department of Health and Human Services and currently serves as the President and CEO of Mercy Medical Airlift, an NGO, - the oldest and largest national charitable medical air transportation non-profit in the United States. Mr. Boyer has received many national awards for creating the organized charitable medical air transportation system in America. He is a Professional Engineer and a pilot.

## **Fred Bretsch, MPA**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Mr. Bretsch is a Senior Community Preparedness Officer, representing Citizen Corps within the Department of Homeland Security and is stationed in Seattle, Washington. In this capacity, Mr. Bretsch works closely with other federal agencies, state and local governments, emergency responders and emergency managers, the private sector and the volunteer community. He has been with the Citizen Corps since its inception in early 2002. He is currently responsible for implementing Citizen Corps in the States of DHS-FEMA Region X (Alaska, Idaho, Oregon and Washington) and until recently provided collateral support to FEMA Region IX and its States (Arizona, American Samoa, Guam, California, Commonwealth of the Northern Mariana Islands, Hawaii, and Nevada). During his twenty-four years with FEMA, he held positions as Manager of the Regional Emergency Operations Center, Team Leader of State and Local Liaisons, Grants/Assistance Officer, and Chemical Stockpile Emergency Preparedness

Program Manager for FEMA Region X. Before joining public service, Mr. Bretsch worked in the private sector as a management consultant. Mr. Bretsch has a Bachelor of Science Degree in Engineering Physics from Cornell

## **Matt Brisbois, MA, MAED**

### **City of Newport Beach Fire Department**

Matt Brisbois is the Community Preparedness Coordinator for the City of Newport Beach Fire Department. In this capacity, some of his duties include developing plans and training programs for residents, schools, and businesses to prepare for unexpected disasters, managing the CERT program, and serving as the department's public information officer. For the past 14 years Matt has also been an active ocean lifeguard with the City of Newport Beach Fire Department and is very involved with the Junior Lifeguard program. In addition to the CERT program, Matt also teaches Neighborhood Disaster Preparedness classes, CPR classes, Mutual Aid classes, SERT (School Emergency Response Team) classes, BERT (Business Emergency Response Team) classes and beach safety presentations. Matt has a Bachelor's degree in Government and Legal Studies from Claremont McKenna College, a Masters in Politics and a Masters in Education from Claremont Graduate University. He is currently finalizing his CEM application.

## **Penny Burke**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Penny Burke has been with the FEMA Community Preparedness Division for two years and currently serves as the National Partnership Coordinator for Citizen Corps. Penny joined the National Citizen Corps Team after serving as Colorado Citizen Corps Program Manager for two years under Lieutenant Governor Jane E. Norton. Before working for Colorado Citizen Corps, Penny worked for United States Senator Wayne Allard as Staff Assistant for his Denver based office. She earned her BA in Political Science from Colorado State University.

## **Evelyn S. Cahalen, MS**

### **Neighborhood Watch**

Evelyn S. Cahalen is a retired Commander with the Montgomery County, Maryland, Police Department. She retired with over 25 years of law enforcement experience with the Montgomery County Police Department. Evelyn has had various assignments during her career, to include DARE instructor, Public Information Officer, Director of the Internal Affairs Division, Director of the Family Crimes Division, and as the Commander of the 5<sup>th</sup> District. Additionally she has taught ethics at the police academy to recruits and In-Service training, as well as with the Mid-Atlantic Regional Community Policing Institute. She was an adjunct instructor at Montgomery Community College, and has been invited as a guest instructor for the Police Executive Leadership Program of the Johns Hopkins University. She teaches nationwide for the International Association of Chiefs of Police and the Community Safety Institute out of Dallas, TX. Evelyn is certified by the State and Local Anti-Terrorism Training Program (SLATT), United States Department of Justice, Bureau of Justice Assistance, as an instructor in anti-terrorism detection, investigation, and interdiction. She holds a Master of Science degree in Management from The Johns Hopkins University, Police Executive Leadership Program, in Baltimore, Maryland, and a Bachelor of Science degree in Administration of Justice from The American University in Washington, DC.

## **Sean Carroll**

### **Congressional Fire Services Institute**

Sean Carroll is the Director of Government Affairs for the Congressional Fire Services Institute (CFSI), a position he has held since joining the Institute in 2002. As the Director of Government Affairs, Sean is responsible for tracking all federal legislation and programs relating to the fire and emergency services, maintaining communications with members of Congress and federal officials, and designing educational programs targeting Capitol Hill and the White House. Sean also coordinates the activities of CFSI's National Advisory Committee, a coalition of over 40 national fire and emergency services organization. Before joining CFSI, Sean worked for United States Senator Susan M. Collins (R-ME) as her Director of Constituent Services. A native of Gray, Maine, Sean received his B.A. in Political Science from the University of Maine in 1998.



# BIOGRAPHIES

## **Dennis Carson**

### **Town of Tonawanda, NY Police Department**

Dennis Carson has 38 years experience in the volunteer fire service, holding all ranks including Chief Officer for twelve years. He has 28 years with the Town of Tonawanda Police Department where he currently serves as the department's Emergency Services Coordinator and is the department's primary Intelligence Officer.

## **Joseph Catalino**

### **Private Sector Consulting, Inc.**

Joseph Catalino is Senior Program Director for Private Sector Consulting (PSC) Incorporated, a resource mobilization and management consulting firm based in Englewood Colorado. PSC provides services to multiple federal agencies and US and international for-profit and non-profit organizations in the areas of incident response and civil support operations.

## **R. James Caverly**

### **U.S. Department of Homeland Security**

Jim Caverly is currently serving as the Director of the Infrastructure Partnerships Division (IPD), which resides within the Infrastructure Protection and Preparedness Directorate of the Department of Homeland Security (DHS). The Infrastructure Partnerships Division is responsible for sustaining core sector expertise, maintaining operational awareness, and fostering working-level relationships with industry, state and local government, and federal agencies representing vital infrastructure interests. Mr. Caverly joined DHS at its inception, having previously worked for the Department of Energy (DOE) and its predecessor agencies for over 25 years. During his tenure at the DOE, Mr. Caverly was involved in a broad range of energy-related issues, including energy emergency planning, critical infrastructure protection, international energy security, domestic energy supply, nuclear safeguards and security, and national security policy and planning. Mr. Caverly is a graduate of the University of Notre Dame and the Naval War College, and served for three years on the faculty of the Industrial College of the Armed Forces at the National Defense University.

## **Donna Cayson, MS**

### **Sierra Madre, CA Police Department**

Donna Cayson has been in law enforcement for over 10 years and is currently a Sergeant for the Sierra Madre, California, Police Department. During her law enforcement career Donna has worked as a Patrol Officer, Community Outreach Officer, Business Watch Officer, Detective and was the first full-time designated Volunteer Coordinator for the Pasadena Police Department. Under her supervision, the Department's Volunteer Services Program was chosen as a 2006 recipient of the Outstanding Achievement in Law Enforcement Volunteer Programs Award by the International Association of Chiefs of Police. Donna actively promotes volunteers as an invaluable resource in augmenting a law enforcement agency's homeland security strategic plan along with disaster preparation, response and recovery plans. She received her Associate of Science Degree in Administration of Justice from Rio Hondo College in 2003, her Bachelor of Science Degree in Organizational Leadership from Azusa Pacific University in 2004, and her Masters Degree in Behavioral Science from Cal State Dominguez Hills in 2006. Donna graduated from the Naval Postgraduate School Masters in Homeland Security Program in March 2009.

## **Patrick Cokley**

### **U.S. Department of Labor**

Patrick Cokley is an Employer Policy Advisor in the Office of Disability Employment Policy at the U.S. Department of Labor. In this position, he provides in depth analysis on current public policy, policy priorities, policy development, and policy coordination of topic concerning employers and the inclusion of individuals with disabilities in the workplace. Some of his main points of expertise include emergency preparedness for individuals with disabilities in the workplace, as well as the relationship between diversity issues and disability in the workplace. Prior to joining the Department of Labor, Mr. Cokley worked at the Institute for Educational Leadership where he provided technical assistance for the Kellogg Foundation sponsored Kellogg Leadership for Community Change Pro-

ject, and the School Leadership Learning Community Program sponsored by the Department of Education. Additionally, he was part of the planning team for The Washington Experience, in which he helped to plan, write and implement a curriculum and training process for students with disabilities serving internships in the Washington, DC area. Mr. Cokley is a graduate of Howard University in Washington, D.C. and holds a Bachelor's degree in Political Science.

## **Herbert Cole**

### **Contra Costa County ARES/RACES Program**

Herbert Cole serves as the Emergency Training Coordinator for the Contra Costa County ARES / RACES program, and is a Lead Instructor and Division Supervisor for the San Ramon Valley Fire Protection District CERT program. He has a B.A. from California State University Bakersfield and an Emergency Management Certificate from Western Washington University.

## **John Cooper, Ph.D.**

### **MDC, Inc.**

John Cooper directs the EPD for MDC Inc., in Chapel Hill, NC. He has expertise in the design and implementation of community engagement programs, is a former planning specialist with the NC Division of Emergency Management, and currently serves on the Advisory Board for the DHS Coastal Hazards Center of Excellence.

## **Reed Correll**

### **Harford County, MD Division of Emergency Operations**

Reed Correll is an Emergency Planner with the Harford County, MD Division of Emergency Operations, the Chair of the Harford County Citizen Corps Council and the Co-Chair of the Harford County Faith-Based Disaster Coalition. Reed has been in the emergency management field for the past 5 years, has a BS in Emergency Management and is currently working on his CEM.

## **Thomas Crane, MS**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Thomas Crane has served in FEMA's Community Preparedness Division since March 2009. Tom is CPD's Continuity of Operations Plan (COOP) Program Manager and Emergency Relocation Group/ Devolution representative. He supports law enforcement and community engagement programs and partnerships. Tom has served as a police officer in New Jersey and a campus police officer in Washington, D.C., and has interned with Interpol's Terrorism and Violent Crime Division. He holds a Master's degree in Engineering Management with a focus in Crisis, Emergency, and Risk Management from The George Washington University.

## **Deanne Criswell, MPA**

### **City of Aurora, CO**

Deanne Criswell is the Emergency Manager for Aurora, Colorado, responsible for a broad range of activities that may affect the citizens of Aurora. She is a graduate of Colorado State University with a Bachelor of Science degree in Technology Education and Training and holds a Master of Public Administration from the University of Colorado, Denver.

## **Dan Currie**

### **U.S. Department of Homeland Security, National Communications System**

Dan Currie is the Northeast Regional Outreach Coordinator for the National Communications System (NCS) and Priority Telecommunications Services (GETS/WPS/TSP). His territory covers all the states from Maine to West Virginia. Dan, a graduate of St. Joseph's University in Philadelphia, came to the NCS after a 30 year career in the telecommunications industry.



# BIOGRAPHIES

## **Robert Davis**

### **U.S. Department of Homeland Security, Office of Health Affairs**

Robert Davis has been serving as the Director for External Affairs, for the U.S. Department of Homeland Security's Office of Health Affairs since August 2008. With more than 20 years of journalism experience with a focus on health and emergency services, his interest in emergency services stems from prior work as a paramedic in Denver, Colorado. Prior to joining DHS, he served as a medical writer for *USA Today*, where he specialized in patient safety. His feature articles focused on the emotional and ethical impact of medical situations. Through in-depth investigations, he also covered groundbreaking, watchdog stories on emergency medicine, including college student safety, air ambulance crashes and widespread failures of emergency medicine services (EMS). He has also worked with other news organizations, including the *Fort Collins Coloradoan*, the *Montrose Daily Press* and *The Metropolitan*. Bob also holds a teaching position as an adjunct journalism professor with George Washington's School of Media and Public Affairs. He teaches an advanced writing course in science and medical reporting that is consistently rated as challenging and rewarding class by journalism students. He has received multiple awards throughout his career, including an Emmy in 2004. He graduated from Metropolitan State College in Denver with Bachelor Degrees in Journalism and History.

## **Jeanne Aimee De Marrais**

### **Save the Children**

Jeanne-Aimee De Marrais is the director of Save the Children's emergency programs in the United States. She has served in a variety of capacities for the organization, including as the team leader for Save the Children's response to the Midwest floods, southern California wildfires and Hurricane Katrina. De Marrais has been working with children for many years through the Maryland Legislature's Chairman of the Joint Committee on Children, Youth and Families and as middle school teacher for several years.

## **Todd T. De Voe**

### **City of Seal Beach, CA**

Todd T. De Voe has been serving in the Emergency Services field since June of 1989, and currently holds the position as the Emergency Services Coordinator for the Seal Beach police Department. Todd was elected as the first the co-chair for the Orange County CERT Mutual Aid Program and has been an active member since the program's conception. With New Port Beach's Matt Brisbois, Mr. De Voe served as first on-scene CERT Volunteer Coordinators for both Santiago Canyon and Freeway Complex Fires. Mr. De Voe has a Masters Degree in Public Administration and is credentialed Adult Education. In addition, Mr. De Voe is finalizing his CEM application.

## **Daniel Dodgen, Ph.D.**

### **U.S. Department of Health and Human Services, Office of the Assistant Secretary for Preparedness and Response**

Daniel Dodgen, Ph.D., is the Director for At-Risk Individuals, Behavioral Health, and Human Services Coordination in the Office of the Assistant Secretary for Preparedness and Response at the U.S. Department of Health and Human Services (HHS). His office is tasked with ensuring that all HHS Operating and Staff Divisions develop policies and capabilities for emergency planning, response, and recovery activities related to at-risk individuals, behavioral health, and human services, and ensuring that such efforts are coordinated across the Department. Dr. Dodgen is also the Executive Director of the White House directed national advisory group on disaster mental health. Dr. Dodgen has been on the executive committee of several national organizations, served on multiple federal advisory groups, and authored numerous articles and book chapters on psychology and public policy. He is also a trained American Red Cross disaster mental health worker, and was part of the response to the 1992 Los Angeles riots, the 1994 Los Angeles earthquakes, the 1995 Oklahoma City bombings, and the September 11 Pentagon attack in 2001. He received the American Psychological Association 2005 Early Career Award for Contribution to Psychology in the Public Interest. He is a licensed clinical psychologist in the District of Columbia.

## Rob Dudgeon

### City and County of San Francisco, CA Department of Emergency Management

Rob Dudgeon is a Deputy Director of Department of Emergency Management, where he leads the Division of Emergency Services. The Division is responsible for coordinating the City's multi-disciplinary response to emergencies, developing emergency plans, managing the City's exercise program, and managing public preparedness campaigns. In addition, the Division is responsible for managing Homeland Security grants for the City. Mr. Dudgeon also serves as a senior advisor to Mayor Gavin Newsom on matters of disaster preparedness and emergency management. Mr. Dudgeon previously served as EMS Systems Coordinator for the San Francisco Department of Public Health. Prior to that, Dudgeon served in numerous field and management positions with American Medical Response in San Francisco, Marin, and Sonoma counties, including: Clinical and Educational Services Coordinator, Field Operations Supervisor, Critical Care Supervisor, Paramedic, and Dispatcher.

## Bill Eller, J.D.

### Washington State Conservation Commission

Mr. Bill Eller is a staff member of the Washington State Conservation Commission responsible for water issues and emergency management. He holds a B.A. in Political Science from the University of Alaska, Fairbanks; a J.D. from the Gonzaga University School of Law, and is a Master's degree candidate at the Naval Postgraduate School's Center for Homeland Defense and Security.

## Paige Ellison-Smith, M.Ed.

### Project K.I.D., Inc.

Paige Ellison-Smith has extensive experience in military and nonprofit childcare. She operated child care during the US Army's Desert Storm deployment and later inspected US Marine Corps Child Development Services Programs in the continental US, Hawaii, and Japan. Paige holds a B.S. from Auburn University and a Masters degree from Boston University.

## Robert Feeley

### Idaho State Citizen Corps

Robert is a recent graduate of Boise State University, where he completed two internships with Idaho's Joint Finance Appropriations Committee (JFAC) and one with the Transportation Security Administration at the Boise Airport. Previously, he worked summers as a wild-land fire fighter (Helitack) with the Nez Perce National Forest.

## David Filson

### Extension Disaster Education Network, Pennsylvania State University

David Filson is the emergency preparedness and response coordinator for Penn State Cooperative Extension. He also serves as the state extension program leader for Emergency Preparedness, and Rural Health and Safety. He is the chair of the Extension Disaster Education Network (EDEN). As emergency preparedness and response coordinator, Dave coordinates the communication and interaction among Cooperative Extension administration, faculty, and field-based educators and other agencies, including the Pennsylvania Department of Agriculture, Pennsylvania Emergency Management Agency, Pennsylvania Department of Homeland Security, and County Emergency Management Agencies. In this role, Dave helps ensure Penn State Cooperative Extension's preparedness to play an effective and key role in the event of an emergency situation. Dave also serves as partnership leader for the Penn State Cooperative Extension. In this role, he serves as a liaison to the Directors office with state and federal agencies and other organizations. Mr. Filson is also principle investigator for a USDA funded program; ReadyAg, focused on disaster and defense preparedness for production agriculture, and a CDC funded project, ReadyPA, doxuwans on disaster and pandemic preparedness for Pennsylvania special populations.



