
**ICS-400 – ADVANCED ICS
COMMAND AND GENERAL STAFF – COMPLEX INCIDENTS**

**STUDENT MANUAL
OCTOBER 2013**

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UNIT 1: COURSE OVERVIEW

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Visuals

Unit 1:
Course Overview

**Advanced ICS for
Command and
General Staff,
Complex Incidents,
and MACS**



Visual 1.1
Course Overview

ICS-400 Course Goals

- Explain how major incidents pose special management challenges.
- Describe the circumstances in which an Area Command is established.
- Describe the circumstances in which Multiagency Coordination Systems are established.

This course is designed for senior personnel who are expected to perform in a management capacity in an Area Command or Multiagency Coordination System.

Visual 1.2
Course Overview

Your Notes

Student Introductions



- Name, job title, and organization
- Overall experience with emergency or incident response
- Incident Command System qualifications and most recent ICS experience

Visual 1.3
Course Overview

Expectations

What do you expect to gain from this course?

Visual 1.4
Course Overview

Your Notes

Visuals

Instructor Expectations

- Cooperate with the group.
- Be open minded to new ideas.
- Participate actively in all of the training activities.
- Return to class at the stated time.
- Use what you learn in the course to perform effectively within an ICS organization.



Visual 1.5
Course Overview

ICS Challenges in Complex Incidents



What challenges do you face in managing complex incidents?



Visual 1.6
Course Overview

Your Notes

Course Structure

Unit 1: Course Overview	Unit 2: Fundamentals Review
Unit 3: Major and/or Complex Incident/ Event Management	Unit 4: Area Command
Unit 5: Multiagency Coordination	Unit 6: Course Summary



Visual 1.7
Course Overview

Course Logistics

- Course agenda
- Sign-in sheet
- Housekeeping
 - Breaks
 - Message and telephone location
 - Cell phone policy
 - Facilities
 - Other concerns



Visual 1.8
Course Overview

Your Notes

Visuals

Successful Course Completion

- Participate in unit activities.
- Achieve 70% or higher on the final exam.
- Complete the end-of-course evaluation.



View the sample agenda on the next page.



Your Notes

**ICS-400: Advanced ICS for
Command and General Staff, Complex Incidents, and MACS
Sample Agenda**

DAY 1

Morning Session

- Unit 1: Course Overview (1 hour)
- Unit 2: Fundamentals Review for Command and General Staff (3 hours)

Afternoon Session

- Unit 3: Major and/or Complex Incident/Event Management (3 hours)

DAY 2

Morning Session

- Unit 4: Area Command (3 hours)

Afternoon Session

- Unit 5: Multiagency Coordination (3 hours)
- Unit 6: Course Summary (1 hour)