



Meeting Minutes Nevada Public Safety Communications Committee (NPSCC) Statewide 911 Coordinator Subcommittee

Attendance	DATE	Tuesday, October 20, 2015	
	TIME	9:00 A.M.	
	LOCATION	Nevada Division of Emergency Management Training Room 2478 Fairview Drive Carson City, Nevada 89701	
		Clark County Fire Station 18 Second Floor Conference Room 575 E. Flamingo Road Las Vegas, NV 89119	
	METHOD	Teleconference	
	RECORDER	Janell Woodward	
Committee Members	Present	Ex-Officio Members, Staff and Others	Present
Lou Amell	X	Janell Woodward (NDEM Staff)	X
Barbara Brabenec	X	Samantha Ladich (AG Rep)	
Denise Kee	X	Kelli Anderson (NDEM Staff)	
Patrick Irwin	X	Rick Martin (NDEM Staff)	
Nonie McCandless	X		
Karen Stout	X		

1. CALL TO ORDER AND ROLL CALL.

Chair, Lou Amell called the meeting to order and Janell Woodward called roll. A quorum was established with all committee members in attendance. Barbara Brabenec joined the meeting partway through.

2. PUBLIC COMMENT.

Chair, Lou Amell opened the meeting for public comment. There were none.

3. APPROVAL OF MINUTES.

Chair, Lou Amell requested a motion for approval of the minutes from the September 24, 2015, NPSCC Statewide 911 Coordinator Subcommittee meeting. Pat Irwin made a motion to approve the minutes as submitted. Denise Kee seconded the motion. There was no discussion. All were in favor and the minutes were unanimously accepted as written.

4. PRESENTATIONS BY INDIVIDUAL COMMITTEE MEMBERS ON RESEARCH ITEMS AS LISTED.

Chair, Lou Amell opened this agenda item and discussion was as follows.

Pat Irwin – Current Status of 911 in Nevada/Future of NextGen 911 and what this means to Nevada:

Pat created a spreadsheet showing what counties have what regarding basic 911, enhanced 911, or is heading toward NextGen 911. Pat is confirming contact information for each county. This spreadsheet shows what system each county has, which vendor is being utilized, etc. Each committee member was asked to review and add information for their counties. Current status shows some locations with nonexistent 911 all the way to some areas headed toward an Emergency Services IP Network (ESInet). Denise Kee asked which county already had an ESInet. Pat stated he understands Washoe, Storey and Clark Counties are headed toward NextGen 911. Storey County has a system that will accept texting but has not yet connected to an ESInet. Henderson is able to accept texts. Discussion included the types of systems in place in the larger urban areas of the state. Pat stated he will be meeting with Terry Hall from the Williamsburg Regional 911 Center who has gone live with NextGen 911.

Denise Kee – Why a Statewide 911 Coordinator is needed: Denise stated she will pull from all of the key areas to make this section of the report almost a type of executive summary. Denise gave kudos to Nonie for the great work done on the preliminary outline and report setup.

Barbara Brabenec – Roles and Responsibilities: Barbara stated most everything she received has been forwarded to Janell who sent it out to everyone for review. Each state does something a little bit different. Once the committee decides on a direction, Barbara can begin to put together what Nevada would like to do.

Lou Amell added that with some states, the statewide 911 coordinator position is its own division within the state. The first item is getting the entire state up to a level of 911 service and then to maintain that level. Pat Irwin stated that it is important to take into consideration the rural communities and the difficulties with the discrepancy between Dylan's Rule and Home Rule and how each county wants to have full ownership of their own system. Pat stated that creating the statewide 911 coordinator position is important as well as the ESInet statewide 911 network that any county or city could connect to in order to remove the heavy financial burden from the rural areas. Conversely, Barbara stated that there is some value to someone at the state level making decisions regarding equipment where you would then have access to state contracts as well as standardized equipment throughout the state. The committee will need to discuss this further.

Nonie McCandless added that some states are set up with a state system that provides the funding and allows the local agency to decide exactly what they want as long as it meets the state requirements. Washington was given as an example as well as California. Lou voiced his agreement that their needs to be a state standard regardless of vendor equipment. The 911 coordinator will potentially need a committee such as this 911 subcommittee to help determine standards for the state.

Barbara will go through information she has and put it on a spreadsheet by state to be able to better determine side-by-side what each state has.

Karen Stout/Lou Amell – How to fund a Statewide 911 Coordinator position: Karen stated she called a place in Michigan regarding the work they have done and is still waiting to receive this information from them. This location was allowed to add a surcharge on the line but not the phone itself. This helped to fund their areas. They had to put it out to vote by the community. Karen asked for clarification as to whether this type of information is what the group is looking for. Lou Amell added that anything that would help with funding is good information. Lou will be sending Janell information to be sent out to the committee in

the future. The most popular funding source seems to be a surcharge on a telephone line ranging anywhere from 0.25 to 1.50 per month, whatever people are willing to accept. With regard to cell phones, some areas have minor surcharges which go through the phone companies. With regard to prepaid phones, some places actually have a charge added to the purchase of the phone such as a one-time charge. Lou stated that Nevada will need to come up with a unique approach including surcharges. Because Nevada has a unique situation with regard to visitors to the state, it is very important to try to gain some income from the tourism population that uses the 911 system along with buy-in from the local population.

Denise Kee indicated that a surcharge for the wire line will also affect lines to hotels which will provide an impact. Denise stated this might be a difficult hurdle to overcome with approaching the gaming industry and impacting them too greatly. However, Lou stated that funding is needed for both a statewide 911 coordinator as well as helping to bring the state up-to-date with regard to 911 services.

Lou added that Voice-over-Internet (VoIP) will also be an issue. VoIP many times will have one address for an organization that has many buildings and that causes an issue for 911 and locating exactly where the emergency is. Pat indicated that many of the VoIP issues have been corrected at this time but this would be an issue for the statewide 911 coordinator to handle.

Denise asked at what point the Public Utilities Committee should be engaged in the conversation. They could be a great advocate or they could push back. Pat suggested that they be invited to attend one of the subcommittee meetings and ask for a presentation to them. Lou suggested that the earlier the better would be best. Denise stated she could find a contact and reach out to them. Involving them would allow the committee to avoid any potential issues.

Full Committee: Legislative issues: This portion of the agenda will need to be looked at once more work has been completed by the committee.

5. PUBLIC COMMENT.

Chair, Lou Amell opened the meeting up once again for public comment. Discussion included timing of the next meeting and Janell will try to set up the next meeting in early December.

6. ADJOURN.

Chair, Lou Amell called for a motion to adjourn the meeting. Denise Kee made the motion for adjournment and Nonie McCandless seconded. All were in favor with no opposition and the meeting adjourned.