# BIOGRAPHIES

## **Michael Finney, M.Div., Ed.D. Candidate**

### **Open Fire Academy**

Michael D. Finney currently serves as the Executive Director of the Open Fire Academy. Michael holds a Bachelors in Economics from the University of S.C., a M.Div from CIU, and is currently completing a Ed.D from Oklahoma State.

## **Elizabeth Fitch, MPA**

### **U.S. Department of Health and Human Services, Office of the Civilian Volunteer Medical Reserve Corps**

As National Technical Assistance Coordinator, Ms. Fitch oversees national-level technical assistance initiatives, such as the Regional Technical Assistance Coordinators and the Technical Assistance Series. She also participates in planning the Medical Reserve Corps portion of the Integrated Training Summit. Ms. Fitch is currently also the acting MRC Regional Coordinator (MRC RC) for Region IV. Ms. Fitch's career has included work with various non-profit organizations and government agencies, primarily in the areas of program management and volunteer coordination. Prior to accepting the position of Regional Coordinator, she worked for District Four Health Services in Georgia as Risk Communicator and Volunteer Coordinator for the Medical Reserve Corps of West Georgia. She also serves as Program Co-Chair for the Council of Volunteer Administrators in Atlanta, Georgia. Ms. Fitch holds a bachelor's degree from The University of the South (Sewanee, TN) and a Master's Degree in Public Administration from Georgia State University.

## **Merni Fitzgerald, MPA**

### **Fairfax County Government**

Ms. Fitzgerald serves as the Public Affairs Director for Fairfax County, Virginia. In this capacity she serves as the official spokesperson, coordinates emergency communication efforts, and chairs the regional communications groups. Ms. Fitzgerald served eight years as an elected member of the Falls Church City Council. She holds a bachelor's in political science from James Madison University and a master's in public administration from George Mason University.

## **Marty Flemion**

### **City of Laurel, MD, Prince George's Volunteer Center**

Marty Flemion has been involved in emergency preparedness for over 20 years. He is Deputy City Administrator for Public Safety for the City of Laurel, MD; he oversees the Office of Emergency Management, Police Department, Fire Department and the Emergency Service Commission. Marty is also the Chair of the Prince George's Citizen Corps Council.

## **Carol Freeman**

### **ICF Macro**

Ms. Freeman provides clients with an array of audience research and communication support services addressing some of the Nation's most critical issues. She has helped clients develop social marketing programs and implement research-based strategies. She currently provides senior consultation on communication and behavior change initiatives including disaster preparedness, food safety, pandemic influenza, and radiological events. Ms. Freeman is currently working with a variety of government agencies including the USDA, Department of Education and CDC. As Project Director for the Citizen Corps Program Development and Support Contract, Ms. Freeman has conducted quantitative and qualitative research on individual and community preparedness and is supporting Citizen Corps in translating this research into effective community-based planning and outreach programs.

## **Jill Fritz**

### **Richfield, MN Public Safety, Humane Society of the United States**

Jill Fritz is an experienced disaster response team member and educator for the *Humane Society of the United*



States (HSUS) and currently is serving as the HSUS State Director for Wisconsin and Michigan, and previously for Minnesota.

### **Debbie Fulmer, MA**

#### **U.S. Department of Homeland Security, Office for Civil Rights and Civil Liberties**

Debbie Fulmer is an Emergency Management Planning professional with the Department of Homeland Security (DHS), Office for Civil Rights and Civil Liberties. Her primary focus is to ensure that people with special needs play an integral role in the nation’s emergency planning policies and practices. She provides policy and procedural advice to the senior leadership of the Department on a wide variety of emergency management issues and provides particular expertise in disability population emergency planning. Her areas of concentration include community education, personal preparedness, exercise planning, training development and delivery, and interagency, community, higher education, and volunteer organization collaboration. Ms. Fulmer serves on the Interagency Coordinating Council on Emergency Preparedness and Individuals with Disabilities, a presidentially created council chaired by the Office for Civil Rights and Civil Liberties. As an American Red Cross national disaster services volunteer, she served as county disaster training coordinator, community disaster education specialist and county planning council representative. She was recognized by the Red Cross for her outstanding service to the community. She holds an M.A. in Emergency and Disaster Management from American Military University and a B.A. in Communications from Trinity University in Washington, DC.

### **Jenelle Gabriele, MS**

#### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Jenelle Gabriele is a program specialist supporting FEMA’s Community Preparedness Division. She currently works on preparedness research and policy projects, coordinates with Community Preparedness personnel in the FEMA Regions and provides expertise on public health / medical initiatives. In her previous position, with Science Applications International Corporation, she provided consulting services to FEMA’s Grant Programs Directorate. Jenelle has a B.S. in Biology from Syracuse University and an M.S. in Biohazardous Threat Agents and Emerging Infectious Diseases from Georgetown University.

### **Teresa Gardner-Williams**

#### **Prince George’s Volunteer Center**

Teresa Gardner-Williams-CVA has served for the last five years as the Executive Director of the Prince George, MD, Volunteer Center; She serves as Vice Chair of the Prince George’s County Citizen Corps Council and she is Co-Chair of Regional Emergency Support Function-15 (Donation and Volunteer Management) for the Metropolitan Council of Government.

### **Carla Glazebrook**

#### **Fresno, CA Citizen Corps Council**

Carla Glazebrook has been the executive director of the Fresno Citizen Corps Program since its founding in 2002. She manages the Council, Medical Reserve Corps, Community Emergency Response Teams, VIPS and the AmeriCorps “Fresno Safe and Proud Neighborhoods” programs. She currently serves on the California State Citizen Corps Council.

### **Alec Glucksman**

#### **New York City Office of Emergency Management**

Alec Glucksman is an AmeriCorps VISTA stationed at the New York City Office of Emergency Management. He works with the local Community Emergency Response Teams helping to recruit new members and develop the existing teams. He is a recent graduate from Columbia University with a degree in psychology.



# BIOGRAPHIES

## **Sarah Godshall, MS**

### **Volunteers in Police Service Program, International Association of Chiefs of Police**

Sarah Godshall joined the International Association of Chiefs of Police as outreach coordinator on the Volunteers in Police Service (VIPs) Program in 2007. Prior to IACP, Sarah was employed by the Crime Prevention Coalition of America, secretariat of the National Crime Prevention Council. Sarah earned a Bachelor of Arts degree in Justice and a Master of Science degree in justice and public policy with a concentration in corrections from American University.

## **Arnold Goldman, Ph.D., MS**

### **Connecticut Veterinary Medical Foundation**

Dr. Goldman is president of the Connecticut Veterinary Medical Foundation and founded its Connecticut State Animal Response Team program (CTSART) in 2005. CTSART supports 5 Regional Animal Response Teams, including the Region 3 Animal Response Team, which Dr. Goldman leads. It is a specialized CERT and is the operational arm of Emergency Support Function 11 in Region 3, under the Capitol Region Emergency Planning Committee (CREPC). Dr. Goldman chairs Emergency Support Function 11 for Region 3 and CREPC. He also initiated Connecticut Public Act 07-11, mandating mass care of household pets along with their owners in Connecticut municipalities. For this accomplishment the Connecticut Veterinary Medical Association named him 2008 Veterinarian-of-the-Year. Dr. Goldman speaks frequently about animal issue planning and response for disasters across Connecticut and nationally, and is the founding president of the National Alliance of State Animal & Agricultural Emergency Programs, NASAAEP. He is a graduate of the University of Florida College of Veterinary Medicine and recently of the University of Minnesota, where he completed a Master of Public Health degree. He is a member of the Phi Kappa Phi Honor Society.

## **Kimberly Goins**

### **U.S. Department of Transportation, The Federal Highway Administration**

Kimberly Goins is a Transportation Planner with the Federal Transit Administration in Washington D.C. Ms. Goins has worked extensively on safety and security in the transportation planning process and is the program manager for the Transportation Planning Capacity Building Peer Exchange Program. Ms. Goins received her planning certification from the Institute of Transportation Engineers Professional Transportation Planner program.

## **Stephanie Grimes**

### **Madison County Health Department**

Stephanie Grimes began her public health career in 1996 at the Madison County Health department as an HIV Counselor. In addition, she has held several positions at the department; Disease Intervention Specialist, covering fourteen counties in Indiana, tobacco/smoking cessation and as a health educator in WIC (Women, Infants, Children). Currently she fulfills the Public Health Preparedness Coordinator role. She has served in this capacity for nearly six years; writing, maintaining, exercising plans and responding to various public health emergencies. Steph is a hazardous materials technician on the Madison County Hazardous Materials team. She serves on numerous committees and chairs the Madison County Citizens Corps Council.

## **Peter B. Gudaitis, M.Div.**

### **New York Disaster Interfaith Services, National Disaster Interfaiths Network**

Peter B. Gudaitis, M.Div., Executive Director of New York Disaster Interfaith Services (NYDIS), also serves as the president of the National Disaster Interfaiths Network (NDIN), and as an independent consultant and trainer on interfaith and inter-religious partnerships and developing operational faith-based disaster readiness, response, and recovery services. Mr. Gudaitis has over 20 years of experience in faith-based philanthropy, program management, faith-based emergency management and disaster human services administration. From 1999 to 2003, he served as Associate Director of Episcopal Charities of the Diocese of New York, where he managed community-based social service programs and directed diocesan relief and recovery programs in the wake of 9/11. Mr. Gudaitis has eight years of EMS experience as an EMT-I and EMS Chaplain and holds a Master of Divinity degree

from the General Theological Seminary of the Episcopal Church and a B.A. from Kenyon College. He serves on many boards and committees including on the board of directors of both NYC and NY State VOAD (Voluntary Organizations Active in Disaster) and National VOAD's Emotional & Spiritual Care Committee. In 2007, Mr. Gudaitis received the Individual Award for Excellence in Preparedness and Planning from National VOAD.

## **Marvine Hamner, Ph.D.**

### **The George Washington University**

Dr. Hamner is an associate professor with the Institute for Crisis, Disaster & Risk Management (*ICDRM*) at the George Washington University and has staffed DRO's after Hurricanes Charley, Emily and Katrina. She served as the PI on the American Red Cross Disaster Services HR System Redesign and on the GWU Hospital ED's Enterprise Architecture projects. She holds degrees from MIT, Purdue and Washington University.

## **Calvin Hawkins**

### **Prince George's Volunteer Center**

Calvin Hawkins is the former Chief of Community Affairs and Education for the Office of Emergency Management for the Prince George's County Government. Calvin is also a member of the Maryland Emergency Management Association. Calvin is recognized as a national leader in the Citizen Corps movement because of his commitment and passion for educating and recruiting citizens in emergency preparedness. Calvin is a national advocate for the Community Emergency Response Team program, and travels throughout the region discussing emergency preparedness issues and topics.

## **Robert Hendrix**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Bob Hendrix is the Federal Preparedness Coordinator for the Federal Emergency Management Agency's (FEMA) Region VI office in Denton, Texas. As Federal Preparedness Coordinator, Mr. Hendrix serves as the primary point of contact for FEMA preparedness programs and personnel in a five-state region that includes Arkansas, Louisiana, New Mexico, Oklahoma, and Texas. Mr. Hendrix is responsible for helping the nation achieve its all-hazards preparedness priorities by overseeing the strengthened coordination of preparedness efforts among federal, state, local, and tribal governments, the private sector, and citizen partners within the region. He is also responsible for integrating and institutionalizing the region's preparedness efforts to prevent, protect, respond, and recover from threatened or actual disasters. Mr. Hendrix is also responsible for enhancing preparedness capabilities through increased planning, organizing, training, equipping, and exercising with the multiple levels of government, critical infrastructure sectors, and citizen groups within Region 6. Mr. Hendrix has thirty-one years of service working at the federal, state and local levels of government. He began his federal career in 1984 with FEMA's Federal Insurance Administration in Washington, D.C. He then transferred to FEMA Region VI in 1987. Since that time, Mr. Hendrix has served in numerous critical emergency management and homeland security positions, including Response and Recovery Division Director and National Preparedness Division Director. In 2006, he served as Special Assistant to the Regional Administrator and as Acting Director for the Administration and Resource Planning Division. Mr. Hendrix is a graduate of the University of Nebraska and holds a Bachelor of Science degree in Agriculture and Natural Resources. He is also currently enrolled in the Executive Leaders Program at the U.S. Naval Postgraduate School - Center for Homeland Defense and Security.

## **Laura Hernandez**

### **Ventura County, CA Office of Emergency Services**

Laura D. Hernandez is the Assistant Director for the Ventura County Sheriff's Office of Emergency Services (OES). Laura D. Hernandez has over 25 years of emergency management experience. She has served as President of the California Emergency Services Association and is a lifetime member of the Southern California Emergency Services Association.



# BIOGRAPHIES

## **Paul Hersey**

### **Isles of Sarasota, FL**

Paul Hersey is currently the Isles of Sarasota CERT Incident Commander. Paul is a lifetime educator with undergraduate and graduate degrees in teaching and secondary school administration. After teaching and holding administrative positions in middle schools, high schools and the central office in Columbus Ohio, Mr. Hersey served as a Director at the National Association of Secondary School Principals in Reston, Virginia until the mid-1990's. In 1995, Paul became the leading educational consultant to Computer Sciences Corporation (CSC) and has helped develop and initiate a safe schools and anti-terrorism program for that company throughout the United States. In 2003-04, Mr. Hersey led a team to assist in initiating a safe schools/anti-terrorism program in every Department of Defense (DODS) school on American Military Bases throughout the world. Mr. Hersey was also responsible for directing a number safe school full-scale exercises and drills throughout the U.S. In 2007-08, Mr. Hersey became the CERT Incident Commander for the Isles of Sarasota, Florida.

## **Richard Hildreth, MEP**

### **City of Pacific, WA**

Richard Hildreth was elected Mayor of the City of Pacific, WA in 2003. Mayor Hildreth is the founding member of the local Citizen Corps Council, serves as the Chairman Valley Regional Fire Authority, and will graduate in March as a Master Exercise Practitioner by FEMA. Mayor Hildreth is a CERT Instructor, has taken both ICS 300 and 400, is COOP Planner trainer, and is an IEMC Graduate of 3 programs. Mayor Hildreth has been a speaker at Restoration 2007. Additionally, Mayor Hildreth and the City of Pacific received an All America City Award in 2007.

## **Kerry Hoerth, MS, ABCP**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Kerry Hoerth is responsible for Communications and Outreach in FEMA's Community Preparedness Division. Her duties include managing FEMA's community preparedness messages via the National Citizen Corps website, newsletter, email news service, and 15 preparedness publications/pamphlets that are distributed to over 1.5 million persons per year. In addition, she manages DHS's Citizen Corps Grant Program and assists with community preparedness involvement within DHS exercises. Previously, Ms. Hoerth was a continuity of operations program manager and trainer in both FEMA's Office of National Continuity Programs and as a contractor. In addition, she was a Captain in the U.S. Air Force and participated in Operations Iraqi Freedom, Southern Watch, and Noble Eagle. Her military decorations include the Defense Meritorious Service Medal, Joint Service Commendation Medal, Air Force Commendation Medal, Armed Forces Expeditionary Medal, Global War on Terrorism Expeditionary Medal, AFROTC Distinguished Graduate, and AFIT Blue Chip Winner. Ms. Hoerth studied at the University of Wisconsin-Madison (BA in International Relations and Political Science) and the George Washington University (MS in Engineering Management with a concentration in Crisis, Emergency, and Risk Management). She is certified as an Associate Business Continuity Planner.

## **Sydney Hoffman**

### **Alabama Governor's Office of Faith-Based and Community Initiatives**

Sydney Hoffman is the Director of the Governor's Office of Faith-Based and Community Initiatives in Alabama, and the Vice-Chair of the Alabama Citizen Corps Council. Sydney was also the architect of the Ready Alabama Campaign, and was Governor Riley's nominee to the National Governor's Association for Citizen of the Year. Sydney is a graduate of the Center for Homeland Defense and Security's Executive Leaders Program at the Naval Post Graduate School.

## **Kristin Hogan**

### **CirclePoint**

Kristin Hogan is a strategic communications specialist with a focus on public education, social marketing, and behavioral change campaigns designed to promote preparedness. She understands how to link appropriate, yet innovative, communication vehicles with specific audiences based upon cultural triggers. Of particular impor-

tance in her communication planning and outreach strategy development is her grasp of preparedness outreach and how to craft and deliver preparedness messages that resonate with the targeted audience of the initiative. From 2007-2008 she served as project manager for the Bay Area Urban Area Security Initiative (UASI) Community Preparedness Assessment Project, a project that focused on determining baseline recommendations for existing Bay Area community preparedness programs and in-depth analysis based on information gathered from emergency managers, community leaders, and Bay Area community members themselves regarding how to promote community preparedness throughout the region. Currently, Ms. Hogan is leading the development and implementation of a communications strategy.

## **Bill Hudson**

### **American Association of Community College**

Bill Hudson is an Executive Consultant for the American Association of Community College (AACC) and is responsible for facilitating the association's Homeland Security efforts. Presently, Bill is the Program Manager for the Transportation Security Administration's Crew Member Self Defense initiative. Bill works with the Federal Air Marshals and managers programs in twenty three national locations. Prior to taking on this assignment for AACC, Bill was involved in developing and managing two national training networks. One, a network high tech training centers at National Guard Sites throughout the nation. The other was a national network of workforce development centers in our nation's community colleges. Bill will be working with the Partnership for Environmental Technology (PETE) - the organization that that will be responsible for implementing the national Citizens Preparedness Grant.

## **Rachel Jacky**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Rachel Jacky has served as director of FEMA's National Community Emergency Response Team (CERT) Program since 2006. She provides policy direction and technical assistance, and oversees development of training and other tools to support over 3,300 local CERT programs nationwide. Prior to federal appointment, Ms. Jacky served as the Community Emergency Services Director for 12 years and Director of the Office of Neighborhood Involvement for six years, both for the City of Portland, Oregon.

## **LuAn K Johnson, Ph.D.**

### **Washington State Emergency Management**

LuAn K Johnson, PhD, is the Public Education Program Manager for Washington State Emergency Management. She has 21 years experience in organizing communities to effectively prepare for disaster. During Seattle's Nisqually quake (2001), 92% of 459 neighborhoods responded to that event. Her PhD dissertation (University of Washington) is entitled, Educating about risk: Designing more effective disaster preparedness messages.

## **Roger Kehr**

### **Cottonwood Heights Emergency Communications Service**

Roger Kehr is the Cottonwood Heights, UT Emergency Communications Service Coordinator. Roger is a certified Winter Mountain Guide and Wilderness First Responder. He graduated from Lehigh University and is a volunteer Radio Technical Specialist for the Cottonwood Heights NET Guard Program. Roger has also completed ICS levels 100, 200 and 700 and is a member of ARRL and InfraGard.

## **Cheryl King, J.D.**

### **Federal Communications Commission**

Ms. King has been an attorney-advisor with the Federal Communications Commission since 1997, serving in the former Cable Services Bureau working on rulemaking and enforcement. She has been with the Consumer & Governmental Affairs Bureau, Policy Branch, Disability Rights Office (DRO) as Deputy Chief since July, 2002. Ms. King has extensive experience working in Congress on disability and social policy issues, as a legislative and political staff person for four United States Senators and as the legislative director for a ranking member of the House



# BIOGRAPHIES

Commerce Committee. She currently serves as the FCC's "agency point of contact" to the Interagency Coordinating Council on Emergency Preparedness and Persons with Disabilities that was created in July 2004 by Executive Order #13347. Ms. King has a long history of advocacy and dedication to disability and social issues. From 1992-1994, Ms. King was Assistant Secretary for the Office of Planning, Innovation and Government Relations in the Indiana Family & Social Services Administration (IFSSA), the state agency that administers Federal and state programs for people with disabilities. She has been a speech, hearing and language therapist in public schools and in private pediatric and geriatric residential facilities. Ms. King is a graduate of Purdue University, West Lafayette, IN (BS 1969) and the Columbus School of Law, Catholic University of America, Washington, DC, (JD 1987).

## Heather King

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Heather King is a program manager in FEMA's Office of Preparedness Policy, Planning, and Analysis (PPPA), where she is responsible for integrating and updating federal preparedness planning strategies. Prior to her arrival in PPPA, she was a member of FEMA External Affairs' Private Sector Office where she increased collaboration among FEMA and private sector entities prior to and during disasters. Heather was integral in locating private sector involvement and support to Texans in the wake of Hurricane Ike in 2008. Previously, Heather was responsible for integrating community preparedness in federal grants and served as an Acting FEMA Regional Citizen Corps Program Manager for Regions I, II and IV. Prior to joining FEMA in 2005, Heather coordinated and managed the design, delivery, and evaluation of Virginia's Community Emergency Response Team (CERT) training and outreach program. In this role, Heather worked on former Governor Mark Warner's Virginia Corps initiative, which houses Virginia Citizen Corps with the Virginia Department of Emergency Management. In addition, she served in various roles at the state and local levels to include: a public information officer during Presidential Disaster Declarations, a researcher of criminal history record checks for the Virginia State Police, and a community preparedness organizer at the grass-roots level. Heather holds a BS degree in mass communications, graduating cum laude and with honors from Virginia Commonwealth University and is currently pursuing her M.A. in Public and International Affairs at Virginia Tech.

## Phil Kirk

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Phil Kirk joined the Federal Emergency Management Agency (FEMA) in December 1994. He was named the first Federal Preparedness Coordinator for FEMA Region VII in January 2008. FEMA Region VII includes the states of Iowa, Kansas, Missouri and Nebraska, and the regional office is physically located in Kansas City, Missouri. As the Federal Preparedness Coordinator, Mr. Kirk serves as a consultant and principal advisor to the Regional Administrator regarding all preparedness issues, and has the responsibility to help strengthen, integrate, and operationalize the region's preparedness efforts to prevent, protect against, respond to, and recover from threatened or actual domestic terrorist attacks, major disasters, and other emergencies. Mr. Kirk has held several other positions in the FEMA Region VII Office. Before being named the Federal Preparedness Coordinator, he served as the Director of the National Preparedness Division, beginning in April 2006. From September 2005 through March 2006, he served as the Chief of the Response Branch in the Response and Recovery Division. From March 2000 through August 2005, Mr. Kirk was a Branch Chief in the Mitigation Division. Prior to that assignment, he was the Public Affairs and Congressional Liaison for the regional office. In 1998, Mr. Kirk left FEMA and moved to Washington, DC, where he held the position of Intergovernmental Relations Manager for the U.S. Chemical Safety and Hazard Investigation Board, a then new independent federal agency, with the mission of ensuring the safety of workers and the public by reducing the number and severity of industrial chemical accidents. Mr. Kirk returned to FEMA in September 1999. Prior to joining FEMA, Mr. Kirk was the District Director for a Member of Congress from the State of Kansas and was employed by that Member for nearly six years from 1989 to 1994. Mr. Kirk earned a Bachelor of Science degree in Agriculture Economics from Kansas State University in 1989.

## Gerald "Skip" Lawver

### **Eastern Michigan University**

Gerald V. "Skip" Lawver is an Associate Professor in the School of Technology Studies at Eastern Michigan Univer-

sity (EMU). Professor Lawver had spent 18 years in law enforcement prior to his faculty appointment in 1987. Since that time he created the Center for Regional and National Security (CERNS) at EMU. He also manages the Center of Academic Excellence from the National Security Agency in Information Assurance. He is the program coordinator for the undergraduate and graduate degree in Information Assurance. He currently directs the platform in CERNS focusing on Information Assurance, Cyber Crime and Computer Forensics. Professor Lawver teaches graduate and undergraduate courses in Physical Security Requirements for Information Systems, Foreign and Domestic Terrorism, Incident Command, Micro Computer Applications, Hazardous Material Handling, Arson Investigation, Emergency Preparedness Planning, and Intervention Strategies for School Violence. He was recognized in 2005, at one of the top three trainers in the nation for Weapons of Mass Destruction and Bioterrorism from Louisiana State University. He also directs the national initiative from Homeland Security on Teen - Community Emergency Response Training (Teen CERT). Professor Lawver has numerous publications some of them being Terrorism in the United States, Is your Department Prepared, and a Recipe for Aircraft Hijacking. He has his Masters and Specialist Degree's in Educational Leadership from Eastern Michigan University.

## **Sharron Leao**

### **CaliforniaVolunteers**

Sharron Leao was appointed by Governor Schwarzenegger as the Director of Disaster Volunteering and Preparedness at CaliforniaVolunteers in 2007. Prior to her appointment Sharron spent nine years with the Governor's Office of Emergency Services. Most recently she served as the Program Manager for the Planning Section, responsible for developing and implementing statewide initiatives to ensure the state is prepared to respond to and recover from emergencies. Sharron was also appointed by the Governor to the California Seismic Safety Commission in May 2007 as the emergency services representative.

## **David Lewis, MBA**

### **U.S. Department of Justice, Bureau of Justice Assistance**

David P. Lewis is a Senior Policy Advisor for the Bureau of Justice Assistance responsible for justice information sharing projects like the Regional Information Sharing Systems (RISS), the Dru Sjodin National Sex Offender Public Website (NSOPW), the law enforcement interface to the National Motor Vehicle Title Information System (NMVTIS), and most recently the Nationwide SAR Initiative. He is also liaison to several cyber crime initiatives including the National White Collar Crime Center (NW3C) and SEARCH. David served as the Project Director for both the Ohio Justice Information Network (OJIN) and the Ohio Juvenile Justice Information System (JJIS). He served 24 years in law enforcement retiring from the Cranberry Township Police Department, Pennsylvania, as the Support Services Commander. David is an authority on school safety, Internet awareness, computer crimes, justice information sharing, community policing, and media relations. He holds a Bachelor's Degree in Criminal Justice from the University of Dayton, a Master's Degree in Regional Planning from the California University of Pennsylvania, and a dual MBA in Business Management and Information Systems from Point Park University, Pittsburgh. He has also been named to the FCW Fed 100, identifying individuals making a significant contribution to the Federal Government in the area of technology.

## **Jeanie Lin, DVM, MPH, MLA**

### **U.S. Department of Agriculture**

Jeanie Lin, DVM, MPH, MLA is the National Emergency Programs Manager for the United States Department of Agriculture (USDA) unit that focuses on pet and service animals in disasters. Animal Care Emergency Programs is a Federal Partner to FEMA, States, and other organizations involved in the pet and service animal mission area. Frequently in disasters, people do not act in their own best interest because it conflicts with the best interest of their pet or service animal. Animal Care Emergency Programs seeks to protect the safety and well-being of these owners and their animals by ensuring there are good options and planning that benefit both animals and owners. Prior to joining USDA, Dr. Lin was a clinical veterinarian. Prior to that, she served as the first American Veterinary Medical Association Fellow to serve in the Executive Branch (US Department of Homeland Security).



# BIOGRAPHIES

## **Rocky Lopes, Ph.D.**

### **National Association of Counties**

Rocky Lopes is Program Director for Infrastructure and Sustainability at the National Association of Counties. He formerly served as Manager of Disaster Education at the Red Cross National Headquarters, while today he leads activities related to sustainable programs for county governments nationwide.

## **Chet Lunner**

### **U.S. Department of Homeland Security, Office of Intelligence and Analysis**

Chet Lunner is Deputy Under Secretary for Field Operations in the DHS Office of Intelligence and Analysis, helping build a national network of fusion centers to enhance information and intelligence sharing between the DHS and its partners in state, local and tribal governments, law enforcement and the private sector. Prior to his current assignment, Mr. Lunner was acting Assistant Secretary for State and Local Government Coordination, where he oversaw nationwide intergovernmental liaison between Secretary Michael Chertoff and key officials including Governors, Homeland Security Advisors, Mayors, County Executives, fire service and police leaders. Earlier, he served as Assistant Administrator of the Transportation Security Administration for Maritime and Land Security. From 2001 to 2003, Mr. Lunner served as Director of Communications for the U.S. Department of Transportation, and as a member of Secretary of Transportation Norman Mineta's senior leadership team, he helped design and stand up the Transportation Security Administration. Mr. Lunner holds the honorary rank of Rear Admiral in the U.S. Maritime Service, and is a member of the International Association of Chiefs of Police and the National Sheriffs Association homeland security committees. Mr. Lunner is a senior fellow at Georgetown University's Center for Peace and Security Studies, a graduate of the Intelligence Community Senior Leadership Program, and Kennedy School of Government's program for senior government managers.

## **Dov Lutzker, J.D.**

### **U.S. Department of Justice**

Dov Lutzker has been Special Counsel to the Disability Rights Section for two of his eight years serving in the Civil Rights Division. In his senior management position within the Section, he helps direct and manage the work of the investigations unit, where he has worked extensively on emergency management issues through Project Civic Access, the resolution of individual complaints, and as the Section's representative at interagency meetings and groups. Dov has a B.A. from the University of California, Santa Barbara, and a J.D. from Loyola Law School, Los Angeles.

## **John Madigan, DVM**

### **University of California-Davis, International Animal Welfare Training Institute**

Dr. John Madigan, DVM is a world renowned expert in the field of Large Animal Response. Dr. Madigan is a Professor of Medicine and Epidemiology at UC Davis, Davis California. He is the Director of the newly formulated International Animal Welfare Training Institute at UC Davis. His broad background and experience has contributed to saving lives all over the world. Dr. Madigan is the creator of the Large Animal Lift known as the "Anderson Sling" which is utilized for equine, cattle and other large animals. Madigan has been recognized for his work from various organizations to include: UC Davis Alumni Achievement Award, American Veterinary Medical Association Welfare Award, American Association of Equine Practitioners Distinguished Achievement Award and many others. Dr. Madigan has been a leader in speaking on behalf of the animals and the need to incorporate animals in emergency planning.

## **Rebecca Marquis**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Becky Marquis is the Acting Director of the *Ready* Campaign, the U.S. Department of Homeland Security's national public service advertising campaign designed to educate and empower Americans to prepare for and respond to emergencies including natural disasters and potential terrorist attacks. In this position, Ms. Marquis leads the operations and outreach strategy of the campaign which includes *Ready America*, *Ready Business*,



*Ready Kids*, *Listo*, the Spanish version of the campaign and the National Preparedness Month (NPM) initiative. In addition, she serves as the *Ready* campaign spokesperson. Ms. Marquis joined DHS in January of 2008. During her tenure she has helped to raise awareness of *Ready* and its messages through the Campaign's Web site, partnership development, speaking engagements, media interviews and NPM. In 2008, she helped to increase the NPM Coalition from 1,800 organizations to more than 3,200. Prior to joining DHS, Ms. Marquis worked in the private sector consulting on a variety of non-profit and government campaigns educating the public about issues ranging from Medicare to mental health to homelessness to family farming. Ms. Marquis earned her Bachelor's degree in journalism from Indiana University of Pennsylvania.

## **Karen Marsh, MBA**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Karen Marsh is the Director of the Community Preparedness Division within FEMA's National Preparedness Directorate. In this position Ms. Marsh is responsible for integrating community preparedness into national policy and guidance; implementing Citizen Corps, the Community Emergency Response Team Program, and the NET Guard Pilot Program; developing tools and resources for local implementation; establishing partnerships with national non-profit organizations; and conducting research on individual, business, and community preparedness. With 16 years in Federal service, Ms. Marsh was previously the Program Manager for the FEMA's Disaster Housing Program and the Special Assistant to the Associate Director for Mitigation at FEMA. Before joining public service, Ms. Marsh worked in the private sector as a management consultant and as a product manager in the electronics industry. Ms. Marsh holds a Bachelor of Arts Degree from Princeton University and a Masters in Business Administration from IESE Business School in Barcelona, Spain.

## **Joe Mastandrea**

### **Orange County Public Schools**

Joe Mastandrea started as a volunteer tornado spotter in 1988 and began volunteering for the Red Cross Disaster Service in 1990. He became the Emergency Program Manager in Sarpy County, Nebraska in 1994 and began instructing for the Nebraska Emergency Management Agency (NEMA) in 1998. During that time Joe earned certification of Professional Development from the FEMA Emergency Management Institute in 1995, State Emergency Management Certification from the Nebraska NEMA in 1996, and fulfilled the requirements of the Advanced Certification Program from NEMA in 2006. In 2004 Joe began instructing for the National Center for Biomedical Research and Training at Louisiana State University. Joe is also the emergency manager for Orange County Public Schools, the eleventh largest school district in the US.

## **Ruth McBurney, CHP**

### **Conference of Radiation Control Program Directors, Inc.**

Ruth McBurney is the Executive Director of the Conference of Radiation Control Program Directors. Prior to taking that position, she was the Manager of the Radiation Safety Licensing Branch at the Texas Department of State Health Services culminating 25 years of service in the Texas Radiation Control Program.

## **Maj. Randy Meshell**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Randy is the Deputy Federal Preparedness Coordinator in FEMA Region VI. He supports the Region's Federal Preparedness Coordinator and the Regional Administrator's Office with the management and supervision of a 33 person preparedness staff that is responsible for the implementation of numerous federal preparedness programs designed to build capabilities and enhance capacities for a more prepared Region. These programs equate to investments that exceed two billion dollars in federal grant awards for the States and local communities of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas. His previous assignments include service as a Branch Chief for FEMA's National Preparedness Directorate and the Grant Programs Directorate. Prior to joining the federal government, Mr. Meshell was a Firefighter and an Assistant Fire Marshal in Oklahoma. He currently serves as a Major in the Army Reserve, Military Police Corps and has been a member since 1993. Mr. Meshell currently holds a posi-



# BIOGRAPHIES

tion as a Regional Emergency Preparedness Liaison Officer assigned with Army North's Region VI Defense Coordinating Element. Mr. Meshell is a veteran of both Operation Iraqi Freedom (OIF) and Operation Noble Eagle and he has received numerous awards and commendations including the Meritorious Service Medal, the National Defense Service Medal with Bronze Star, two Global War on Terrorism Medals, and the Humanitarian Service Medal. Mr. Meshell also has significant operational experience that includes responses to the 1995 Alfred P. Murrah building bombing in Oklahoma City, OK; as well as to the Mississippi Gulf Coast following Hurricane Katrina in 2005. He also filled Command and Tactical Operations Center assignments while serving in OIF throughout 2003 as well as staff operations assignments in support of Hurricanes Gustav and Ike in 2008. Mr. Meshell earned a Bachelor of Science degree in Criminal Justice from Cameron University (Lawton, OK) and has completed numerous executive leadership seminars with the Department of Defense.

## **Angela Michalide, Ph.D., CHES**

### **Home Safety Council**

Angela Mickalide, Ph.D., CHES, joined the Home Safety Council in 2005 as the Director of Education and Outreach. Dr. Mickalide is responsible for leading the development, execution and evaluation of all Home Safety Council injury prevention outreach initiatives, educational campaigns and community volunteer programs.

## **Jackie Miller**

### **Houston, TX Mayor's Office of Public Safety & Homeland Security**

Jackie Miller has been with the City of Houston for five years in the Mayor's Office of Public Safety and Homeland Security. She began with grant management and then moved into the position of Community Preparedness Programs Coordinator. Prior to the working in the Mayor's Office, she was a consultant facilitating retreats, working to improve company and/or nonprofit cultures, and leadership skills to increase organizational effectiveness and build teamwork. Previous to that she worked at Texas Children's Hospital developing and establishing their training center and curriculum. She is a graduate of Texas Tech University.

## **Lori Moon**

### **Fire Corps**

Lori Moon is the Program Coordinator for the Fire Corps national office. Before taking this position in June 2006, Lori served with Fire Corps at the grassroots level as Fire Corps Team Leader for Johnson County Rural Fire District #1 in Clarksville, Arkansas. She organized volunteers to donate over 2,000 hours of service, an achievement that earned her Fire Corps team the President's Volunteer Service Award. Under her guidance, the Johnson County Fire Corps program helped RFD #1 increase its fire safety programming by almost 300 percent and the county saw a 34% decrease in fire-related residential property loss. Her Fire Corps team received national recognition as a model community service project at the Future Business Leaders of America - Phi Beta Lambda National Leadership Conference in 2006 and 2007. Lori received her Bachelor's degree in Marketing from the University of the Ozarks, where she served as President of the University's chapter of Future Business Leaders of America-Phi Beta Lambda.

## **Phillip Moore**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Phillip Moore is currently located in FEMA's Emergency Management Institute (EMI) as a training coordinator and instructor. Mr. Moore has conducted emergency management training for over 10 years with FEMA and over 20 years with the military. His expertise focuses on disaster mitigation, response, and recovery. He has responded to numerous emergency and disaster events over this time period. Mr. Moore is currently working on piloting a new Children and Disasters course for emergency managers and first responders.

## **Regina "Jeannie" Moran**

### **DC Citizen Corps Director**

Regina "Jeannie" Moran is currently the Director of the DC Citizen Corps. Jeannie began her tenure at Serve DC as

the Martin Luther King, Jr. Day of Service AmeriCorps \*VISTA, increasing the volunteer network for Serve DC's Season's of Service program *five-fold*. After her year of service, Jeannie was brought on to Serve DC as the Coordinator of Special Initiatives. The inaugural year of the Commander Program in DC Public Elementary Schools highlighted her time in that position where she graduated over 600 youth at 8 schools in this emergency preparedness curriculum. Jeannie hails from Pittsburgh and moved to Washington, DC to attend American University. After receiving her BS degrees in Biology and Environmental Studies, Jeannie answered a call to service choosing to volunteer for a year through AmeriCorps. Dedicated and inspired by national service, Jeannie hopes to foster a sentiment of stewardship and civic solidarity in the Citizen Corps Program.

## **Michael Morgan, MPA**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Michael Morgan is the lead for FEMA's Community Preparedness Division's language & cultural, international, and children in disasters efforts. He also supports conference planning, private sector outreach issues, and affiliate communication. Mr. Morgan comes to FEMA with varied experience in program evaluation (US GAO), international management consulting, and marketing. He holds a Masters degree from American University in Public Administration and a Bachelors degree in International Studies from the University of South Carolina in Columbia.

## **CAPT Michael Moriarty, MPA, J.D.**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Appointed Acting Regional Administrator for Region II in 2009, Michael F. Moriarty oversees all FEMA emergency operations throughout New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands. He is responsible for ensuring that operational priorities align with national policies and that the region delivers accessible and coordinated assistance by integrating national emergency management and homeland security policy among agencies at various levels of government. Mike joined Region II in 2008 as the Federal Preparedness Coordinator. His work was distinguished by new planning, assessment, training, and continuity of operations initiatives and the partnerships he forged with state and local emergency managers, as well as with private sector and non-governmental organizations, has become the template for Region II's preparedness expertise. Mike also directed the regional grant process which supports these preparedness efforts. Mike is also a Captain in the U.S. Coast Guard Reserve presently serving as Commanding Officer of the Coast Guard Reserve Unit at SOUTHCOM in Miami, Florida. The unit provides subject matter expertise in support of several SOUTHCOM Directorates and participates in the planning and execution of exercises in the Central and South American area of responsibility. Mike holds an undergraduate degree from the University of Dayton, a Masters in Public Administration from New York University, and a law degree from Seton Hall University School of Law.

## **Linda Netterville**

### **Meals On Wheels Association of America**

Linda Netterville is currently the Vice President for Grants Management, Meals On Wheels Association of America, Alexandria, VA. In her current job position she is the Project Manger for two currently funded Department of Homeland Security Grants, "Emergency Preparedness of Homebound Elderly" and "Emergency Preparedness Volunteer Training Initiative". Linda has worked with Meals on Wheels programs since 1981 at the local, county and state levels. She has held numerous national offices including President of the Meals On Wheels Association of America.

## **Mai Thi Nguyen, Ph.D.**

### **University of North Carolina- Chapel Hill**

Mai Thi Nguyen is an assistant professor in the Department of City & Regional Planning at UNC-Chapel Hill. The overarching theme within her research involves equity within the social and physical world. Combining her background in sociology and urban planning, she examines pathways to change for individuals, underserved groups, and public institutions seeking social justice.



# BIOGRAPHIES

## **Karen Dye Oakley, MBA, CBCP, MBCI**

### **Sun Microsystems, Inc.**

Karen Dye Oakley, CBCP, MBCI, is Director of Crisis Management, Emergency Response and Business Continuity Programs. She joined Sun in July of 2003, after spending the previous ten years developing her expertise in the corporate business continuity planning industry. Her past positions include Business Continuity Manager and Disaster Recovery Manager for Clorox Corporation, manager of Disaster Recovery for Mervyn's Department stores based in Hayward, California, and Business Continuity Team Specialist for Wells Fargo Bank. Karen is a certified business continuity planner and Business Continuity Institute Member. She earned her undergraduate degree from the University of San Francisco and her MBA from Pepperdine University. She is a current member of the Business Recovery Manager's Association and served on their Board of Directors from 1998 to 2003. She is also a member of the Phoenix Chapter of the Association of Contingency Planners, the International Association of Emergency Managers and the Risk and Insurance Management Society. Karen is also a member of the Editorial Board for Journal of Business Continuity and Emergency Planning and a member of the Editorial Board for CIDRAP (Center for Infectious Disease Research and Policy, University of Minnesota) Business Source.

## **Charlie O'Brien**

### **Richfield, MN Public Safety, Minnesota Animal Disaster Coalition**

Charlie O'Brien is the founding member of the Minnesota Animal Disaster Coalition. He also coordinates a CERT and a Citizen Corps Council in his community. Charlie has been involved in animal control and emergency management for over 20 years.

## **Timothy O'Dowd**

### **U.S. Department of Homeland Security, United States Fire Administration**

Timothy Patrick O'Dowd is a Fire Program Specialist at the Department of Homeland Security's United States Fire Administration (USFA) in Emmitsburg, Maryland. In addition to his duties with Fire Corps, he manages the National Volunteer Fire Council Cooperative Agreement, Arson Awareness Week and the Novelty Lighter Campaign. Other responsibilities include Juvenile Firesetter Intervention Specialist program and the Abandoned Building Arson Mitigation Project. He managed the President's National Arson Prevention Initiative and was the FEMA representative on the National Church Arson Task along with the ATF, FBI, HUD and DOJ during the Clinton Administration. Tim is a professional sports and nature photographer and writes for Runner's Gazette, Irish Runner magazine and the Irish Independent and Examiner newspapers. Prior to his work at the USFA, he was a Technological Hazards Program Specialist at the FEMA Region IV office in Atlanta, Georgia. He is a certified Hazardous Materials Technician. Mr. O'Dowd was site manager for Chemical Weapons Stockpile Program at the Lexington Blue Grass Army Depot in Richmond, Kentucky and in the Radiological Emergency Preparedness Program. He was also an Inter-Agency hire with the US Environmental Protection Agency working on the Superfund Amendment Reauthorization Act – SARA Title III.

## **Lisa Orloff**

### **World Cares Center**

Lisa Orloff, Founder and Executive Director of World Cares Center, is an established national and international speaker on spontaneous volunteer management and community preparedness initiatives. She is a member of the International Association of Emergency Managers, the Citizen Corps of NYC, and NJ and NYC VOAD.

## **James Overton, MA**

### **Delaware State University**

James Overton started law enforcement in 1984 as a police cadet with the Hampton Police Division, Hampton, VA. In May 2000, he became Deputy Chief at the newly created Delaware State University Police Department, Dover, DE. In May 2005, he was appointed as the second-ever Chief of Police for DSU. Mr. Overton has been the chair of the Kent County Delaware CERT Council since January 2005. He has a bachelor's degree in Sociology from Delaware State University and a master's degree in human resource management from Wilmington University.

(Dover, DE). He is also a graduate of the Professional Executive Leadership School (PELS) and was honored by IACLEA as the Administrative Excellence Award winner for 2008.

## **Angela Palombaro**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Angela Palombaro joined FEMA's Community Preparedness Division in 2006, and is the office's Program Manager for Fire Corps and assists with the national CERT program. Ms. Palombaro has an extensive background in training and emergency preparedness issues. In addition to her work with Citizen Corps, Ms. Palombaro serves as a Community Emergency Response Team (CERT) leader in Alexandria, VA, teaching CERT classes to local volunteers. She also served as the Emergency Services Specialist with the American Red Cross in Alexandria, VA, where she worked closely with the City of Alexandria Emergency Management Department.

## **Brian Parsons, MPA**

### **U.S. Department of Homeland Security, Office for Civil Rights and Civil Liberties**

Brian Parsons serves as Senior Policy Advisor at the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties in Washington, D.C. Mr. Parsons coordinates the work of Federal agency partners to implement Presidential Executive Order 13347, Individuals with Disabilities in Emergency Preparedness. In addition, he provides disability and civil rights expertise to the DHS Incident Management Planning Team prior to and during emergencies. From 2002-2006, while serving as Advisor for Employer Policy at the U.S. Department of Labor, Mr. Parsons chaired the Interagency Subcommittee on Emergency Preparedness in the Workplace. In his previous capacities, Mr. Parsons served as the Director of the Virginia Board for People with Disabilities from 1996-2002 and President of the National Consortium of Developmental Disabilities Councils from 2000-2002. Mr. Parsons holds Masters Degrees in Urban and Environmental Planning and in Public Administration from the University of Virginia, and a Bachelor's Degree in Environmental Science from Mary Washington College.

## **Inés Pearce**

### **U.S. Chamber of Commerce**

As Business Civic Leadership Center (BCLC) Help Desk manager, Inés Pearce is BCLC's primary point of contact for community-level disaster preparedness, recovery, and partnership coordination. As an expert in public-private partnerships, Pearce has represented the United Nation's Global Platform for Disaster Risk Reduction in Geneva, Switzerland, and has addressed the UN regarding public-private partnerships at the World Conference for Disaster Reduction in Kobe, Japan. Prior to launching her own consultancy, Pearce was appointed as Seattle Project Impact Director for the City of Seattle Emergency Management, managing four mitigation programs that provided resources for safer schools, homes, and businesses, as well as better hazard maps. During her tenure, Seattle Project Impact received numerous national excellence awards. In January 2005, Pearce was inducted into the 2003 Contingency Planning & Management (CPM) Hall of Fame in the Public Servant Category.

## **Lynn Perez-Hewitt, M.Ed.**

### **Friends of Kartchner Caverns State Park**

Lynn Perez-Hewitt, M.Ed. is the Executive Director of Friends of Kartchner Caverns State Park, a nonprofit organization that supports the education outreach and scientific research efforts of a spectacular Arizona state park. She took on her leadership role with the Friends in March of 2008. Prior to focusing on a single organization she had been a consultant to nonprofits, economic development groups and government agencies for more than a decade. Among her clients are the Microbusiness Advancement Center, Community Food Bank, Copper Corridor Economic Development Coalition and the Pima County Health Department. Lynn holds a master's degree in Educational Leadership from Northern Arizona University and a Communications undergraduate degree from Bradley University. She is currently the President-Elect of the Southern Arizona chapter of the Public Relations Society of America, and a Past-President of the Tucson American Marketing Association. She also writes occasional columns for Inside Tucson Business on the topic of small business and nonprofit public relations.



# BIOGRAPHIES

## **Scott Phelps, Ph.D., CEM, CBCP, MEP**

### **Southern Connecticut State University**

Professor Scot Phelps is an associate professor of emergency management in the School of Health and Human Services at Southern Connecticut State University. He is a certified emergency manager, business continuity professional, and a FEMA master exercise practitioner.

## **Gerred Pogge**

### **Florida State University**

Gerred Pogge is currently the Laboratory Safety Officer in the Department of Environmental Health and Safety on Florida State University Campus. He conducts Laboratory inspection and provides safety training to university employees. Mr. Pogge is also a Lieutenant Fire Fighter for Miccosukee Volunteer Fire Rescue and serves as the department secretary. He has a Bachelor's degree from FSU in Environmental Studies, a Graduate Certificate in Emergency Management from FSU's Scholl of Public Administration, and he will receive a Master's degree in Public Administration in August 2009. He is also a certified fire fighter and hazardous material technician in the State of Florida. In 2007, Mr. Pogge traveled to Jamaica as an invited speaker for the Caribbean Poison Prevention Conference for the Florida International Volunteer Corps. While there he gave a talk about chemical safety and provided a Laboratory Safety workshop for the University of Jamaica.

## **Sajeed Popat, J.D.**

### **DC Homeland Security and Emergency Management Agency**

Mr. Popat is a Program Analyst at DC HSEMA, where he served as the primary planner for the 56<sup>th</sup> Presidential Inauguration. He joined DC HSEMA from the Center for Health & Homeland Security. Mr. Popat received his J.D. from the University of Maryland, School of Law and his B.A. from the University of Maryland, College Park.

## **Pat Pound**

### **National Council on Disability**

Pat Pound is the Co-Vice Chairperson of the National Council on Disability. She worked on NCD's emergency report, "Saving Lives" published shortly before Hurricanes Katrina and Rita. She currently co-chairs NCD's Homeland Security Committee. Pat is also currently a disability consultant after spending 30 years in disability policy with the State of Texas. Pat is a Presidential appointee to the National Council on Disability and has been involved in their research in the areas of emergency management, employment, transportation, the Americans with Disabilities Act and civil rights, the application of the ADA to the Internet, and a review of new trends in technology as it relates to disability policy. Pat served as the Executive Director of the Governor's Committee on People with Disabilities where she analyzed legislation and regulations regarding impact on people with disabilities. She also supervised a successful program to recognize media for positive depiction of people with disabilities. Pat was the founding President of the Coalition of Texans with Disabilities and served as a gubernatorial appointee to the Governor's Committee on People with Disabilities in the early '80's.

## **Jonathan Purtle, MS**

### **Drexel University School of Public Health**

Jonathan is a Health Policy Analyst at the Center for Health Equality at Drexel University's School of Public Health where he works on a number of projects focusing on eliminating racial and ethnic disparities in health and promoting culturally competence in health care. Jonathan is the content manager for the National Resource Center of Advancing Emergency Preparedness for Culturally Diverse Communities. In this facet of his work he identifies and reviews new publications, programs, and training opportunities relating to emergency preparedness (PHEP) efforts targeting culturally diverse populations. He is also one of the co-investigators of a systematic review California's current efforts to integrate culturally diverse populations into PHEP and works with the National Consensus Panel on Emergency Preparedness and Cultural Diversity. Jonathan holds a BA in Psychology from Roger Williams University and a MS in Sociology from the University of Amsterdam where his master's thesis examined the role of political trust in facilitating behavioral responses to Homeland Security Advisory System warnings.

## Laurel Radow

### U.S. Department of Transportation, The Federal Highway Administration

Laurel Radow joined the Federal Highway Administration (FHWA) in 1996. As a member of the FHWA Office of Operation's Emergency Transportation Operations Team, Ms. Radow manages the agency's Planned Special Events and Evacuations programs. As a team member whose mission is to use highway good practices to save lives, safeguard citizens, and reduce suffering while improving mobility during times of need, the team stresses the continuum and commonality that exists for traffic incident management (TIM), planned special events (PSE) and emergency transportation operations (ETO), Ms. Radow is also an active participant in the traffic incident management components of the team's responsibilities. Prior to assuming the planned special events responsibilities, Ms. Radow served as the FHWA Emergency Coordinator and was responsible for working with the FHWA emergency coordinators in each of the states to ensure that the emergency transportation plans that are developed are all hazard and include response/recovery; alternate routes; homeland security advisory system; public information and are multi-jurisdictional.

## Claire Reiss, J.D., ARM, CPCU

### Public Entity Risk Institute

In addition to serving as PERI's Deputy Executive Director and General Counsel, Claire Reiss is responsible for overseeing PERI's Education and Training Programs as well as the Grants Program. Claire is a graduate of the University of Pennsylvania Law School and Washington University in St. Louis. She is admitted to the practice of law in Virginia and the District of Columbia. Prior to joining PERI, Claire was the head of the Risk Management Division in the City of Alexandria, VA, and Vice President of HFIC Management Company, Inc. Before entering the risk management field, she was a practicing defense attorney with law firms in Louisville, KY and Arlington, VA.

## Amanda Rhyne

### U.S. Department of Homeland Security, Federal Emergency Management Agency

Ms. Rhyne serves as a researcher for the Department of Homeland Security, Federal Emergency Management Agency's *Lessons Learned Information Sharing (LLIS.gov)* system. In this role, she manages *LLIS.gov's* school safety discipline, collects information from subject matter experts to develop content for the system, and attends conferences for research and outreach purposes. Additionally, she monitors and maintains hurricane preparedness planning documents on the *LLIS.gov* system. She has also written numerous Lessons Learned and Good Stories for *LLIS.gov*. Ms. Rhyne earned a B.A. in Homeland Security and Emergency Preparedness and Political Science from Virginia Commonwealth University.

## Greg Rohde

### E9-1-1 Institute

Gregory L. Rohde is the Executive Director of the E9-1-1 Institute, a not-for-profit organization that supports the Congressional E9-1-1 Caucus in promoting E9-1-1 and emergency communications development and public policy education. Mr. Rohde also serves as the President of e-Copernicus- a telecommunications consulting firm providing broadband and telecommunications project financing, business development services, and government affairs representation in legislative and regulatory areas. He is the former Assistant Secretary of Commerce for Communications and Information and the Administrator of the National Telecommunications and Information Administration (NTIA), the telecommunications and information service policy agency of the United States government and manager of the federal radio magnetic spectrum. Mr. Rohde's public service career began in 1988 with U.S. Senator Byron L. Dorgan (D-ND) for whom he worked for more than 10 years as chief policy advisor for all areas of jurisdiction under the Senate Committee on Commerce, Science and Transportation. Mr. Rohde played a key role in major legislation such as the Telecommunications Act of 1996, the Internet Tax Freedom Act, and the Wireless Communications and Public Safety Act of 1999. Mr. Rohde graduated from North Dakota State University with a B.S. in Education with Sociology and Philosophy majors. He holds a graduate degree in Theology from the Catholic University of America in Washington, D.C.



# BIOGRAPHIES

## **Kevin Rolfe, PMD**

### **The Eagles Wings Foundation**

Kevin C. Rolfe, PMD, worked for 32 years with Alachua County Fire Rescue. While conducting years of trainings, he co-authored the Florida Field Operations Guide, the Level "C" Curriculum for Law Enforcement, and Prepare Florida for Terrorism. He has maintained a Red-Card and has responded with multiple Incident Management Teams.

## **LT Samuel Schaffzin, MPA**

### **U.S. Department of Health and Human Services, Office of the Civilian Volunteer Medical Reserve Corps**

Lieutenant Samuel Schaffzin serves as a Program Officer for the Office of the Civilian Volunteer Medical Reserve Corps in the Office of the U.S. Surgeon General. He is responsible for helping to coordinate programmatic and operational activities in support of MRC units nationwide. Previously, LT Schaffzin served as the National Technical Assistance A Coordinator for the Office of the Civilian Volunteer Medical Reserve Corps where he coordinated the outreach and sustainability efforts of the 10 Regional Technical Assistance Coordinators working in the DHHS regions. He also served as the MRC Regional Coordinator for DHHS Region III (DE, MD, PA, VA, WV, DC) by providing ongoing TA and outreach to existing and developing MRC units. LT Schaffzin has experience working for the Southeastern Pennsylvania Chapter of the American Red Cross as Disaster Health and Mental Health Services Coordinator. Prior to joining the Red Cross, he managed outpatient clinics at Memorial Sloan Kettering Cancer Center in New York City. He has additional experience in program development, grant writing, health advocacy, and health promotion. LT Schaffzin holds a Bachelors degree from Rutgers University, New Brunswick, NJ, and an M.P.A. in Health Policy and Management from New York University's Robert F. Wagner Graduate School of Public Service.

## **Sandy Schiess**

### **Independence, MO Fire Department**

Sandy Schiess's career in life safety began as a fire fighter over 31 years ago with the Columbia, MO Fire Department. While having served in almost every rank and division of the fire service she has maintained a particular dedication to life safety issues through prevention and public education. In 2005 she was named Fire Chief for the City of Independence, MO Fire Department. She is one of less than thirty women holding the position of paid Fire Chief in the United States. In July of 2006 in addition to her duties as Fire Chief she began officially overseeing the City of Independence, Missouri Emergency Preparedness activities as Coordinator. She has a Bachelor's Degree in Fine Arts and a Master's in Teaching. Additionally she has attended the Harvard Kennedy School of Government's program for Senior Executives in State and Local Government, the Kansas State University Leadership Academy and obtained her Executive Fire Officer Designation completing three of the four required applied research projects on crisis intervention and public education. In May 2007, the Center on Public Safety Excellence recognized Chief Schiess by awarding her a Chief Fire Officer Designation. Her consistent involvement and support of a holistic approach to citizen involvement is indicative of the approach that has brought the City of Independence, Missouri and the Kansas City Region significant recognition for best practices in taking action toward developing a disaster resistant community.

## **Michael G. Schmidt, Ph.D.**

### **Medical University of South Carolina**

Michael G. Schmidt, Ph.D., joined the Medical University of South Carolina in April of 1989 after an NCI post-doctoral training fellowship at the State University of New York at Stony Brook. He received his undergraduate degree from the University of Illinois at Chicago and graduate training at Indiana University, Bloomington. He is presently Professor and Vice Chairman of the Department of Microbiology and Immunology with research interests in control of hospital acquired infections, bacterial protein export, molecular pathogenesis, biodefense preparedness, biofilm development & succession, and environmental microbiology. Over his career much of his work has focused on translating the microbiological results obtained in his laboratory into practical solutions through



his many interdisciplinary collaborations. For the past eight years Dr. Schmidt has also been the Director of the Office of Special Programs. In his role as director he is responsible for the application, and subsequent management, of an extensive portfolio of extramural programs associated with Nuclear Engineering, Health Physics and Radiochemistry. His office also provides support services to the Department of Energy's Nuclear Energy Advisory Committee (NEAC), an advisory group chartered to provide independent advice to the Department of Energy (DOE) and Office of Nuclear Energy, Science and Technology (NE), on complex science and technical issues that arise in the planning, managing, and implementation of the nation's nuclear energy program.

## **Lt. Col. Kenneth Shaw**

### **Eisenhower Army Medical Center**

Lt. Col. Kenneth Shaw currently serves as the WMD Consultant for the U.S. Army Southeast Regional Medical Command as well as the Physician Representative for Contingency and Emergency Preparedness and the Officer in Charge of the Decontamination Team for Dwight D. Eisenhower U.S. Army Medical Center. Previous assignments have included WMD Consultant for the U.S. Army European Regional Medical Command; Physician for the U.S. Army Europe Emergency Response Team; WMD Medical Director and Officer in Charge of the Emergency Response Team of the U.S. Army Hospital, Heidelberg; one of the NBC Casualty Care Officers for the U.S. Army Northeast Regional Medical Command; and Officer in Charge of the Decontamination Team, Rader U.S. Army Health Clinic, Ft. Myer, VA. Additionally, Lt. Col Shaw is certified in Confined Space Rescue in a CBRNE environment; Medical Effects of Ionizing Radiation; Medical Management of Chemical and Biological Casualties, and others. Lt. Col. Shaw is experienced in working as Medical Branch Director in Incident Command System.

## **Moira Shea, MPA**

### **U.S. Department of Health and Human Services**

Moira Shea serves as a Senior Program Analyst in the Office for At-Risk Individuals, Behavioral Health, and Human Services Coordination in the Office of the Assistance Secretary for Preparedness and Response at the US Department of Health and Human Services (HHS). She is the Team Lead for the At-Risk portfolio, working to ensure that across the Department all policies and capabilities for emergency planning, response, and recovery activities include at-risk populations. Ms. Shea has served in a number of key positions for the United States Congress as well as other Federal agencies. Previous positions include serving as a Senior Policy Advisor for a Member of Congress, where her legislative portfolio included health care, science and technology, trade, energy, telecommunications, and disability policy. She was responsible for developing legislative strategy initiatives and advised on voting procedure. In addition, she established the Bi-Partisan Disability Caucus. Ms. Shea has also served as a Senior Economist for Deputy Under Secretary for R&D Management at the US Department of Energy. She was responsible for the development of performance metrics and initiating a process for continuous improvement for the Department's technology transfer partnerships program. Ms. Shea received her Bachelor of Arts in Economics and International Relations from the School of International Service at American University in Washington D.C. She also has a Master Degree in Public Administration from Harvard University's Kennedy School of Government, and Certificate of in Mediation and Participatory Processes from Harvard Law School.

## **Christopher Shields, EMT-P**

### **Village of Oak Park, IL**

Mr. Shields is a Paramedic and Emergency Response Manager, and coordinates emergency preparedness, planning and training efforts between Public Health, Fire, Police, and Municipal Government, along with regional preparedness activities with County and State partners. He is also a FEMA instructor with the Northern Illinois Public Safety Academy, and holds a BS in Public health.

## **Geoffrey Simmons, M.D.**

### **City of Eugene, OR CERT**

Dr. Simmons is Board Certified in Internal Medicine and Disaster Medicine. Additionally, since 2004, Dr. Simmons serves as the Volunteer CERT Coordinator for the City of Eugene, where he is also a Map-Your-Neighborhood



# BIOGRAPHIES

Trainer. Dr. Simmons is a Governor on the Board of Governors for the American Academy of Disaster Medicine. Also, he was published in the American Journal of Disaster Medicine (Vol.2, No. 2, pg 59-63) with his article, "Basic Community Emergency Response Team Training to Augment Medical Infrastructure Preparedness".

## Jeff Simon, MS

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Jeff Simon leads FEMA's Community Preparedness Division's Action Office and Surge Deployment efforts and supports Law Enforcement and anti-terrorism issues and the on-going development of the NET Guard Program. Jeff comes to FEMA with extensive experience in Military Intelligence, Imagery Analysis, and Geospatial Analysis. Before joining FEMA, he acted as a consultant subject matter expert for Air Force Intelligence. Mr. Simon holds a Bachelor of Science degree in Geography from the University of Nebraska at Omaha and a Master of Science degree in Geography and Earth Science from the University of Nebraska at Lincoln.

## Cheena Singh

### **International Association of Chiefs of Police**

Cheena Singh is the Project Specialist for the National Volunteers in Police Service Program (VIPS) at the International Association of Chiefs of Police (IACP) in Alexandria, VA. Just prior to joining the IACP, she was an Emergency Management Coordinator at DAI Technologies and preceding that, Cheena worked for the Virginia Department of Emergency Management as the state Citizen Corps Program Specialist in Richmond, VA. She holds a Bachelor's Degree in Criminal Justice with a minor in Political Science from Virginia Commonwealth University in Richmond, VA. Cheena has been with the IACP since December 2007.

## Mark Sloan

### **Harris County, TX Office of Emergency Management, Harris County Citizen Corps**

Mark Sloan is Homeland Security & Emergency Management Coordinator for Harris County. Due to Harris County's large population, port operations, transportation infrastructure, and concentration of petrochemical plants, the Department of Homeland Security has identified Harris County as a Tier 1 region. To meet the growing expectations responsibilities of emergency management, Mr. Sloan is streamlining regional emergency response coordination through the use of automated flood warning systems, traffic management systems, broadcast media capabilities, first responder and citizen alerting, Doppler Radar imagery, GIS mapping systems, and regional interoperable communications. As the Director of the Harris County Citizen Corps, an innovative, award-winning citizen preparedness initiative, recognized as a National Best Practice, he coordinates all aspects of the program. Working with a team of County technology experts, he also developed one of the first websites devoted to the sharing of citizen preparedness volunteer opportunities and tracking of volunteer hours. During the Katrina relief effort at the Astrodome, Mark was assigned to the Unified Command to coordinate the volunteers. During the 21 days over 60,000 volunteers received various assignments that helped over 65,000 evacuees from New Orleans. On September 9, 2005, Mark was recognized for his efforts by ABC Nightly News as the Person of the Week, and at the 2006 National Hurricane Conference in Orlando, he received the Special Award; Texas' Response to Katrina Evacuees, for his leadership and coordination.

## Jackie Snelling

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Ms. Snelling leads FEMA's Community Preparedness Division's efforts in national policy and guidance, research, and initiatives to support individual and community preparedness and resilience at all levels. As part of these responsibilities, she is the Program Manager for developing the National Emergency Technology Guard (NET Guard) program. Prior to joining DHS, Jackie worked with local emergency management, starting a Citizen Corps Council to support public preparedness education and community participation in emergency management activities. Her work builds on a 30 year career in public service.

## Kimberly Spill

### City of Pompano Beach, FL Fire Rescue, Southeast Florida Regional Citizen Corps Task Force

Kimberly Spill has an expansive emergency management career working on the federal, state, and local levels of government in all phases of disasters. In the preparedness and mitigation fields, Ms. Spill was on the programmatic frontier of implementing Citizen Corps through coordination with numerous volunteer groups in Florida. Ms. Spill remained an innovative leader as she dedicated her skills to the renowned Deerfield Beach Project Impact, Disaster Survival House as the Hazard Mitigation Specialist. Ms. Spill has responded to five federally declared disasters through the State of Florida working for FEMA and local emergency management programs. As FEMA's Community Affairs State Lead she managed a staff of over 20 community outreach specialists in the Hurricane Ivan recovery effort. She remained engaged in long-term recovery and disaster housing efforts managing intergovernmental coordination efforts to rebuild Indian River County in the aftermath of Hurricane Jeanne. She led the transport relief supplies to survivors of Hurricane Katrina to Waveland, Mississippi where she worked with local law enforcement. During Hurricane Wilma, Ms. Spill acted as the Emergency Operations Center Manager for the City of Deerfield Beach. Currently, Ms. Spill is employed by the City of Pompano Beach Fire Rescue Department as the Emergency Manager for the City whose population exceeds 100,000. Here, she has focused her effort on innovating the city's emergency management program. Ms. Spill holds a Bachelor of Arts Degree in Multimedia Studies from Florida Atlantic University in Boca Raton, Florida.

## Tracey Stevens-Martin

### University of California-Davis, International Animal Welfare Training Institute

Tracey Stevens-Martin is the Deputy Director of the International Animal Welfare Training Institute, which is a newly formulated organization for UC Davis Veterinary Medical Teaching Hospital. Her experience includes Community Outreach, Public Education, and Emergency Planning for local and state agencies. Tracey is also an instructor for Emergency Operations Planning for the California State Training Institute, specializing in the Animal Component. She also created and implemented a Regional Pet Emergency Preparedness Plan for the Bay Area in Northern California. The plan was financially funded and recognized by the SUASI (Super Urban Area Security Initiative – DHS, in addition to the California Volunteers Office of the Governor, CA. Tracey is currently the Executive Director, Pennsylvania State Animal Response Team, and holds a BS and an MPA. She has spent years in the field of Public Health, with a focus in epidemiology. Tracey also created and now directs a volunteer based non-profit organization which rescues animals during disasters.

## Frank Straub, Ph.D.

### City of White Plains, NY Public Safety

Commissioner Frank Straub, Ph.D., is the current Commissioner of Public Safety for the City of White Plains, New York. In this position, Commissioner Straub oversees the Police and Fire Bureaus, as well as emergency medical services for the city. He has more than 20 years of law enforcement experience and holds a doctorate in criminal justice from the City University of New York.

## James C. Stroud, Ph.D.

### Ball State University

James C. Stroud holds a Ph.D. in Elementary/Early Childhood Education, Child Psychology, and Research. Dr. Stroud is currently the Chairperson of the Department of Elementary Education at Ball State University and teaches undergraduate and graduate courses in the Department of Elementary Education. Additionally, he has experience teaching in public school grades 3<sup>rd</sup> and 4<sup>th</sup>, and in preschool and child care settings. Dr. Stroud serves as an Advisory Board Member for Annual Editions: Family. He has published articles in the area of Professional Development Schools, Adoption, Fatherhood, Early Childhood Education, and Elementary Education. Dr. Stroud has made presentations at the national, regional, state, and local levels. He serves on a variety of professional association committees at the national and state levels. Dr. Stroud has received the Teachers College Alumni Association's Outstanding Teaching and Service Awards, and the Hoosier Educator of the Year Award presented by the Indiana Association for the Education of Young Children.



# BIOGRAPHIES

## **Robert K. Sullivan, MPA**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Robert Sullivan joined FEMA in 1997 as a Hazard Mitigation Specialist at FEMA Region I, Boston, MA. During his time with the Region, he served as the Hazard Mitigation Officer on disasters in Maine, New Hampshire, and Texas, and as the State Liaison Officer in Augusta, Maine, during Y2K operations. Mr. Sullivan joined the FEMA Headquarters Mitigation Directorate in 2000 as a Program Specialist working primarily in the Hazard Mitigation Grant Program (HMGP). In addition to his HMGP responsibilities, he managed the Mitigation Disaster Cadre, and provided training in Mitigation Disaster Field Operations and at FEMA's Disaster Field Operations Management course. In 2002, he joined the Plans Division of Office of National Security Coordination (ONSC). He served as the Federal Coordination Branch Chief from November 2004 to February 2007, where he was responsible for inter-agency and Regional coordination of Continuity of Operation program activities. In March 2007, Sullivan became part of the National Preparedness Directorate as the Incident Management Systems Division supporting the National Incident Management System compliance. His current position is with Preparedness Policy, Planning and Analysis, supporting the development of Preparedness life-cycle policies including Target Capabilities. Sullivan has a B.A. in Political Science from Holy Cross College, Worcester, MA, and a Masters in Public Administration from the University of Massachusetts, Amherst, MA.

## **Kevin Sweeney**

### **Michigan State Police**

Sgt Kevin Sweeney enlisted with the Michigan State Police in Sep 2005. After completing the 113th Trooper Recruit School, he was assigned to the Newaygo Post as a road patrol officer. In 1999 Tpr Sweeney was temporarily assigned to the Training Academy where he was a Physical Fitness Instructor for the 118th Trooper Recruit School. Upon returning to the Newaygo Post in 2000, he was assigned as the Post Community Services Officer where his duties ranged from court officer, recruiter, TEAM instructor, and school liaison officer. In 2004, Tpr Sweeney was promoted to Sgt at the Rockford Post where he served as a desk sergeant and supervisor. In 2006, Sgt Sweeney transferred to the Emergency Management and Homeland Security Division (EMHSD). Sgt Sweeney has worked in the Homeland Security Section, Field Support Section, and the Communication and Information Services Section of EMHSD. His current duties are to: assist with the Citizen Corps program; serve as the state-wide MRC coordinator, state-wide CERT Coordinator, liaison to the Fire Corps, Neighborhood Watch, and VIPS programs; act as the coordinator of the 2005, 2006, and 2007 Transit Grant ; supervise the Media Production Unit; sit on the Severe Weather Advisory Committee; chair the Arab/Chaldean Disaster Preparedness committee; and serve on the Executive Council for the Law Enforcement Torch Run. Sgt. Sweeney was the recipient of the 2000 Trooper of the Year Award, was the 2002 West Michigan Crime Practitioner of the Year, and was selected to represent Michigan's Law Enforcement in the Law Enforcement Torch Run Final Leg for the 2009 Special Olympics Winter Games. Sgt Sweeney is a graduate of Michigan State University, with a Bachelors of Science in Mechanical Engineering.

## **Ralph Swisher, Ph.D.**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Dr. Swisher joined FEMA in January 1981. A policy specialist, he was Community and Family Preparedness (CFP) program manager from 1994 to 2003 and remains associated with CFP. Dr. Swisher has served as FEMA Project Officer for over fifty applied research projects: state-of-the-art research and planning assessments, public opinion surveys, prototype development applying new technologies in FEMA. He served as Chief of the Civil Systems Division, a multi-hazard policy review and policy development unit in FEMA from 1982 to 1984. In 1987-1988 he was Executive Secretary of the Federal Interagency Committee on Emergency Medical Services. Earlier, he was a senior project leader in the National Bureau of Standards for program planning and evaluation studies for other government agencies (1971-1975), in DOJ from 1975 and Chief, Planning and Evaluation Standards Division, as Law Enforcement Assistance Administration Evaluation Coordinator from 1979-1981. Dr. Swisher holds a Ph.D. in Public and International Affairs from the University of Pittsburgh's Graduate School of Public and International Affairs, and a B.A. in Political Science from Idaho State University. Between degrees he served 3-1/2 years during the Korean War and 6-1/2 years as co-publisher of two small public affairs newspapers and three small farm weeklies in Idaho, organized a local economic development committee (EDC) and served on the Governor's EDC.

## **Sgt. Dwayne Thompson**

### **Fire Corps**

Sgt. Dwayne Thompson has 25 years of experience in the fire service. He is in his third year of the Executive Fire Officer Program at the National Fire Academy in Emmitsburg, Maryland. As Program Captain of the Macomb Township Fire Corps, he was awarded the Fire Corps National Award of Excellence. Sgt. Thompson is also the Michigan Fire Corps State Advocate and a State of Michigan certified fire instructor. He holds Fire Officer I, II, and III certifications, and was recently published in Firehouse Magazine (April 2009). Sgt. Thompson was named Firefighter of the Year by Macomb County Fire Chief's Association.

## **Mark Tinsman**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

Mark Tinsman is a Program Specialist with the FEMA Individual Assistance Branch, ESF #6 Section, Mass Care Unit. In addition to supporting field operations, he serves as the Mass Care Unit's lead for Household Pet & Service Animal issues, supports the National Shelter System (NSS) and National Family Registry and Locator System (NEFRLS), and related training development. Joining FEMA in 2006, Mr. Tinsman brought 17 years experience in the emergency and disaster management field to the job. His service with the American Red Cross spans 25 years, including roles as an employee and volunteer in multiple positions with the local chapter on the Delmarva Peninsula. Relationship management with partner organizations and the government at the Local, State, and Federal level has been and continues to be a significant aspect of his work. Mark has a direct connection to Citizen Corps having previously served on Delaware's Citizen Corps Council.

## **Monica Tipton, M.Ed.**

### **Tarrant County, TX Public Health**

Monica Tipton is the Medical Reserve Corps Coordinator for the Tarrant County MRC where she is responsible for managing volunteer recruitment and training activities. Ms. Tipton has more than 22 years experience in public health, having worked at both the state and local level. She received a Bachelor's degree in Occupational Education from Wayland Baptist University and a Masters of Education from the University of Texas at Arlington.

## **Alec Tune**

### **ICF Macro**

Alec Tune recently joined the Citizen Corps Program as Community Preparedness Coordinator for FEMA Region IX. Prior to that, Alec served as Graduate Intern at the San Francisco Department of Emergency Management, Division of Emergency Services, where he performed legislative research and analysis, preparedness outreach, and attended Citizen Corps meetings. Beginning in 2007, Alec served as a member of the Disaster Planning and Response Task Force of the public policy think-tank San Francisco Planning and Urban Research, where his contributing work focused on community preparedness as well as fire following earthquake. Alec began his career in 2001 as a firefighter for the California Department of Forestry and Fire Protection. He remains an active volunteer member of the San Francisco Fire Department's Neighborhood Emergency Response Team, a CERT program. Alec holds a B. A. in Economics from Humboldt State University and is pursuing a Master's degree in Public Administration at San Francisco State University.

## **Althea Turner, Ph.D. Candidate**

### **Oregon State Citizen Corps**

Althea Turner is currently the GeoHazard and Citizen Corps Coordinator for the state of Oregon. She is completing her PhD at Oregon State University with a focus on cultural aspects of the built environment.

## **David B. Vaughan**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

David B. Vaughan is the Federal Preparedness Coordinator (FPC) for the Federal Emergency Management Agency



# BIOGRAPHIES

Region IV. Mr. Vaughan is charged with developing a coordinated approach to preparedness across the eight-state region and supporting federal, state, local and tribal agencies in their planning and preparedness efforts. The FPC and his staff are responsible for preparedness program management in the region, coordination of assistance to federal, state and tribal agencies, and assistance to those agencies in their preparedness efforts. Prior to joining FEMA, Vaughan served for more than 38 years with the U.S. Army in both military and civilian capacities. He is a graduate of the U.S. Military Academy and has a master's degree in Military History from the U.S. Army Command and General Staff College. He attended the U.S. Army War College and also earned FEMA's advanced professional development series certification in emergency management from the Emergency Management Institute in 2006.

## **Catherine Vitale, RN, MSC**

### **University of Ulster, Northern Ireland**

Catherine Vitale has been a Public Health Nurse for over 20 years with a focus on maternal child health. Ms. Vitale graduated from the University of Ulster, Northern Ireland with a Masters Degree in Disaster Relief Healthcare. Additionally, Ms. Vitale did an internship with World Relief in Baltimore, Maryland.

## **Hui-Shan Walker, MPA, CEM, VaPEM**

### **Virginia Emergency Management Association, Hampton Roads Urban Area Working Group**

Hui-Shan Walker has been an emergency manager for nine years with local government, and prior to that worked for five years with the American Red Cross. Ms. Walker has served in a variety of Emergency Management leadership positions. This includes 2nd Vice-Chair, 1st Vice-Chair, and Chair of the Hampton Roads Emergency Management Committee and former chair of the Hampton Roads Regional Emergency Management Technical Advisory Committee. She is currently the President of the Virginia Emergency Management Association. She also serves as the Vice Chair of the Hampton Roads Urban Area Working Group (UAWG) and the Chair of the Regional Catastrophic Planning Team (RCPT) for the Virginia Beach – Norfolk, Newport News Metropolitan Statistical Area. On the IAEM Region III level, she represents local government on FEMA Region III's Regional Advisory Council. She also is currently serving as IAEM Region III's Secretary/Treasurer.

## **Jim Walker, MA**

### **Alabama Department of Homeland Security**

Jim Walker is the Director of the Alabama Department of Homeland Security and a graduate of Center for Homeland Defense and Security's Executive Leaders Program at the Naval Post Graduate School. He also studied Congress and Foreign Affairs at John Hopkins School of Advanced International Studies. Jim is a member of the Executive Committee National Homeland Security Consortium, and holds an MA in Public Administration.

## **Sarah Wallace**

### **CirclePoint**

Sarah Layton Wallace is a strategic communications specialist with specific subject matter expertise in planning and implementation, stakeholder involvement, consensus building, program development and management, public affairs, coalition building, and media relations. She has expertise in collaboratively planning and implementing communications and outreach plans with councils, boards, staff, stakeholders, and multidisciplinary teams of consultants. Currently, Ms. Layton Wallace is directing the creation and implementation of a communications and outreach strategy for the San Francisco Department of Emergency Management to engender a "culture of preparedness" in San Francisco that can be expanded to the entire Bay Area. This effort is focused on behavior change that makes preparedness integral to the everyday lives of San Franciscans.

## **Wendy Walsh, MPA**

### **Naval Postgraduate School, Monterey County Citizen Corps Council**

Wendy Walsh is the Homeland Defense & Security Coordinator at the Naval Postgraduate School, and has been the director of the Monterey MRC since 2008. Wendy has also been president of the Monterey County Citizen

Corps Council. From 2004 to 2006, she was the DHS Presidential Management Fellow Citizen Corps Program Specialist supporting Region IX. She has also been a CERT instructor since 2003. Wendy holds a BA in Political Science and an MA in Public Administration.

## **Amy Ward, J.D.**

### **Serve DC**

Amy Ward was appointed by Mayor Adrian Fenty to serve as the Executive Director of Serve DC, The Mayor's Office on Volunteerism on July 17, 2008. Amy comes to Serve DC after working as the Chief of Staff for the DC Fire & EMS Department. Before the Fire Department, Amy began her career in DC Government as the Director of DC Citizen Corps at Serve DC where she managed more than 3,000 volunteers which consisted of the Community Emergency Response Team (CERT), the Neighborhood Corps, and Commander Ready programs. She previously served her community as a St. Louis County Police Officer completing a Class A police academy and shortly thereafter serving as a beat officer on the streets of St. Louis, Missouri before heading to Washington, DC to attend Law School. Amy received her JD from the University of the District of Columbia, David A. Clarke School of Law where she was awarded one of the top eight first year scholarships in recognition of her service-learning background and general volunteerism in the community at large. Ms. Ward spent numerous hours volunteering during service-learning trips while attending Culver-Stockton College in Missouri where she received a B.S. in Psychology and Criminal Justice.

## **Sandra Webb, Ph.D.**

### **U.S. Department of Justice, COPS Office**

Dr. Webb is the Deputy Director of the COPS Office, within the U.S. Department of Justice, which advances the implementation of community policing. As a member of the Executive Management Team, Dr. Webb oversees program development, policy support and evaluation, training, technical assistance and publishing. Once the Director of the Training Division at the Department of Homeland Security's Office of Grants and Training, Dr. Webb's career has spanned 23 years in adult education.

## **CAPT (ret) William "Russ" Webster**

### **U.S. Department of Homeland Security, Federal Emergency Management Agency**

In February 2008, the Federal Emergency Management Agency announced the selection of Captain W. Russell Webster, USCG (Retired) as FEMA Region I's first Federal Preparedness Coordinator (FPC). Captain Webster is a 1977 graduate of the US Coast Guard Academy in New London, Connecticut and a 1996 graduate of the Naval War College in Newport, RI. During his 26 year military service, he served in two ships and commanded two shore stations, including US Coast Guard Group Woods Hole, Massachusetts, the largest shore rescue unit in the United States. During that tour, he was the Coast Guard's Incident Commander for the response to both the JFK Jr and Egypt Air flight 990 air crashes in 1999. In 2001, he was the director for Coast Guard operations from Maine to New Jersey and coordinated regional operations in response to the 9-11 terrorist attacks. Upon retirement from the Coast Guard in 2003, he transitioned to DHS civilian service with the Transportation Security Administration, where he occupied three positions at Logan Airport, a Category X airport that was the hub for seven other airports throughout the Commonwealth of Massachusetts. During his four and a half years with TSA Boston, he co-lead a planning effort with 30 regional local, state and federal stakeholders with a vested interest in preventing and responding to terrorist attacks in the transportation systems. That effort produced groundbreaking memorandums of understanding and a shared strategic plan developed by and for the partners.

## **Robbi Woodson**

### **USAonWatch/Neighborhood Watch**

Robbi Woodson is the Program Manager for the USAonWatch/Neighborhood Watch Program and Celebrate Safe Communities Initiative, with the National Sheriffs Association (NSA). USAonwatch.org is the face of the National Neighborhood Watch Program and services as a resource center for law enforcement and citizens. Ms. Woodson has worked for the National Sheriffs' Association for almost six years. She earned her degree from George Mason



# BIOGRAPHIES

University, in Government and International Politics. Before working with Neighborhood Watch she worked with the National Wildlife Federation in there Education Department.

## **Jeanine Worden, JD, MA, MAS**

### **U.S. Department of Justice**

Jeanine Worden has been Deputy Chief of the Disability Rights Section for five of her twelve years serving in the Civil Rights Division. She directs the Section's work on emergency management issues under Project Civic Access; she directs the investigation and resolution of administrative complaints alleging violation of the ADA by state and local governments and private entities; and she oversees the Section's compliance assistance and training initiative known as the ADA Best Practices Tool Kit for State and Local Governments. Jeanine has a B.A. from the University of Chicago, an M.A. from Middlebury College, an M.A.S. (business) from Johns Hopkins University, and a J.D. from Columbia University.

## **Freddy Zelaya, Jr.**

### **City of Fort Lauderdale, FL**

Freddy Zelaya Jr. started working with City of Fort Lauderdale in April 2007 as Domestic Preparedness and Emergency Management Coordinator. He started working in Public Safety under the American Red Cross of Greater Miami & The Keys Chapter after Hurricane Andrew where he helped those affected by Hurricane Andrew. After the 1996 Value Jet Plane Crash in the Florida Everglades, Freddy started volunteering in the Volunteer Center of the American Red Cross of Greater Miami & The Keys where he learned how to manage volunteers. Shortly after the crash, he was hired as Volunteer Coordinator in 1997. During 2000 and 2001, Freddy continued volunteering with Red Cross and responded to the 9/11 Terrorism Acts in New York where he ran all Logistics for the Ground Zero Kitchen assigned to deliver meals to the Ground Zero workers. During 2002, Freddy was hired as Disaster Coordinator of Training and Volunteers for the American Red Cross of Greater Miami & The Keys Chapter, where he coordinated all Human Resources during disasters from Plane Crash, to single family home fires. He also served as the Liaison between American Red Cross and all Miami-Dade, City of Miami and Hialeah Fire Departments. Freddy has responded to over 15,000 single and multi-family fires during his five years as an employee of the American Red Cross. Additionally, he has staffed over 15 shelters during hurricane season 2005 and staffed mobile units that fed over 2.5 million meals. He has dedicated over 10,000 hours to the programs and services of the American Red Cross and is the recipient of the Presidential Call to Services Award.





After September 11, 2001, America witnessed a wellspring of selflessness and heroism. People in every corner of the country asked, "What can I do?" and "How can I help?" Citizen Corps was created to help all Americans answer these questions through public education and outreach, training, and volunteer service. Citizen Corps partners with five national programs which support building capacity for first responders.



The **Community Emergency Response Team (CERT) Program** educates people about disaster preparedness and trains them in basic disaster response skills, such as fire safety, light search and rescue, and disaster medical operations. Using their training, CERT members can assist others in their neighborhood and workplace following an event and can take a more active role in preparing their community. The program is administered by the Federal Emergency Management Agency (FEMA). To learn more, go to [www.citizencorps.gov/cert](http://www.citizencorps.gov/cert).



The **Fire Corps** promotes the use of citizen advocates to enhance the capacity of resource-constrained fire and rescue departments at all levels: volunteer, combination, and career. Citizen advocates can assist local fire departments in a range of activities including fire safety outreach, youth programs, and administrative support. Fire Corps provides resources to assist fire and rescue departments in creating opportunities for citizen advocates and promotes citizen participation. Fire Corps is funded through FEMA and is managed and implemented through a partnership with National Volunteer Fire Council (NVFC). To learn more, go to [www.firecorps.org](http://www.firecorps.org).



**USAonWatch (UOW)-Neighborhood Watch** provides information, training and resources to citizens and law enforcement agencies throughout the country. In the aftermath of September 11, 2001, Neighborhood Watch programs have expanded beyond their traditional crime prevention role to help neighborhoods focus on disaster preparedness, emergency response and terrorism awareness. USAonWatch-Neighborhood Watch is administered by the National Sheriffs' Association in partnership with the Bureau of Justice Assistance, U.S. Department of Justice. To learn more, go to [www.usaonwatch.org](http://www.usaonwatch.org).



The **Medical Reserve Corps (MRC) Program** strengthens communities by helping medical, public health and other volunteers offer their expertise throughout the year as well as during local emergencies and other times of community need. MRC volunteers work in coordination with existing local emergency response programs and also supplement existing community public health initiatives, such as outreach and prevention, immunization programs, blood drives, case management, care planning, and other efforts. The MRC program is administered by the US Department of Health and Human Services (HHS) Office of the Surgeon General. To learn more, go to [www.medicalreservecorps.gov](http://www.medicalreservecorps.gov).

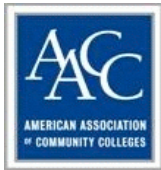


**Volunteers in Police Service (VIPS)** works to enhance the capacity of state and local law enforcement by utilizing volunteers. VIPS serves as a gateway to resources and information for and about law enforcement volunteer programs. Funded by Bureau of Justice Assistance in the US Department of Justice, VIPS is managed and implemented by the International Association of Chiefs of Police. To learn more, go to [www.policevolunteers.org](http://www.policevolunteers.org).



# PARTNERS AND AFFILIATES

The Citizen Corps Affiliate Program expands the resources and materials available to states and local communities by partnering with 26 national Programs and Organizations that offer resources for public education, outreach, and training; represent volunteers interested in helping to make their community safer; or offer volunteer service opportunities to support first responders, disaster relief activities, and community safety efforts.



### American Association of Community Colleges (AACC)

The American Association of Community Colleges is the primary advocacy organization for the nation's community colleges, representing almost 1,200 two-year institutions and more than 11 million students. Nationally, community colleges enroll almost half (46%) of all U.S. undergraduates. Community colleges have taken the lead in Homeland Security Education, with over 80% of police, fire and EMTs receiving their credentials from these institutions. AACC supports their membership through policy initiatives, innovative programs, research and information, and professional development. Learn more at [www.aacc.nche.edu](http://www.aacc.nche.edu).



### The American Legion

Chartered by Congress in 1919, The American Legion serves as an advocate for American's veterans, a friend of the U.S. military, a sponsor of community-based programs for young people, and a spokesman for patriotic values. Nearly 2.7 million men and women who served in the U.S. military during a period of conflict are members, making The American Legion the nation's largest veterans groups, with 14,500 American Legion Posts worldwide. Learn more at [www.legion.org](http://www.legion.org).



### The American Legion Auxiliary

The American Legion Auxiliary is the largest patriotic women's service organization in the world, with nearly 1 million members. Affiliated with The American Legion and chartered by Congress in 1920, the Auxiliary is a veterans' service organization with members in nearly 10,000 American communities. The organization sponsors volunteer programs on the national and local levels, focusing on three areas: veterans, young people and the community. Learn more at [www.legion-aux.org](http://www.legion-aux.org).



### American Red Cross

For more than 122 years, the mission of the ARC has been to help people prevent, prepare for, and respond to emergencies. A humanitarian organization led by volunteers, guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, the ARC is woven into the fabric of our communities with 940 chapters nationwide. In fulfilling its mission, ARC is empowering Americans to take practical steps to make families, neighborhoods, schools and workplaces safer, healthier and more resilient in the face of adversity. Through the Together We Prepare program, the ARC provides training for the public in community disaster preparedness and response; and lifesaving skills training (First Aid and CPR). Learn more at [www.redcross.org](http://www.redcross.org).



### American Radio Relay League

The American Radio Relay League is a non-commercial membership association of radio amateurs organized for the promotion of interest in Amateur Radio communication and experimentation, for the establishment of networks to provide communications in the event of disasters or other emergencies, for the advancement of the public welfare, for the representation of the Radio Amateur in legislative and regulatory matters. ARRL is the principal organization representing the interests of the more than 650,000 U.S. Radio Amateurs. Because of its organized



emergency communications capability, ARRL's Amateur Radio Emergency Service (ARES) can be of valuable assistance in providing critical and essential communications during emergencies and disasters when normal lines of communication are disrupted. ARRL conducts emergency communications training and certifies proficiency in emergency communications skills. Learn more by visiting [www.arrl.org](http://www.arrl.org).

### Association of Public Television Stations (APTS)

The Association of Public Television Stations is a nonprofit membership organization established in 1980 to support the continued growth and development of a strong and financially sound noncommercial television service for the American public. APTS provides advocacy for public television interests at the national level, as well as consistent leadership and information in marshaling support for its members: the nation's 356 public television stations. Learn more at [www.pts.org](http://www.pts.org).



### Civil Air Patrol

Civil Air Patrol is a congressionally chartered, non-profit corporation and is the civilian auxiliary of the U.S. Air Force available to any department in any branch of the Federal Government. Its corporate purposes include being an organization to encourage and develop by example the voluntary contribution of private citizens to the public welfare and to provide private citizens with adequate facilities to assist in meeting local and national emergencies. It does this by providing aerospace education, cadet training, and emergency response services through 1,600 local units nationwide. CAP supports Homeland Security efforts through MOUs with various government agencies under which its volunteer members provide coastal patrol, air/ground observation, radio communications and relay, aerial reconnaissance, air-to-ground photography, radiological monitoring, and disaster and damage assessment assets. Learn more at [www.cap.gov](http://www.cap.gov).



### E9-1-1 Institute

E9-1-1 Institute is a non-profit organization that supports the Congressional E9-1-1 Caucus in promoting public education on E9-1-1 and emergency communications issues. The Congressional E9-1-1 Caucus was formed as a joint initiative to educate lawmakers, constituents, and committees about the importance of citizen-activated emergency response systems. E9-1-1 Institute serves as an information clearinghouse for policy makers and the general public. E-911 Institute is supported through member donations. Learn more at [www.e911institute.org](http://www.e911institute.org).



### Environmental Protection Agency

EPA's mission is to protect public health and to safeguard the natural environment. EPA provides leadership in the area of chemical safety through State Emergency Response Commissions (SERCs) and Local Emergency Planning Committees (LEPCs), which receive, manage, and use information about chemical hazards in the community to make residents safer. Learn more by visiting [www.epa.gov](http://www.epa.gov).



### Home Safety Council

The Home Safety Council is a non-profit organization dedicated to helping prevent the nearly 21 million medical visits that occur on average each year from unintentional injuries in the home. The HSC works to educate and empower families to take actions that help keep them safer in and around their homes. Through its charitable and educational projects, the HSC works with national safety-related organizations, home products suppliers, school systems, local fire departments, and volunteers across the country to improve home safety. Learn more at [www.homesafetycouncil.org](http://www.homesafetycouncil.org).





# PARTNERS AND AFFILIATES



## United States Junior Chamber

The mission of Jaycees is to provide young people the opportunity to develop personal and leadership skills through local community action and organizational involvement while expanding the Junior Chamber movement. Through local chapters, the Jaycees have a long history of building and supporting communities across the nation, from playgrounds and parks to disaster relief. In today's environment, all Jaycees and their chapters are being called to action to help step-up America's homeland security efforts. Through their affiliation with Citizen Corps, the Jaycees will promote the formation of local Citizen Corps Councils through local Jaycee chapter participation. Learn more at [www.usjaycees.org](http://www.usjaycees.org).



## Meals On Wheels Association of America

Meals On Wheels Association of America is the oldest and largest organization in the United States representing those who provide meal services to people in need. MOWAA works toward the social, physical, nutritional, and economic betterment of vulnerable Americans. With the guiding principle to help those men and women who are elderly, homebound, disabled, frail, or at risk, MOWAA provides the tools and information its state and local programs need to make a difference in the lives of others. It also gives cash grants to local senior meal programs throughout the country to assist in providing meals and other nutrition services. Learn more by visiting [www.mowaa.org](http://www.mowaa.org).



## Mercy Medical Airlift

Mercy Medical Airlift is a non-profit organization dedicated to providing charitable, long-distance air transportation ensuring patient access to distant specialized medical evaluation, diagnosis, and treatment. MMA is totally supported through charitable giving and the services of volunteer pilots and office assistants. Volunteer pilots link with other pilots nationally - together flying multiple thousands of needy patients each year. In times of emergency, volunteer pilots working within the Homeland Security Emergency Air Transportation System (HSEATS) program stand ready to transport small priority cargo and key emergency management personnel to needed destinations. Learn more by visiting [www.mercymedical.org](http://www.mercymedical.org).



## myGoodDeed.org

The mission of MyGoodDeed.org is to transform 9/11 into an annually recognized national day of voluntary service, and give individuals and organizations the power through dynamic online networking to make a difference in the world, one good deed at a time. Created by 9/11 families and friends shortly after the terrorist attacks on America, MyGoodDeed.org seeks to honor the thousands who were killed and injured on 9/11, to pay tribute to the many who aided in the rescue and recovery efforts, and to remember and rekindle the remarkable spirit of unity that existed in our nation in the days following 9/11. MyGoodDeed.org has developed a social cause online networking website to connect people with common interests and to encourage participation in community service.



## National Association for Search and Rescue

The National Association for Search and Rescue is a non-profit membership association dedicated to advancing professional, literary, and scientific knowledge in search and rescue and related fields. NASAR is comprised of thousands of paid and non-paid professionals interested in all aspects of search and rescue throughout the United States and around the world. NASAR has trained over 30,000 responders since 1989 utilizing its internationally respected SARTECH® Certification Program. NASAR is dedicated to ensuring that volunteers (non-paid professionals) in



search and rescue are as prepared as the career public safety personnel (fire, law and emergency medical services). Learn more at [www.nasar.org](http://www.nasar.org).

## National Crime Prevention Council (NCPC)

NCPC's mission is to be the nation's leader in helping people keep themselves, their families, and their communities safe from crime. NCPC's strategic plan for 2007 through 2011 is centered on four goals: protect children and youth; partner with government and law enforcement to prevent crime; promote crime prevention and personal safety basics; and respond to emerging crime trends. NCPC publishes books, kits of camera-ready program materials, and policy reports on a variety of crime prevention and community-building subjects and hosts two websites that offer crime prevention information for adults and children. NCPC offers training, technical assistance, and a national focus for crime prevention. NCPC also sponsors the National Crime Prevention Association, an individual membership association to promote resources and career development to crime prevention practitioners. It operates demonstrations in schools and neighborhoods, and takes a leadership role in youth crime prevention. NCPC manages the McGruff "Take A Bite Out Of Crime" public service campaign. Learn more by visiting [www.ncpc.org](http://www.ncpc.org).



## National Fire Protection Association

The National Fire Protection Association is an international non-profit organization that seeks to reduce the burden of fire and other hazards on the quality of life by providing and advocating scientifically-based consensus codes and standards, research, training, and education. Learn more by visiting [www.nfpa.org](http://www.nfpa.org).



## National Oceanic and Atmospheric Administration

NOAA conducts research and gathers data about the global oceans, atmosphere, space, and sun, and applies this knowledge to science and service that touch the lives of all Americans. NOAA's National Weather Service is the primary source of weather data, forecasts and warnings for the United States. The NWS is the sole United States official voice for issuing warnings during life threatening weather situations and operates the NOAA Weather Radio network, which broadcasts weather and other hazard warnings, watches, forecasts and post-event information 24 hours a day. Learn more by visiting [www.noaa.gov](http://www.noaa.gov).



## National Safety Council

The National Safety Council is a congressionally chartered national organization with a mission to educate and influence society to adopt safety, health, and environmental policies, practices, and procedures that prevent and mitigate human suffering and economic losses arising from preventable causes. The mission encompasses unintentional injuries on the job; highway, community and recreation safety; and all major causes of preventable injuries and deaths, including occupational and environmental health and general wellness. Along with its national advocacy, the Council carries out its mission on the community level through a network of Chapters, which are dedicated to promoting safety and health in all walks of life, 24 hours a day. Learn more by visiting [www.nsc.org](http://www.nsc.org).



## National Volunteer Fire Council

The National Volunteer Fire Council (NVFC) is a non-profit membership association representing the interests of the volunteer fire, EMS, and rescue service. The NVFC promotes and provides education and training for volunteer fire and EMS organizations, and provides representation on national standards setting committees. NVFC also operates 1-800-FIRE-LINE, a toll free number which links interested citizens with volunteer emergency opportunities. Learn more at [www.nvfc.org](http://www.nvfc.org).





# PARTNERS AND AFFILIATES



## National Voluntary Organizations Active in Disaster

The National Voluntary Organizations Active in Disaster (VOAD) is a coalition of 49 major national nonprofit and faith-based organizations with committed missions to domestic disaster-related services. With 38 years of experience, the National VOAD member agencies provide skilled direct services along the continuum from disaster prevention and preparation to response, recovery and mitigation. National VOAD serves its member agencies by coordinating planning efforts, enhancing response capabilities, and facilitating comprehensive, coordinated volunteer response in partnership with emergency managers. This cooperative effort has proven to be the most effective way for a wide variety of volunteers and organizations to work together in a crisis. National VOAD members work tirelessly throughout the year to provide disaster services to individuals and families impacted by all types of disasters. Services include clean-up, home repairs and rebuilding, sheltering, feeding, childcare, case management, emotional and spiritual care, financial assistance, communication, transportation of water and supplies, warehouse and donations management, and volunteer management. National VOAD agencies are a major catalyst in creating long-term recovery groups across the nation and are often the last to leave a community stricken by disaster. In addition, National members foster cooperation, coordination, communication and collaboration among the member agencies and with government and private sector partners. The National VOAD model has been replicated in 55 states and US territories, and several hundred local VOADs. Learn more by visiting [www.nvoad.org](http://www.nvoad.org).

## Operation HOPE, Inc.



Operation HOPE, Inc. (OHI) is a non-profit organization providing economic education for America's inner city communities. HOPE Coalition America (HCA) is an initiative of OHI, which provides free and compassionate economic counseling to businesses and families to help them prepare for and recover from major disasters or emergencies. Created after the September 11th attack on America and supported by America's leading financial institutions, HCA serves as a resource network of banking, financial services, legal, insurance, higher education, social service, and community development professionals committed to providing practical information and tools for disaster planning and to helping those affected by disaster rebuild their financial life. One such tool is the Emergency Financial First Aid Kit (EFFAK), which helps identify and organize key financial records to minimize the financial impact of a national emergency. Learn more at [www.operationhope.org](http://www.operationhope.org).

## Points of Light Institute and the HandsOn Network



Points of Light Institute was created by the merger of the Points of Light Foundation and HandsOn Network in August 2007. The result is a powerful, integrated national organization with a global focus to redefine volunteerism and civic engagement for the 21st century, putting people at the center of community problem solving. To realize this vision, Points of Light Institute operates three business units that share a mission to inspire, equip and mobilize people to take action that changes the world; HandsOn Network, Mission Fish and Civic Incubator, which provide a ways for people to participate in local, national and global communities. HandsOn Network, the leading business unit and activating, volunteer-focused arm of Points of Light Institute, creates opportunities for people and organizations to apply their interests and passions to make a difference in their communities. At the center of HandsOn Network are nearly 250 affiliates that service in all 50 states and 12 international communities in nine countries. To learn more, visit [www.handsonnetwork.org](http://www.handsonnetwork.org).



## U.S. Department of Education

Office of Safe and Drug Free Schools

OSDFS administers, coordinates, and recommends policy for improving the quality and excellence of programs and activities that are designed to provide financial and technical assistance for drug and violence prevention and to promote the health and well being of students in elementary and secondary schools and institutions of higher education. Additional areas of focus include student-led crime prevention; health, mental health, environmental health, and physical education programs; crisis planning and emergency planning, including natural disasters, violent incidents and terrorist acts; and programs relating to citizenship and civics education. Learn more by visiting [www.ed.gov/offices/OSDFS](http://www.ed.gov/offices/OSDFS).



## United States Power Squadrons

The United States Power Squadrons (US Power Squadrons), organized in 1914, is a non profit, educational organization dedicated to making boating safer and more enjoyable by teaching classes in seamanship, navigation and related subjects. US Power Squadrons members are boating families who contribute to their communities by promoting safe boating through education. USPS has 45,000 members organized into 450 squadrons across the country and in US territories. US Power Squadrons is America's largest non-profit boating organization and has been honored by three US presidents for its civic contributions. US Power Squadrons activities involve the three primary objectives: community service, continuing education, and enjoying the friendship and camaraderie of our fellow members. Learn more by visiting [www.usps.org](http://www.usps.org).



## Veterans of Foreign Wars

The VFW is the nation's oldest major organization serving veterans and their communities. The 2.6 million members of the VFW and its auxiliaries have a rich tradition of enhancing the lives of millions through its community service programs and special projects. A commitment to volunteerism is a cornerstone of the VFW, with a particular focus on programs that build stronger communities by promoting education, civic pride, civic responsibility and an appreciation for America's history and traditions. Learn more by visiting [www.vfw.org](http://www.vfw.org).





# PARTNERS AND AFFILIATES

Citizen Corps is proud to partner with local, state, and federal emergency managers directly and via their organizations, the National Emergency Management Association and the International Association of Emergency Managers.

## **National Emergency Management Association (NEMA)**

The National Emergency Management Association is a non-partisan, non-profit 501 (c)(3) association dedicated to enhancing public safety by improving the nations ability to prepare for, respond to and recover from all emergencies, disasters, and threats to our nations security.



NEMA is the professional association of and for emergency management directors from all 50 states, eight territories and the District of Columbia. They provide national leadership and expertise in comprehensive emergency management; serve as a vital emergency management information and assistance resource; and advance continuous improvement in emergency management through strategic partnerships, innovative programs and collaborative policy positions.

The primary purpose of NEMA is to be *the* source of information, support and expertise for people like you – emergency management professionals at all levels of government and the private sector who prepare for, mitigate, respond to, recover from and provide products and services for all emergencies, disasters and threats to the nation's security.

Visit the following website for more details on the association and to learn how to join: [www.nemaweb.org](http://www.nemaweb.org).

## **International Association of Emergency Managers (IAEM)**

The International Association of Emergency Managers is a non-profit educational organization dedicated to promoting the goals of saving lives and protecting property during emergencies and disasters. IAEM's vision is to be recognized as a premier international organization of emergency management professionals. IAEM's mission is to serve its members by providing information, networking and professional opportunities, and to advance the emergency management profession. IAEM brings together emergency managers and disaster response professionals from all levels of government, as well as the military, the private sector and volunteer organizations in the U.S. and around the world.



The purpose of IAEM is to serve the emergency manager by:

- Encouraging the development of disaster resistant communities to reduce the effect of disasters on life and property.
- Providing a forum for creative and innovative problem-solving on emergency management issues.
- Maintaining and expanding standards for emergency management programs and professionals.
- Fostering informed decision-making on public policy in the emergency

Visit the following website for more details on the association and to learn how to join: [www.iaem.com](http://www.iaem.com).





**Flu.gov** provides information to help every sector of society, from federal, state and local government to individuals and families, participate in our national planning efforts. Below are some of the resources available on the website.

- Planning checklists for individuals and families, the workplace, schools, health care providers, and community organizations.
- Information for targeted groups (individuals and families, the workplace, businesses, industry, schools, health care providers, churches, and community and social organizations)
- Links to tools and programs to assist in planning and preparation for flu pandemic.
- Information on the integration of federal and state and local planning, including Flu Pandemic Summits held in each state.
- The President's National Strategy, the Department of Health & Human Services National Plan, and information on how all parts of the federal government are planning and preparing for flu pandemic.
- Information about global monitoring, planning and preparation for flu pandemic.
- Vaccine Prioritization planning information to determine which individuals and groups will be vaccinated first.
- Pandemic Planning Assumptions that can be used to define a severe case scenario.
- Information about crisis, emergency and flu pandemic risk communications.
- Contact Information for State Departments of Agriculture, Wildlife, and Public Health.
- A Pandemic Flu Toolkit designed to help organizations understand the threat of a pandemic and prepare for it now.



## BioAttack and City Under Siege

The stories are hypothetical but the dilemmas are real. No speechwriters. No rehearsals. Powerful people put their values to the test and reveal what they might do when everything hangs *In the Balance*.

Employing the hallmark Socratic dialogue format of the *Fred Friendly Seminars*, this series delves into the thorny ethical and practical challenges raised by terrorism. In each program, *BioAttack* and *City Under Siege*, moderators lead panelists through hypothetical scenarios of terrorist attacks. In choosing how to respond to these attacks, the panelists confront the wide range of issues—legal, medical, and ethical—raised by terrorism.



This two-part series explores some very hard choices facing leaders trying to prevent, prepare for, or respond to a terrorist attack: To what degree should our daily lives be altered in response to particular threats? When should information be shared with the public and when should it not? How far should the government go to get information about an imminent threat from an American citizen? How should critical resources such as personnel or medicine be distributed after an attack?

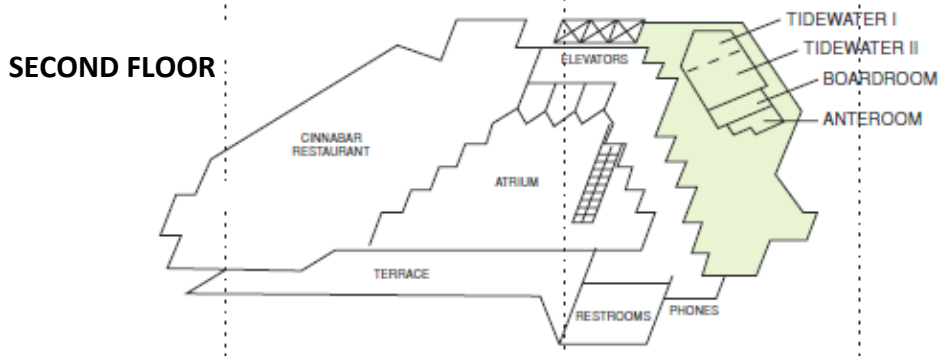
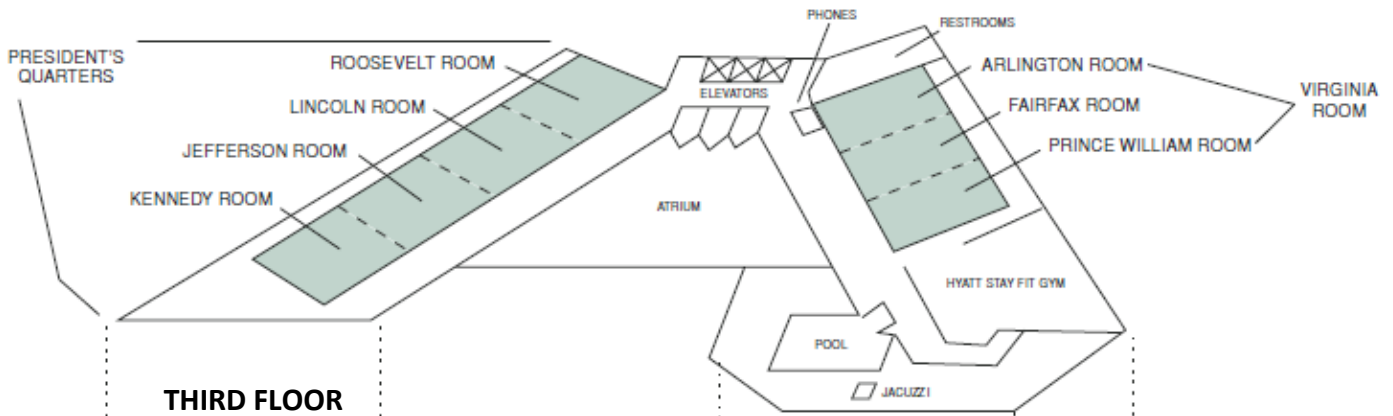
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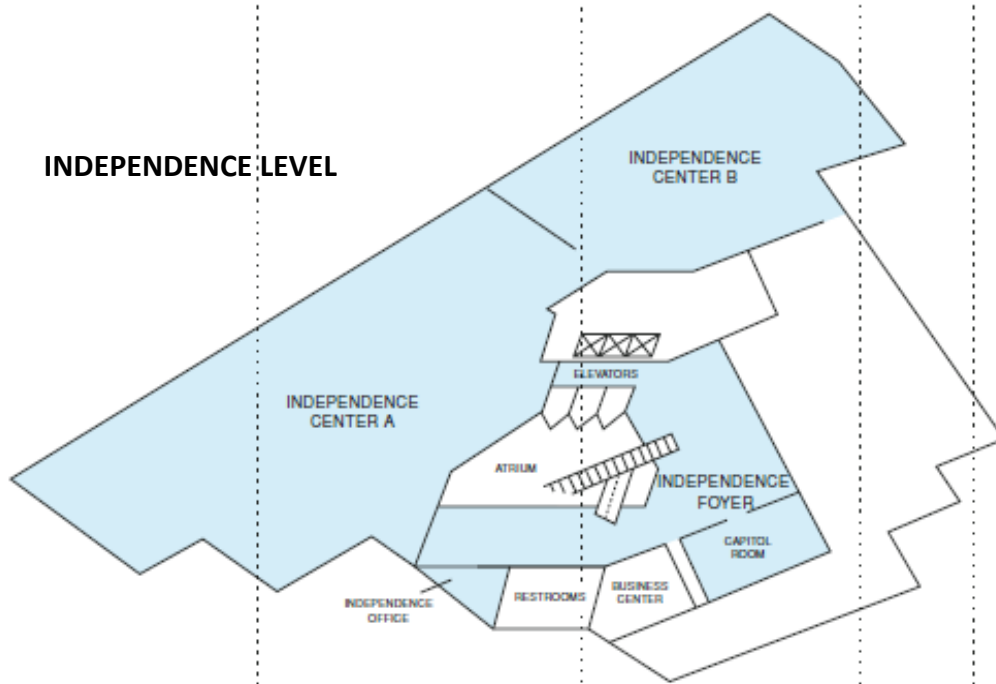
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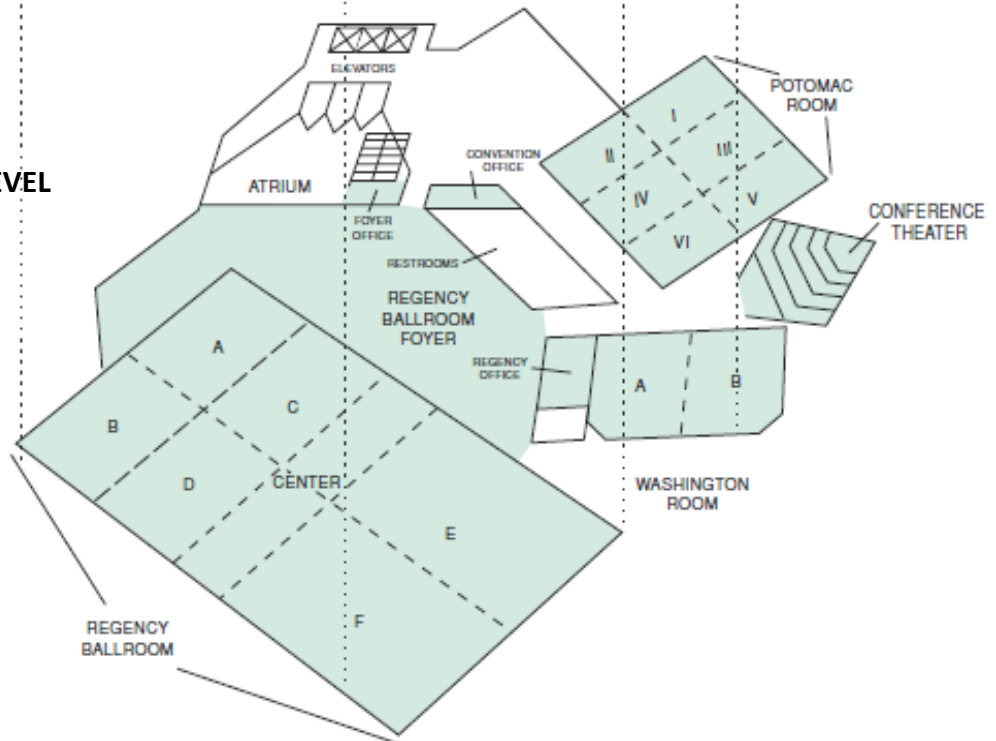
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Crystal City  
at Reagan National Airport



## INDEPENDENCE LEVEL



## BALLROOM LEVEL



## Community Preparedness Publications

FEMA offers many community preparedness publications, pamphlets, and brochures for download on [www.citizencorps.gov](http://www.citizencorps.gov) and [www.ready.gov](http://www.ready.gov). Additionally, many of these publications may be shipped to you for free via the FEMA Distribution Center. To order these, call **1-800-480-2520**. (Please note that supplies are limited.)

### Citizen Corps

- Citizen Corps: Preparing Makes Sense - Get Involved Now
- Community Emergency Response Team (CERT)

### Kids

- FEMA Disaster Preparedness Activity Book: Ages 4-7
- FEMA Disaster Preparedness Activity Book: Ages 8-11
- Ready Kids Activity Book
- Ready Kids Poster
- Ready Kids Teaching Guide
- Helping Children Cope with Disaster

### Special Needs

- Preparing Makes Sense - Individuals with Disabilities and Other Special Needs
- Preparing Makes Sense - Older Americans
- Preparing Makes Sense - Pet Owners

### Individual-Family Preparedness

- Are You Ready? An In-depth Guide to Citizen Preparedness (Manual)
- Preparing for Disaster
- Preparing Makes Sense - Get Ready Now
- Family Emergency Plan Brochure
- Family Emergency Plan Sheet
- Emergency Supply List
- Food and Water in an Emergency
- Fact Sheet: Thunderstorms
- Fact Sheet: Earthquakes
- Fact Sheet: Hurricanes
- Fact Sheet: Floods
- Fact Sheet: Tornadoes

### Business Preparedness

- Every Business Should Have A Plan
- Sample Business Emergency Plan
- General Business Poster
- Insurance Discussion Form
- Computer Inventory Form
- What Does It Cost?

## Citizen Preparedness Research

FEMA has sponsored several research projects to better understand the public's emergency preparedness and response activities. FEMA's Citizen Corps Surveys offer a comprehensive source of data on the public's thoughts, perceptions, and behaviors related to preparedness and community safety for multiple hazard types. Survey questions addressed several critical areas in the field of disaster preparedness research including elements of personal preparedness such as stocked supplies, plans, knowledge of community protocols, and training; elicited insights on barriers and motivators to preparedness; and tested social-behavior modeling on disaster preparedness, the Citizen Corps PDP Model. FEMA's Citizen Preparedness Reviews (CPR) are published periodically to summarize research findings in the field of disaster preparedness and to support local efforts to achieve greater community resilience. Visit our website to download the full reports.

- **Personal Preparedness In America: Findings From the Citizen Corps National & Urban Areas Surveys (2009)**
- **CPR Issue 5: Update on Citizen Preparedness Research (Fall 2007)**
- **CPR Issue 4: Citizen Corps Personal Behavior Change Model for Disaster Preparedness (Fall 2006)**
- **CPR Issue 3: Patterns in Current Research and Future Research Opportunities (Summer 2006)**
- **CPR Issue 2: A Post-Katrina Assessment (Spring 2006)**
- **CPR Issue 1: Methodological Considerations and Key Findings in Preparedness Research (Summer 2005)**
- **Community Participation in Homeland Security: Report of the National Watch Groups Summit**

[www.citizencorps.gov/ready/research.shtm](http://www.citizencorps.gov/ready/research.shtm)

**FEMA, NEMA, and IAEM are proud to support the achievements of the dedicated Citizen Corps Councils, Citizen Corps Partners and Affiliates, emergency managers, and citizens who are working towards increased Community Preparedness and Resilience across the United States.**

**Thank You.**



**FEMA**



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Washington DC 20472-3630  
[citizencorps@dhs.gov](mailto:citizencorps@dhs.gov)  
[www.citizencorps.gov](http://www.citizencorps.gov)